

Prescription Refill Workflow in Centricity[™] Practice Solution 12.3

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Prescription Refill Workflow in Centricity[™] Practice Solution 12.3

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Prescription Refill Workflow – Goals



Rhea Davis Education Consultant

- Evolution of prescription renewal workflows
- Getting familiar with Rx Renewals tab & FAQs
- Getting familiar Prescriptions Form & FAQs
- Workflow example pharmacy request
- Workflow example patient request
- Workflow example EPCS
- Conclusion



Evolution of renewal Workflows



Refill workflow prior to CPS 12.2





Refill workflow in CPS 12.3





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Getting familiar with the Rx Renewals tab



Security required to view tab

Administration>Application Users> User Management> User> Security> Setup> Access eRx renewals

		Edit User - D	avis MD, Rhea		-	- 0	x
Basic Info	Security Sch	edule Templates	Billing Identification	Billing Fee Schedule	Chart	Access	
Security Group(s) Admin API Server User CPS Provider Doctors Everyone_CPS Front Desk Northstar Example Providers CF TM_Billing_Admin TM_Billing_User Any changes made to	users' security will not take eff		E p laccess eRx renewals laccess unmatched eRx r laccess unmatched eRx r lapprove EPCS providers hange appointments set hange chart document hange chart document hange chart settings hange clinical report set hange desktop document hange desktop document hange desktop document hange formulary settings hange interactions prefer hange orders settings hange orders settings hange other user/group hange puick text on glo hange quick text on oth hange registration settings for other settings hange system settings for other settings hange negistration settings for other settings for other settings hange negistration settings for other s	enewals ttings Views for other users Views on global list ttings t labels nt Views for others nt Views on global list ribing settings s erences ps v/enterprise preferences gs abal list her users' lists ngs ontent views or contacts pplication.			
	•	Prev Resource	Next Resource		K D	Can	yel .
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🖵 Chart Desktop 🤍 «	Rx Re	enewals											
Summary Alerts and Flags	ء 🌏	Javis MD, Rhea 🔍									Renewal requests (10)	Change requests (3)	Pending rx (4)
Documents File Attachments	🖌 Sho	ow matched patients	Show unmatched patients	5						Filter by	Patient Name	Requested Date mm/dd/yyyy	Clear
Rx Renewals Messaging	C)	Requested Date	Patient Name				Birth Date	New	Change	Pending	Authorizing Provider	Actions	
Scheduling 🖵		10/20/2016	Patient 001, Patient 001				11/11/1978	1	0	0	Rhea Davis MD	Ê 🕅	
Registration 🗗		08/03/2017	Root, Joe				12/12/1975	1	1	0	Rhea Davis MD	$\hat{\Box}$	
Set Up Links 🗘		10/20/2016	Patient022, Patient022				11/11/1978	1	0	1	Rhea Davis MD	1	
[EPCS TEst Link]		05/04/2017	Patient 10, Patient 10				11/11/1980	1	0	0	Rhea Davis MD	Ê	
		10/20/2016	Patient020, Patient020				11/12/1980	1	0	1	Rhea Davis MD	🖹 🔊	
		11/07/2016	Bond, Zak				04/01/1966	1	0	0	Rhea Davis MD	Ê 🐔	
Chart Desktop		08/03/2017	Bond, Ajay				03/31/1963	2	2	0	Rhea Davis MD	1	
Chart		10/10/2016	Bond, BBB				03/31/1963	2	0	2	Rhea Davis MD	$\hat{\Box}$	
Chart Reports	ŝ	03/09/2017	DOCKENDORF, Tad A				04/01/1923				Rhea Davis	₽ ⊘	
Scheduling	Ś	03/16/2017	DOCKENDORF, Tad A				04/01/1923				Rhea Davis	₽ ⊘	
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Chart Desktop													- 0 X
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Summary Alerts and Flags	Davis MD), Rhea									Renewal requests (10)	Change requests (3)	Pending rx (4) ^
Documents File Attachments	Show mate	hed patients	Show unmatched patie	ents						Filter by	Patient Name	Requested Date mm/dd/yyyy	Clear
Rx Renewals Messaging	Requi	ested	Patient Name	•			Birth Date	New	Change	Pending	Authorizing Provider	Actions	
Scheduling	10/20,	/2016	Patient 001, Patient 001				11/11/1978	1	0	0	Rhea Davis MD	₿Ň	
Registration 🗔	08/03	/2017	Root, Joe				12/12/1975	1	1	0	Rhea Davis MD	$1 \ge 1$	
Set Up Links 🔕	10/20	/2016	Patient022, Patient022				11/11/1978	1	0	1	Rhea Davis MD	$\hat{\Box}$	
[EPCS TEst Link]	05/04	/2017	Patient 10, Patient 10				11/11/1980	1	0	0	Rhea Davis MD	$\hat{\Box} \check{\boxtimes} $	
	10/20/	/2016	Patient020, Patient020				11/12/1980	1	0	1	Rhea Davis MD	\ominus	
	11/07/	/2016	Bond, Zak				04/01/1966	1	0	0	Rhea Davis MD	\square	
Chart Desktop	08/03	/2017	Bond, Ajay				03/31/1963	2	2	0	Rhea Davis MD	$rac{1}{2}$	
E Chart	10/10/	/2016	Bond, BBB				03/31/1963	2	0	2	Rhea Davis MD	$\hat{\Box}$	
Chart Reports	\$ 03/09/	/2017	DOCKENDORF, Tad A				04/01/1923				Rhea Davis	₽ Ø	
Scheduling	\$ 03/16	/2017	DOCKENDORF, Tad A	Securit	ty is req	uired t		unmat	ched p	oatient	S.Rhea Davis	♣ ⊘	
 □ (° \$ \$ ₽ ∏ ►	\$ 08/03,	/2017	Seattle, Sal				03/31/1963				Rhea Davis	₽ Ø	~

Security required to view unmatched patients

Administration>Application Users> User Management> User> Security> Setup> Access unmatched eRx renewals

		Edit User -	Davis MD, Rhea		×
Basic Info	Security Sc	hedule Templates	Billing Identification	Billing Fee Schedule	Chart Access
Security Group(s)		Permission List			
Admin API Server User CPS Provider Doctors Everyone_CPS Front Desk Northstar Example Providers CF TM_Billing_Admin TM_Billing_User TM_Billing_User	users' security will not take e	Image: Sector of the sector	Le Access eRx renewals Access unmatched eRx m Approve EPCS providers Change appointments set Change chart document Change chart document Change chart settings Change clinical report set Change clinical report set Change desktop document Change formulary settings Change orders settings Change orders settings Change other user/groups Change quick text on glow Change quick text on oth Change registration settings Enroll EPCS providers Import / Export clinical com- Merne insurance commant t time they login to the approximant	enewals tings Views for other users Views on global list tings t labels nt Views for others nt Views on global list ibing settings s erences is /enterprise preferences gs bal list er users' lists ngs ontent ies or contacts oplication.	
		Prev Resource	Next Resource	0	Cancel



Chart Desktop											- 0 X
File Home Options									Find Patient 🔹 🦉	• 결물 · 이위 Davis M	D, Rhea 📭 🔺 🕜
Find Patient - Search	c fresh Pro	Contribution Contribution Attachmen	ription on - nts - New View Alert/Flag Alerts/Flag Alerts / Flag	Refresh gs gs Dpen Import Chart Co Chart Summary D	Print Refresh EPCS Failures esktop	Set Up Commands Custom Com	mands				
🖵 Chart Desktop 🛛 «	Rx R	tenewals									
Summary Alerts and Flags	-	Davis MD, Rhea						_	sts (10)	Change requests (3)	Pending rx (4) ^
Documents File Attachments	√ Sł	now matched patients	Show unmatched patie	nts				Filter b	Patien ie by: Enter t name	Requested Date mm/dd/yyyy	Clear
Rx Renewals Messaging EPCS Transmission Failures	0	Requested Date	Patient Name		Birth Date	New	Change	Pending	Authorizing Provider	Actions	
Scheduling 🗔		10/20/2016	Patient 001, Patient 001		11/11/1978	1	0	0	Rhea Davis MD	1	
Registration 🗔		08/03/2017	Root, Joe		12/12/1975	1	1	0	Rhea Davis MD	Ê 🕈	
Set Up Links 🗘		10/20/2016	Patient022, Patient022		11/11/1978	1	0	1	Rhea Davis MD	1	
[EPCS TEst Link]		05/04/2017	Patient 10, Patient 10		11/11/1980	1	0	0	Rhea Davis MD	Ê 🕈	
		10/20/2016	Patient020, Patient020		11/12/1980	1	0	1	Rhea Davis MD	Ê 🕈	
		11/07/2016	Bond, Zak		04/01/1966	1	0	0	Rhea Davis MD	Ê 🔊	
Chart Deskton		08/03/2017	Bond, Ajay		03/31/1963	2	2	0	Rhea Davis MD	Ê 🕈	
Chart		10/10/2016	Bond, BBB		03/31/1963	2	0	2	Rhea Davis MD	Ê 🔊	
Chart Reports	ŝ	03/09/2017	DOCKENDORF, Tad A		04/01/1923				Rhea Davis	& ⊘	
Chart LinkLogic	ŝ	03/16/2017	DOCKENDORF, Tad A	Security is requ	ired to View ເ	nmat	ched p	atien	S. Rhea Davis	₽ ⊘	
🗐 🕼 \$ 🎙 🖩 🖡 •	Şj	08/03/2017	Seattle, Sal		03/31/1963				Rhea Davis	♣ ⊘	~

New, Change, & Pending

New

Identifies the number of prescription renewals the patient has from the electronic pharmacy request

Change

Identifies the number of prescription change requests the patient has from the electronic pharmacy. "Change" could be due to: drug change (formulary compliance, days' supply, prescription clarification), generic substitution, or prior authorization.

Pending

Identifies the number of medications for the patient in an active edit state (unsigned). This number can reflect new medications for patients during an office visit, unsigned mediations initiated from a Phone Note, etc.

New	Change	Pending
1	0	0
1	1	0
1	0	1
1	0	0
1	0	1
1	0	0
2	2	0
2	0	2



Actions



Opens patient chart for review prior to starting a new document



Begins new Rx Refill document by bypassing chart review and document properties.



Match Patient

Opens Find Patient dialog box. Utilize the information in Rx Renewals tab to attempt to match the patient with an existing patient in your database. If you find a match, select the patient. The patient will be in the "matched" area and ready for prescription renewal.

O Deny Unmatched Patient

If an unmatched patient is not located in your database, select this icon. WARNING! There is no confirmation after selecting this option. Be certain you would like to deny this request.

Actions $\widehat{}$ \rightarrow \aleph \square \bowtie \ominus \aleph \rightarrow \aleph \rightarrow \sim ĤŇ \rightarrow \aleph



Viewing another user's Rx Renewal tab

Chart Desktop										-	0 X
File Home Options								Find Pa	tient , 206 <u>1</u> 23	OP Davis MD, Rhe	a 🖡 ^ 🕜
Find Patient + Search	C C C C C C C C C C C C C C C C C C C	ription on - hts - Alert/Flag Alerts/Flags Alerts / Flags	Open Chart Summary	Complete Orders Desktop	C S S Co	Set Up mmouth stom Commands	_				
🖵 Chart Desktop 🤍 «	Rx Renewals										
Summary Alerts and Flags	🛃 Li, SiPing 🔍 🔶							Renewal requ	ests (140) Chang	e requests (1) Pendi	ng rx (18)
Documents File Attachments	Show matched patients	Show unmatched patients						Patient I	Name	Requested Date	Class
Rx Renewals Messaging	Requested	Patient Name		Birth Date	New	Change	Pending	Authorizing Provider	Actions	mm/aa/yyyy	Clear
EPCS Transmission Failures Scheduling 🗔	03/01/2016	Bond, A		03/31/1963	9	0	0	SiPing Li	Ê Š	 	
Registration 🖸	03/15/2016	james, d		09/09/1985	10	0	0	SiPing Li	Ê Š	l	
	10/10/2016	Castela Callo		07/74/4067	4	0	7		<u> </u>		



Get security to view another user's Rx Renewal tab

Administration>Application Users> User Management> User> Security> Setup> View other users' eRx renewals

Basic Info	Security	Schedule Templates	Billing Identification	Billing Fee Schedule	Chart Access
Security Group(s)		Permission List			
 Admin API Server User CPS Provider Doctors Everyone_CPS Front Desk Northstar Example Providers CF TM_Billing_Admin TM_Billing_User 			Thange chart document hange chart document hange chart settings hange clinical report se hange custom flowshee hange desktop docume hange desktop docume hange desktop docume hange interactions pred hange interactions pred hange interactions pred hange orders settings hange other user/group hange quick text on gle hange quick text on gle hange quick text on gle hange quick text on gle hange agistration settings foroll EPCS providers mport / Export clinical of kerge insurance compar kerge locations of care liew EPCS Erroll/Appro liew other users' effor re liew system settings k Management	Views for other users Views on global list ettings et labels int Views for others int Views on global list ribing settings is erences gs ov/enterprise preferences gs obal list her users' lists ings content nies or contacts we providers newals	
ny changes made to user	s security will not t	ake effect until the next	time they login to the a	pplication.	



Gives access to view all users. All or nothing setting.

GE)

How to view another user's Rx Renewals & make a user group



Reference: Setting up Multiple Prescriber View

File Home Options	Find Patient	🔹 🚺 🕘 🚺 Chekhov, Dasha 📦 🔺 (
Image: Sign Patient - Document Viewer Refresh Properties Image: Contribution - C	Browse Search	×
Chart Deckton « Ry Renewals	Selected folder: Rhea's Prescribers Users in Rhea's Prescribers	et Home Loc
Summary Alerts and Flags Documents File Attachments Rx Renewals Messaging EPCS Transmission Failures (1 Scheduling P Registration P V V V V V <tr< th=""><th>Last A Fits Boney Sam CCB Chekhov Dasha Prov M.D Resp Topper Hendry Wander Frieda DRH GP U LocwaUVL LRMC VRMC WRMC WRMC</th><th>ALL ALL ALL ALL ALL ALL ALL Clear</th></tr<>	Last A Fits Boney Sam CCB Chekhov Dasha Prov M.D Resp Topper Hendry Wander Frieda DRH GP U LocwaUVL LRMC VRMC WRMC WRMC	ALL ALL ALL ALL ALL ALL ALL Clear
Set Up Links 🖗		
Step 1: Select magnifying glass Step 2: Select "More" Step 3: Select "New Group" and name the folder Step 4: Select Search tab and search for prescribers Step 5: Select provider and select "Add Item" – Select group Step 6: Repeat Ensure in Browse tab your new folder is selected and click OK	Details Name: Sam Boney - All Job Title: Physician Phone: Group: Roles: Contents of My Folder Add Item New Group Delete Item or Group Image: Selected folder: Set Image: Set	OK Cancel



Seeing the Rx Renewal tab in action & matching a patient



Rx Renewals tab FAQs



Rx Renewal Tab FAQs

Does the delegate workflow still apply?

Chart Desktop										- 8 X
File Home Options								Find Patient 🔹 209	2 🕘 🖓 Davis MD,	Rhea 📭 🔺 🕜
Find Patient - Search	C Properties Contribut Documents	cription ion • nts • Alert/Flag Alerts/Flags	Open Chart Summary Deskto	ete Print Refresh EPCS rs Pailures	Set Up Commands Custom Comma	ands			-	
🖵 Chart Desktop 🧼 «	Rx Renewals									
Summary Alerts and Flags	뤓 Davis MD, Rhea M 🕻	2					R	tenewal requests (14)	Change requests (3) P	ending rx (6)^
Documents	Show matched patient	s Show unmatched patients						Patient Name	Requested Date	
File Attachments							Filter by:	Enter patient name	mm/dd/yyyy	Clear
Rx Renewals	Requested							Authorizing		
Messaging	C Date	Patient Name		Birth Date	New (Change	Pending	Provider	Actions	
EPCS Transmission Failures Scheduling 🗔	08/29/2017	Sebesta, Amy		09/22/2008	2 (0	2	Rhea Davis MD	Ê Š	
Registration 🗖	10/20/2016	Patient 001, Patient 001		11/11/1978	1 0	0	0	Rhea Davis MD	Ê Š	
Set Up Links 🖗	08/03/2017	Root, Joe		12/12/1975	1 1	1	0	Rhea Davis MD	$\hat{\Box}$	
[EPCS TEst Link]	08/24/2017	Davis Jr, Rhea		07/22/2014	1 (0	0	Rhea Davis MD	17-1	

Whoever is logged in is the default view but this can be changed just as it can be in Alerts and Flags and Documents. The appointed delegate can then work on behalf of the prescriber as they would in today's workflow in Documents> Prescriber> Rx Refills The concept of a setting up a delegate in the eSM console is no longer valid.



Rx Renewal Tab FAQs

Will the provider get an Rx Refill document type to sign on their <u>desktop?</u>





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Rx Renewal Tab FAQs

How will I know that I have worked a prescription renewal request?

Rx R	enewals							
	Davis MD, Rhea M 🔍					I	Renewal requests (14)	Change requests (3) Pending rx (6)^
🖌 Sh	ow matched patients	✓ Show unmatched patients				Filter by	Patient Name	Requested Date mm/dd/yyyy Clear
0	Requested Date	Patient Name	Birth Date	New	Change	Pending	Authorizing Provider	When there are numbe
	08/29/2017	Sebesta, Amy	09/22/2008	2	0	2	Rhea Davis MD	both New and Pending,
	10/20/2016	Patient 001, Patient 001	11/11/1978	1	0	0	Rhea Davis MD	a good indication that th
	08/03/2017	Root, Joe	12/12/1975	1	1	0	Rhea Davis MD	request has been addre
	08/24/2017	Davis Jr, Rhea	07/22/2014	1	0	0	Rhea Davis MD	
	10/20/2016	Patient022, Patient022	11/11/1978	1	0	1	Rhea Davis MD	Ê-Š
	05/04/2017	Patient 10, Patient 10	11/11/1980	1	0	0	Rhea Davis MD	Ê Š
	10/20/2016	Patient020, Patient020	11/12/1980	1	0	1	Rhea Davis MD	Ê S
	11/07/2016	Bond, Zak	04/01/1966	1	0	0	Rhea Davis MD	Ê- Š
	08/03/2017	Bond, Ajay	03/31/1963	3	2	0	Rhea Davis MD	Ê- Š
	10/10/2016	Bond, BBB	03/31/1963	2	0	2	Rhea Davis MD	Ê- Š



Getting familiar with the Prescriptions form



19	Update - Amy Sebesta Rx Refill at GEHC on 8/28/2017 2:14:56 PM by Rhea M Davis MD [Doc ID: 90]	_ 0 1
Summary: «	🛱 Orders 🐍 Medications 🛱 Problems 🕇 Hedication 🕂 Problem	End
Summary: « Interactions: Forms Forms Add Prescriptions	Orders Medications Medications Problems Medications Medications	End
	Active Medications Tilter Meds Viewing: All Items OXYCONTIN 15 MG T12A (OXYCODONE HCL) Last Rx: 8/24/2017 Qty: 8 RF: 0 ALLEGRA ALLERGY 180 MG ORAL TABS (FEXOFENADINE HCL) Last Rx: 8/18/2017 Qty: 30 RF: 2 OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010 (800) 791-7658 Controlled Substance Acknowledgement Required Requested 08-24-2017 Requested 08-24-2017 Renew Image: Controlled Substance Acknowledgement Required Required 08-24-2017 Requested 08-24-2017 Renew Image: Controlled Substance Acknowledgement Required Required 08-24-2017 Requested 08-24-2017 Renew Image: Controlled Substance Acknowledgement Required Required 08-24-2017 Requested 08-24-2017 Renew Image: Controlled Substance Acknowledgement Required Re	y •
Attachments Add Favorites Add Favorites Add Care Plan Management Prescriptions	By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the above inform the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear Print Options/Sign Rx Sign Rx Now	ation to ir above.
	Prev Form (Ctrl+PgUp) Next Form (Ctrl+PgDn)	

11	Update - Amy Sebesta Rx Refill at GEHC on 8/28/2017 2:14:56 PM by Rhea M Davis MD [Doc ID: 90]		
Summary: «	🖞 Orders 🍓 Medications 🚍 Problems 🛛 🕂 Medication 🕂 Problem		End
Summary: Interactions: Image: Constraint of the second se	Image: Problem Image: Problem And Sectors B Years Correctors Problems Viewing: All tems Dry Barke B/2a/2017 dy: 8 B Years B Years <th>ervisor Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin Deam: Dea</th> <th>End 2.3.0.1554</th>	ervisor Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin DEA#: DE5454257-001 Imin Deam: Dea	End 2.3.0.1554
Blank image Care Plan Management Prescriptions	the pharmacy for dispensing. The two-factor authentication protocol r Print Options/Sign Prev Form (Ctrl+PgUp) Next Form (Ctrl+PgDn)	may only be completed by the practitioner whose name and DEA registration number appe gn Rx Sign Rx Now	ear above.



















Form version number



3	Update - Amy Sebesta Rx Refill at GEHC on 8/28/2017 2:14:56 PM by Rhea M Davis MD [Doc ID: 90]		
Summary: «	🛱 Orders 🐍 Medications 📻 Problems 🕂 Medication 🕂 Problem	ind	
Interactions: Forms Forms Add	Amy Sebesta Outgoing authorizing provider Supervisor t admin DEA#: DE7845123-001 NPI: 2346136585 Supervisor t admin DEA#: DE7845123-001 NPI: 2346136585 V12:3:0:1 NPI: 2346136585 Supervisor t admin DEA#: DE7845123-001 NPI: 2346136585 NPI: 2346	1554	
Prescriptions	Patient's Current Pharmacy OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East Carlsbad, CA 92010		
	Active Medications Filter Meds Filter Meds Filter Meds Viewing: All Items OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010 (800) 791-7658	•	
	OXYCONTIN 15 MG T12A (OXYCODONE HCL) Lost Rx: 8/24/2017 Qty: 8 RF: 0 Renew of i Image: Controlled Substance Acknowledgement Required Required Required Required Requested 08-24-2017 Earliest Fill 08-24-2017 Mote to pharmacy Image: Controlled Substance Acknowledgement Required Requested 08-24-2017 Note to pharmacy Image: Controlled Substance Acknowledgement Required Requested 08-24-2017		
Attachments Add	ALLEGRA ALLERGY 180 MG ORAL TABS (FEXOFENADINE HCL) Lost Rx: 8/18/2017 Qty: 30 RF: 2		
Favorites Add Blank image Image	By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the above information the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear above information. Print Options/Sign Rx Sign Rx Now	to ove.	
	Prev Form (Ctrl+PgUp) Next Form (Ctrl+PgDn)		















Open Find Pharmacy dialog box to select a pharmacy that is not on the patient's contact list


Patient's Current Ph OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East Carlsbad, CA 92010	Carmacy	Open Find Pharma to select a pharma on the patient's	cy dialog b cy that is r contact list	oox not t		
Active Medications	Y Filter Meds	\$		Find Pharmacy		_ _ X
Viewing: A	ll Items	A B C D E F G H I J K List Name	LMNOPQ Phone #	RSTUVWXYZ		
OXYCONTIN 15 MG T12A (OXYCODONE HCL) Last Rv: 8/24/2017 Qty: 8 RF: 0	Renew (ref)	Address City Zip Code Add selected pharmacy to patient contained	Fax # (Pharmacy Type Prescribing Metho t list) - [] (all) v (all) v (all) v Show inactive	Search Clear	Dhane
ALLEGRA ALLERGY 180 MG ORAL TABS (FEXOFENADINE HCL) Lost Rx: 8/18/2017 Qty: 30 RF: 2	Renew (ref)	Y CA Pharmacy 10.6MU* [EPCS] Y OPTUNRX MAIL SERVICE* [EP	Retail Online Mail Order Online	65432 Cabernet Tum 2858 Loker Avenue East	City Sonoma Carlsbad	(707) 555-7071 (800) 791-7658
		New Modify Delete pharmacy enabled for electronic prescribit	III Merge			OK Cancel





















To manually renew the medication, ensure there is a pharmacy selected and then click renew. Medication will remain here in the list but also display in the middle of the form.







115	Update - Amy Seb	Desta Rx Refill at GEHC on 8/28/2017 2:14:56 PM by Rhea M Davis MD [Doc ID: 90]	>
Summary: «	🛱 Orders 💪 Medications 📻 Problems 🕇 Hedic	tation 🕂 Problem End	
Interactions: Ø Ø	Amy Sebesta 8 Years, 11 M Months 22 Sept 2008 Sex Age DOB	Outgoing authorizing provider Supervisor V12.3.0.1554 Rhea M Davis T77 Portlandia Drive, Address 3, Portland, OR 97203 t admin DEA#: DE7845123-001 NPI: 2346136585	
Prescriptions	OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East Carlsbad, CA 92010	Medications Problems Allergies Drug Report Appointments Interactions Pending Update Prescriptions for Renewal (1) Image: Comparison of the second of the s	
	Active Medications Y Filter Meds · Viewing: All Items	✓ OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010 (800) 791-7658	
	OXYCONTIN 15 MG T12A (OXYCODONE HCL) Lost Rx: 8/24/2017 Qty: 8 RF: 0	Image: Solution of the set of the s	
	ALLEGRA ALLERGY 180 MG ORAL TABS (FEXOFENADINE HCL) Lost Rx: 8/18/2017 Qty: 30 RF: 2		
Attachments Add			
Favorites Add □ Blank image □ Care Plan Management □ Prescriptions		By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the above information to the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear above. Print Options/Sign Rx Sign Rx Now	
	Prev Form (Ctrl+PgUp) Next Form (Ctrl+PgDn)		

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Update	View Inactive	View	;	View	Controlled	View	View
Medications	Medications	Problem		Allergies	Drug Report	Appointments	Interactions
Pending							

Inactive Medications

Class: Respiratory Agents

SINGULAIR 10 MG ORAL TABLET (MONTELUKAST SODIUM) Used for:

Stopped: 9/14/2016 Reason: .



Up Medi	edate Ications View Inactive Medications View Problems View Allergies Controlled Drug Report View Appointments Interactions	
	Problems ^	
	Atrial Fibrillation Onset: 8/29/2017 Reviewed: 8/29/2017 Take one (1) tablet by mouth twice daily. Rhea assessment comment test.	
	Colitis Onset: 8/29/2017	
	Abdominal abscess Onset: 8/29/2017	
	Contraceptive prescription, oral agent Onset: 12/6/2016	
	Hematuria	



Update	vinactive	View	Controlled	View
Medications	dications	Allergies	Drug Report	Appointments Interactions
	Allergies ALLEGRA ALLERGY Onset: 8/15/2016 SINGULAIR Onset: 8/15/2016			





In certain states, the law requires review of a controlled substance report prior to prescribing certain medications. This is called a Prescription Drug Management Program, or "PDMP". When enabled and the appropriate user is viewing the form this option, when selected, invokes the report for review.



Update Medications	View Inactive Medications	View Problems	View Allergies	8	Controlled Drug Report		View Appointments	View Interactions
				Appoir Appoir ast ast ast Appoir ast ast Appoir Ast Appoir Ast Appoir Ast Appoir Ast Appoir Ast Ast Ast Ast Ast Ast Ast Ast	office appointmen ug-2017 with Davis M on: Sick Visit appointment	nt D, Rhea		



Update Medications View Inactive Medications Problems View Allergies	Controlled View Major Drug Report Appointments Interactions
	Image: Summary Report Image: Summary Report Summary Report Organize Image: Show All Image: At least Moderate Severity and Possible certainty, Use with caution contraindication, or Moderate allersv Organize Image: Ima



Update Medications View Inactive Medications Problems View Allerg	w Controlled Drug Report View Appointments Interactions
View Pharmacy Benefit Eligibility X Image: Eligibility for: Sebesta, Amy Request Eligibility Eligibility Status: Pending Request Eligibility Date/Time Requested: 07/26/2017 3:42 PM Request Eligibility Request in Progress Status Message: Eligibility Request in Progress Benefits PBM123 (Health Plan Unknown 1) Active Mail-Order, Retail * Current plan selected for prescribing Drug Plan Details Select for Prescribing PBM/Payer: PBM123 Select for Prescribing	 No eligibility or an error occurred obtaining eligibility. Eligibility status is pending. Eligibility status is active.
Health Plan Health Plan Unknown 1 Describer Viewardong Subscriber: Sebesta, Amy Patient Information from Drug Plan: Subscriber ID: 11111110 Patient ID: Group Name: Full Name: Amy Sebesta Group Number: Address: 123 Austin Texas Way Retail Benefit: Yes Address: 123 Austin Texas Way Mail-order Benefit: Yes Address: 123 Austin Texas Way Status of Coverage: Active City, State: Smyrna, GA Eligibility Date: Data not available Zip Code: 30082 Formulary: Loopback Date of Birth: 9/22/2008 Date/Time Received: 07/26/2017 3:47 PM Compare Patient Info Conly one request for Eligibility may be initiated within 24 hours of a patient encounter. Close	



11	Update - Amy Sebesta Rx Refill at GEHC on 8/28/2017 2:14:56 PM by Rhea M Davis MD [Doc ID: 90]	_ 0 :
Summary: «	🛱 Orders 🐍 Medications 🛱 Problems 🕇 Hedication 🕂 Problem	End
Interactions: Ø	Amy Sebesta Outgoing authorizing provider Supervisor t admin DEA#: DE7845123-001 NPI: 2346136585 Supervisor t admin DEA#: DE7845123-001 NPI: 2346136585 DEA#: DE7845123-001 NPI: 2346136585 Supervisor t admin DEA#: DE7845123-001 NPI: 2346136585 DEA#: DE7845123-001 DEA#: DE7845123-001 NPI: 2346136585 DE7845123-001 NPI: 2346136585 DE7845123-001 DE7845123-001 DE7845123-001 DE7845123-001 DE7845123-001 DE7845123-001 DE7845123-001 DE7845123-001	0.1554
Prescriptions	Patient's Current Pharmacy OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East Carlsbad, CA 92010	_
	Active Medications Y Filter Meds viewing: All Items Viewing: All Items OXYCONTIN 15 MG OXYCONTIN 15 MG	•
	T12A (OXYCODONE Renew Image: Controlled Substance Acknowledgement Image: Controlle	
Attachments Add	ALLEGRA ALLERGY 180 MG ORAL TABS (FEXOFENADINE HCL) Lost Rx: 8/18/2017 Qty: 30 RF: 2	_
Favorites Add □ Blank image □ Care Plan Management □ Prescriptions	By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the above information the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear a Print Options/Sign Rx Sign Rx Now	on to bove.
	Prev Form (Ctrl+PgUp) Next Form (Ctrl+PgDn)	

Update Prescriptions for Renewal (1)		
OPTUMRX MAIL SER /ICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 9 OXYCONTIN 15 MG T12A BMN rhea test 5 Controlled Substance Acknowledgement Require Rhea M Davis - Authorizing provider	92010 (800) 791-7658 qty 8 Tablet rf 0 Earliest Fill 08-24-2017 Total Disp. 1 Note to pharmacy Requested 08-24-2017	 Edit Pharmacy Edit Pharmacy Edit Pharmacy
Tab stating the action and count The action could be "Update Prescriptions for Renewal" or "Pharmacy Change Requests"		



Update Prescriptions for Renewal (1)		
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 9 OXYCONTIN 15 MG T12A BMN rhea test 5 Controlled Substance Acknowledgement Required Rhea M Davis - Authorizing provider	92010 <i>(800) 791-7658</i> qty 8 Tablet rf 0 Earliest Fill 08-24-2017 Total Disp. 1 Note to pharmacy Requested 08-24-2017	 Edit Pharmacy Edit Pharmacy
Pharmacy information. All medications under the header will go to this pharmacy. Multiple pharmacies are allowed.	r	



Update Prescriptions for Renewal (1)		
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbox	i, CA 92010 (800) 791-7658	🖍 Edit Pharmacy 👻
OXYCONTIN 15 MG T12A BMN rhea test 5 Controlled Substance Acknowledgement Rhea M Davis - Authorizing provider	qty 8 Tablet rf 0 Earliest Fill 08-24-2017 Total Disp. 1 Note to pharmacy Requested 08-24-2017	× 0 %
		Changes the pharm associated medie



Update Prescriptions for Renewal (1)		
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010 (800) 791-7658 SOXYCONTIN 15 MG T12A aty 8 Tablet rf 0 aty 8 Tablet rf 0 aty 8 Tablet rf 0 Controlled Substance Acknowledgement Required Requested 08-24-2017 Rhea M Davis - Authorizing provider	Edit Pharmacy	
Method of prescribing. Hover over icon for description.		
	Handwritten, Pending approval Print, Print & Fax, Reprint, Print and ma Samples given Called in	ail



Update Prescriptions for Renewal (1)	
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010 (800) 791-7658	🖍 Edit Pharmacy 👻
Image: Solution of the section of t	8-24-2017 acy 🖉 🖉 🇭
Formulary Indicator	\$ Off formulary
	\$ On formulary, but may require prior authorizat
	\$ On formulary



Update Prescriptions for Renewal (1)			
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA	92010 (800) 791-7658		🖍 Edit Pharmacy 👻
BMN rheg lest 5	qty 8 Tablet rf 0	Earliest Fill 08-24-2017	
Controlled Substance Acknowledgement Requi	red Requested 08-24-2017	Note to pharmacy	I () (9
Rhea M Davis - Authorizing provider			
Name, strength and route of dru	ug		



Update Prescriptions for Renewal (1)		
✓ OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 93	2010 (800) 791-7658	🖍 Edit Pharmacy 👻
OXYCONTIN 15 MG T12A BMN rhea test 5 Controlled Substance Acknowledgement Required Rhea M Davis - Authorizing provider	aty 8 Tablet rf 0 Earliest Fill 08-24-2017 Total Disp. 1 Note to pharmacy Requested 08-24-2017	I 🖉 Ø
Quantity	prescribed	



Update Prescriptions for Renewal (1)		
✓ OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad,	CA 92010 (800) 791-7658	🖍 Edit Pharmacy 👻
OXYCONTIN 15 MG T12A BMN rhea test 5 Controlled Substance Acknowledgement Real Rhea M Davis - Authorizing provider	qty 8 Tablet rf 0 Earliest Fill 08-24-2017 Tota Disp. 1 Note to pharmacy Requested 08-24-2017	I 🖉 Ø
	Number of refills	



Update Prescriptions for Renewal (1)		
 OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad 	CA 92010 (800) 791-7658	🖍 Edit Pharmacy 👻
OXYCONTIN 15 MG T12A BMN rhea test 5 Controlled Substance Acknowledgement Rea M Davis - Authorizing provider	qty 8 Tablet rf 0 Earliest Fill Total Disp. 1 Note to pho Requested 08-24-2017	08-24-2017 armacy 🖍 🖉 🗭
	Earliest Fill date default clinical date of the doc This date cannot be e	ts to the ument. odited.



	Update Prescriptions for Renewal (1)			
	✓ OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad,	CA 92010 (800) 791-7658		🖍 Edit Pharmacy 👻
	🔁 🏮 OXYCONTIN 15 MG T12A	qty 8 Tablet rf 0	Earliest Fill 08-24-2017	
	Ontrolled Substance Acknowledgement	Total Disp. 1	Note to pharmacy	1 🖉 🌮
	Rhea M Davis - Authorizing provider			
If BMN was n remain. To o	narked originally, it will edit, select the pencil icon.			



Update Prescriptions for Renewal (1)		
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, OXYCONTIN 15 MG T12A BMN Take two (2) by mouth daily to decrease pain. Controlled Substance Acknowledgement Records Rhea M Davis - Authorizing provider	CA 92010 (800) 791-7658 qty 8 Tablet rf 0 Earliest Fill 08-24-2017 Total Disp. 1 Note to pharmacy Requested 08-24-2017	 Edit Pharmacy Edit Pharmacy
Instructions		



Update Prescriptions for Renewal (1)			
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 9	2010 (800) 791-7658	Farliest Fill 09-24-2017	🖍 Edit Pharmacy 👻
BMN Take two (2) by mouth daily to decrease pain. Controlled Substance Acknowledgement Required Rhea M Davis - Authorizing provider	Total Disp. 1 Requested 08-24-2017	Note to pharmacy	109

If this is a controlled substance being sent electronically (EPCS), provider must click to acknowledge. This can be done here or at document/clinical list signature.



2858 Loker Avenue East, Suite #100, Carlsb	ad, CA 92010 (800) 791-7658	🖍 Edit Pharmacy
🔁 💶 OXYCONTIN 15 MG T12A	qty 8 Tablet rf 0 Earliest Fill 08-24-2017	
BMN Take two (2) by mouth daily to decrease pain.	Total Disp. 1 Note to pharmacy	1 🖉 🖉
	Requested 08-24-2017	
Rhed M Davis - Authonizing provider		

Authorizing provider



Update Prescriptions for Renewal (1)			
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA Sorregion Structure Source and the service of the serv	A 92010 (800) 791-7658 qty 8 Tablet rf 0 E Total Disp. 1 Requested 08-24-2017	Earliest Fill 08-24-2017 Note to pharmacy	 Edit Pharmacy Edit Pharmacy
Number of	f Refills Dispensed		



Update Prescriptions for Renewal (1)				
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, G OXYCONTIN 15 MG T12A BMN Take two (2) by mouth daily to decrease pain. Controlled Substance Acknowledgement Reg Rhea M Davis - Authorizing provider	CA 92010 (800) 791-7658 qty 8 Tablet rf 0 Earliest Fill 08-24-2017 Total Disp. 1 Note to pharmacy Uired Requested 08-24-2017	 Edit Pharmacy Edit Pharmacy		
Requested date of refill				



OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, G	CA 92010 (800) 791-7658		🖍 Edit Pharmacy 👻
OXYCONTIN 15 MG T12A BMN Take two (2) by mouth daily to decrease pain. Controlled Substance Acknowledgement Reg Rheo M Davis - Authorizing provider	qty 8 Tablet rf 0 E Total Disp. 1	Carliest Fill 08-24-2017 Route: ORAL;	\$ Ø Ø
	Note to pharmac route. Pharmacy 200 characters in "sticky" (will not o future presc The route will al	cy which includes note can be up to h length and is not carry forward to a cription refill). Iso be seen here.	





OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010 INTSPOT IV KIT BMN Test	(800) 791-7658 qty 10 Kit rf 5 Requested 08-03-2017	Enter authorizatio	Edit Pharmacy r code DUS;SAVINGS FOR		
nea M Davis - Authorizing provider			Edit Prescription		
			NETSPOT IV KIT 🖍 Edit		
	lfav	ailable.	BMN Qty 10 Kit + Rf 5 Earliest Fill 08-03-2017	#275 WEGMANS CORPOR 155 CORPORATE WOODS ROCHESTER, NY 14623	ATE TESTING*
	medicat	ion savings	Instructions	Prescribing Method	State
	informa a		Test	Electronic 👻	New York
	IIIIOIIIId			Authorizing Provider	
	automatic	cally included	1 - (140	Davis, Rhea	
			Comments (not sent to pharmacy)	Note to Pharmacy	
				Route: INTRAVENOUS;SAV COVERED MEDICATIONS-F PCN:ASPROD1 Group:AME ModImpact (977)480,6402	INGS FOR NON- For claims: BIN:00358 08 ID:DR25; Question
				Wiening and the reader that it	



Update Prescriptions for Renewal (1)			
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA OXYCONTIN 15 MG T12A BMN Take two (2) by mouth daily to decrease pain. Controlled Substance Acknowledgement Requirement Require	A 92010 (800) 791-7658 qty 8 Tablet rf 0 Total Disp. 1 red Requested 08-24-2017	Earliest Fill 08-24-2017 Note to pharmacy	 Edit Pharmacy Edit Pharmacy
		Edit prescr	iption information



Update Prescriptions for Renewal (1)			
OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, Carlsb	A 92010 (800) 791-7658 qty 8 Tablet rf 0 Total Disp. 1 Requested 08-24-2017	Earliest Fill 08-24-2017 Note to pharmacy	Edit Pharmacy
		Deny presc prescription	ription (electronic refill request only)


Prescriptions Form Prescription Renewal Area

2858 Loker Avenue East, Suite #100, Carlsbook	I, CA 92010 (800) 791-7658 qty 8 Tablet rf 0 Total Disp. 1 Requested 08-24-2017	Earliest Fill 08-24-2017 Note to pharmacy	
		lgnore pre prescripti	escription (electron on refill request onl
Remember! Use this opt	tion if		



Change requests



Electronic Prescribing - 45 CFR 170.315(b)(3) – MU 3

(i) Enable a user to perform all of the following prescription-related electronic transactions in accordance with the standard specified in § 170.205(b)(2) and, at a minimum, the version of the standard specified in § 170.207(d)(3) as follows:

(A)Create new prescriptions (NEWRX).
(B) Change prescriptions (RXCHG, CHGRES).
(C) Cancel prescriptions (CANRX, CANRES).
(D)Refill prescriptions (REFREQ, REFRES).
(E) Receive fill status notifications (RXFILL).
(F) Request and receive medication history information (RXHREQ, RXHRES).



"Change" could be due to: drug change (formulary compliance, days' supply, prescription clarification), generic substitution, or prior authorization.



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	Update - Amy Sebesta Rx Refill at GEHC on 8/28/2017 2:14:56 PM by Rhea M Davis MD [Doc ID: 90]					
Summary: «	Image: Orders Image: Medications Image: Problems Image: Medication Image: Problem	End				
Interactions: Ø Ø	Amy Sebesta Outgoing authorizing provider Supervisor 8 Years, 11 Rhea M Davis 777 Portlandia Drive, Address 3, Portland, OR 97203 M Months 22 Sept 2008 Sex Age DOB	12.3.0.1554				
Forms Add	Patient's Current Pharmacy OPTUMRX MAIL Image: Edit Pharmacy I	δ				
Attachments Add	(FEXOFENADINE HCL) Last Rx: 8/18/2017 Qty: 30 RF: 2 Therapeutic S CRESTOR 10 MG ORAL TABS requested 08-03-2017 BMN Test Requested 08-03-2017 Rhea M Davis - Authorizing provider Note: To approve this request you must select an alternative	3				
Favorites Add □ Blank image □ Care Plan Management □ Prescriptions	Prior Auth S NETSPOT IV KIT qty 10 Kit rf 5 Enter authorization code BMN Test Requested 08-03-2017 Route: INTRAVENOUS;SAVINGS FOR Rhea M Davis - Authorizing provider	> / 0				

Pharmacy change requests (3) Update Pre #275 WEGMANS CORPORATE TESTING 155 CORPORATE WOODS, Suite 200, ROCHESTER, N Therapeutic S BELBUCA 300 MCG BUC FILM BMN Apply 1 film to inside of cheek every 12 hours Controlled Substance Henry Topper - Authorizing provider	* Y 14623 <i>(585) 239-2050</i> qty 1 Film rf <u>1</u> Requested 05-15-2017	Earliest Fill 05-15-2017 Route: BUCCAL;SAVINGS FOR NON-	Ø	Change request tab appears when there is a medication change request from the pharmacy.
Note: To approve this request you must select an altern	ative			
Therapeutic 👂 CRESTOR 10 MG ORAL TABS 👻 🗌 BMN Test	qty 10 Tablet rf 5 Requested 08-03-2017	Earliest Fill 08-03-2017 Route: ORAL;IMPORTANT- Apply MF	Ø	
Rhea M Davis - Authorizing provider				
Note: To approve this request you must select an altern	ative			
Prior Auth 🚺 NETSPOT IV KIT	qty 10 Kit rf 5	Enter authorization code		
BMN Test	Requested 08-03-2017	Route: INTRAVENOUS;SAVINGS FOR	010	
Rhea M Davis - Authorizing provider				



Pharmacy change requests (3) Update Pre	escriptions for Renewal (43)			
#275 WEGMANS CORPORATE TESTING 155 CORPORATE WOODS, Suite 200, ROCHESTER, N	* NY 14623 (585) 239-2050			Reason for medication change
Therapeutic 🟮 BELBUCA 300 MCG BUC FILM 🔻	qty 1 Film rf 1	Earliest Fill 05-15-2017		request. "Change" could be due t
 BMN Apply 1 film to inside of cheek every 12 hours Controlled Substance Henry Topper - Authorizing provider 	Requested 05-15-2017	Route: BUCCAL;SAVINGS FOR NON-	0	drug change (formulary compliand days' supply, prescription clarification), generic substitution
Note: To approve this request you must select an altern	native			or prior authorization.
Therapeutic 👂 CRESTOR 10 MG ORAL TABS 🔻	qty 10 Tablet rf 5	Earliest Fill 08-03-2017		
BMN Test	Requested 08-03-2017	Route: ORAL;IMPORTANT- Apply MF	0	
Rhea M Davis - Authorizing provider				
Note: To approve this request you must select an altern	native			
Prior Auth 🔰 NETSPOT IV KIT	aty 10 Kit rf 5	Enter authorization code		
BMN Test	Requested 08-03-2017	Route: INTRAVENOUS;SAVINGS FOR	010	
Rhea M Davis - Authorizing provider				



Pharmacy change requests (3) Update Prescriptions for Renewal (4	43)	
✓ #275 WEGMANS CORPORATE TESTING* 155 CORPORATE WOODS, Suite 200, ROCHESTER, NY 14623 (585) 239-2050		Original medication shows and only has one icon on the right.
Therapeutic BELBUCA 300 MCG BUC FILM <u>aty 1 Film</u> rf 1 BMN Apply Controlled Henry Topper -) Note: To approv. BELBUCA 300 MCG BUC FILM V Prescribed: BELBUCA 300 MCG BUC FILM Qty: 1 Film buprenorphine 8 mg sublingual tablet Qty: 30 Tablet	Route: BUCCAL;SAVINGS FOR NON-	To view/select pharmacy suggested alternative, utilize dropdown. Select the changed medication.
Therapeutic S BMN Test Rhea M Davis - /	Earliest Fill 08-03-2017 Route: ORAL;IMPORTANT- Apply MF	
Prior Auth S NETSPOT IV KIT qty 10 Kit rf 5 BMN Test Requested 08-03-2017 Rhea M Davis - Authorizing provider	Enter authorization code Route: INTRAVENOUS;SAVINGS FOR	



 Pharmacy change requests (3) Update Pr #275 WEGMANS CORPORATE TESTING 155 CORPORATE WOODS, Suite 200, ROCHESTER, I 	escriptions for Renewal (43) G* NY 14623 (585) 239-2050			
Therapeutic buprenorphine 8 mg sublingual tablet BMN Place 2 tablets under tongue until dissolved Controlled Substance Henry Topper - Authorizing provider	qt y 30 Tublet – If 5 Requested 05-15-2017 	Earliest Fill 03-15-2017 Patient requests to take one 20 mg	0 🖍 Ø	To view additional detailed information about the therapeutic interchange, select the medication.
Therapeutic S CRESTOR 10 MG ORAL TABS - BMN Test Rhea M Davis - Authorizing provider	qty 10 Tablet rf 5 Requested 08-03-2017	Earliest Fill 08-03-2017 Route: ORAL;IMPORTANT- Apply MF	Ø	
Prior Auth 🚺 NETSPOT IV KIT BMN Test Rhea M Davis - Authorizing provider	qty 10 Kit rf 5 Requested 08-03-2017	Enter authorization code Route: INTRAVENOUS;SAVINGS FOR	• 🗸 Ø	



Pharmacy ch	ange requests (3) Update Prescriptions for Renewal (43)	
#275 WE 155 CORPO Therapeutic buprenorp	Therapeutic Interchange Pharmacy considered alternatives (1):	The original, as prescribed, medication appears at the bottom and the alternative, with details, at
BMN Pla	buprenorphine 8 mg sublingual tablet 05/15/2017 Qty: 30 Tablet RF: 3 BMN: no NDC: 00054017713 Place 2 tablets under tongue until dissolved, once per 24 hours Pharmacy note: Patient requests to take one 20 mg tablet once daily	the top.
Therapeutic	Prescriber: Henry Topper 100 market st, Portland, OR 97203 Ph: (503) 360-4444	
Note: To appro	Prescribed: BELBUCA 300 MCG BUC FILM 05/15/2017 Qty: 1 Film RF: 1 BMN: no NDC: 63481034860	
Prior Auth 🗌 BMN Test Rhea M Davis	Apply 1 film to inside of cheek every 12 hours Pharmacy note: Route: BUCCAL;SAVINGS FOR NON-COVERED MEDICATIONS-For claims: BIN:003585 PCN:ASPROD1 Group:AME08 ID:DR25; Questions: MedImpact (877)489-6402 Pharmacy: #275 WEGMANS CORPORATE TESTING* 155 CORPORATE WOODS, Suite 200, ROCHESTER, NY 14623 Ph: (585) 239-2050	
	To: Ajay Bond, Male, DOB 03-31-1963	



Pharmacy change requests (3) Update Pres	scriptions for Renewal (43)			
#275 WEGMANS CORPORATE TESTING* 155 CORPORATE WOODS, Suite 200, ROCHESTER, NY	• / 14623 (585) 239-2050			Once the changed medication is selected, you may:
Therapeutic buprenorphine 8 mg sublingual tablet • BMN Place 2 tablets under tongue until dissolved Ontrolled Substance Henry Topper - Authorizing provider	qty 30 Tablet rf 3 Requested 05-15-2017	Earliest Fill 05-15-2017 Patient requests to take one 20 mg	0 × 0	 Approve Edit Deny
Therapeutic S CRESTOR 10 MG ORAL TABS - BMN Test Rhea M Davis - Authorizing provider	qty 10 Tablet rf 5 Requested 08-03-2017	Earliest Fill 08-03-2017 Route: ORAL;IMPORTANT- Apply MF	0	
Note: To approve this request you must select an alterno	tive			
Prior Auth 😻 NETSPOT IV KIT	qty 10 Kit rf 5 Requested 08-03-2017	Enter authorization code Route: INTRAVENOUS;SAVINGS FOR	010	
Rhea M Davis - Authorizing provider				







Once approved, the medication will move from the "Pharmacy change requests" tab to the "Update Prescriptions for Renewal" tab



Opens up familiar Edit Prescription dialog box. Will then move to "Update Prescriptions..." tab.

Will then move to "Update Prescriptions..." tab

Requires user to select a denial reason.







Pharmacy change requests (3) Update Pr	escriptions for Renewal (43)			
 #275 WEGMANS CORPORATE TESTING 155 CORPORATE WOODS, Suite 200, ROCHESTER, N Therapeutic BELBUCA 300 MCG BUC FILM BMN Apply 1 film to inside of cheek every 12 hours Controlled Substance Henry Topper - Authorizing provider Note: To approve this request you must select an alternative 	* NY 14623 (585) 239-2050 qty 1 Film rf 1 s Requested 05-15-2017	Earliest Fill 05-15-2017 Route: BUCCAL;SAVINGS FOR NON-	0	OR, to deny therapeutic change without viewing the dropdown, select deny icon. Medication will move to the Update Prescriptions for Renewal tab.
Therapeutic S CRESTOR 10 MG ORAL TABS	qty 10 Tablet rf 5 Requested 08-03-2017	Earliest Fill 08-03-2017 Route: ORAL;IMPORTANT- Apply MF	0	
Note: To approve this request you must select an alter	native			
Prior Auth 🚺 NETSPOT IV KIT	qty 10 Kit rf 5 Requested 08-03-2017	Enter authorization code Route: INTRAVENOUS;SAVINGS FOR	010	
Rhea M Davis - Authorizing provider				



Pharmacy change requests (3) Update Pre	scriptions for Renewal (43)			
 #275 WEGMANS CORPORATE TESTING 155 CORPORATE WOODS, Suite 200, ROCHESTER, NY Therapeutic BELBUCA 300 MCG BUC FILM BMN Apply 1 film to inside of cheek every 12 hours Controlled Substance Henry Topper - Authorizing provider Note: To approve this request you must select an alternative 	* Y 14623 (585) 239-2050 qty 1 Film rf 1 Requested 05-15-2017 ptive	Earliest Fill 05-15-2017 Route: BUCCAL;SAVINGS FOR NON-	Ø	
Therapeutic S CRESTOR 10 MG ORAL TABS - BMN Test Rhea M Davis - Authorizing provider	qty 10 Tablet rf 5 Requested 08-03-2017	Earliest Fill 08-03-2017 Route: ORAL;IMPORTANT- Apply MF	0	
Note: To approve this request you must select an alterna	ative			When prior outborization is being
Prior Auth S NETSPOT IV KIT	qty 10 Kit rf 5 Requested 08-03-2017	Enter authorization code Route: INTRAVENOUS;SAVINGS FOR	010	requested, enter authorization is being and select the checkmark icon
Rhea M Davis - Authorizing provider				



Pharmacy change requests (3) Update Pre	scriptions for Renewal (43)			
 #275 WEGMANS CORPORATE TESTING 155 CORPORATE WOODS, Suite 200, ROCHESTER, N Therapeutic SELBUCA 300 MCG BUC FILM BMN Apply 1 film to inside of cheek every 12 hours Controlled Substance Henry Topper - Authorizing provider 	* Y 14623 (585) 239-2050 qty 1 Film rf 1 Requested 05-15-2017	Earliest Fill 05-15-2017 Route: BUCCAL;SAVINGS FOR NON-	Ø	
Note: To approve this request you must select an altern Therapeutic S CRESTOR 10 MG ORAL TABS	ative qty 10 Tablet rf 5 Requested 08-03-2017	Earliest Fill 08-03-2017 Route: ORAL;IMPORTANT- Apply MF	0	
Rhea M Davis - Authorizing provider Note: To approve this request you must select an altern	ative			
Prior Auth 🔰 NETSPOT IV KIT 🗌 BMN Test Rhea M Davis - Authorizing provider	qty 10 Kit rf 5 Requested 08-03-2017	Enter authorization code Route: INTRAVENOUS;SAVINGS FOR	010	If edits are required, select the pencil icon.



Pharmacy change requests (3) Update Pres	criptions for Renewal (43)			
 #275 WEGMANS CORPORATE TESTING* 155 CORPORATE WOODS, Suite 200, ROCHESTER, NY Therapeutic BELBUCA 300 MCG BUC FILM BMN Apply 1 film to inside of cheek every 12 hours Controlled Substance Henry Topper - Authorizing provider Note: To approve this request you must select an alterno 	14623 (585) 239-2050 qty 1 Film rf 1 Requested 05-15-2017	Earliest Fill 05-15-2017 Route: BUCCAL;SAVINGS FOR NON-	Ø	
Therapeutic S CRESTOR 10 MG ORAL TABS	qty 10 Tablet rf 5 Requested 08-03-2017	Earliest Fill 08-03-2017 Route: ORAL;IMPORTANT- Apply MF	0	
Note: To approve this request you must select an alterna	tive			
Prior Auth S NETSPOT IV KIT	qty 10 Kit rf 5 Requested 08-03-2017	Enter authorization code Route: INTRAVENOUS;SAVINGS FOR	010	To deny the request for prior
Prior Auth 🚺 NETSPOT IV KIT BMN Test Rhea M Davis - Authorizing provider	qty 10 Kit rf 5 Requested 08-03-2017	Enter authorization code Route: INTRAVENOUS;SAVINGS FOR	01	0









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Cancel Request



To send notification of removing a medication from the patient's active medication list, follow normal remove medication workflow. The pharmacy associated with the prescription will get a "cancel" request.



Electronic Prescribing of Controlled Substances



Update - Amy Sebesta Rx Refill at GEHC on 8/28/2017 2:14:56 PM by Rhea M Davis MD [Doc ID: 90]						
ummary:						
Summary: « Interactions: Forms Add Forms Add Prescriptions	Update - Amy Sebesta Rx Refill at GEHC on 8/28/2017 2:14:56 PM by Rhea M Davis MD [Doc ID: 90]	- 🗇 🗙				
Attachments Add Favorites Add Blank image Care Plan Management Prescriptions	RF: 2 NUTE Is send Two-factor with with with with with with with with					

Signing



Ways to sign – Print Options





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Ways to sign – Sign Rx Now





Ways to sign – End > Sign clinical list changes> Hold

End Update	×
Properties Summary: Provider: Davis MD, Rhea M	
Route to Me This document will not be routed to an Provider (Rhea M Davis MD) Sender (Rhea M Davis MD)	Amy Sebesta Outgoing authorizing provider Supervisor V12.3.0.1719 No photo available 8 Years, 11 M Months 22 Sept 2008 123lb (55.79 kg*) 63in Weight DEA#: DE7845123-001 VPI: 2346136585
Date User Priority Reason Com	✓ OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010 (800) 791-7658 ✓ ● WELLBUTRIN SR 200 MG ORAL XR12H-TAB qty 30 Tablet ▼ rf 0 Earliest Fill 09-20-2017 □ BMN Take one (1) tablet by mouth twice daily. rf 0 Earliest Fill 09-20-2017 Rhea M Davis - Authorizing provider written 09-20-2017 Route: ORAL; Associated Dx:Colitis ; Hematuria written 09-20-2017
New Remov	
✓ Sign clinical list changes. Pending prescriptions set completed automatically. Discard Document Sign Document	Complete Rx Review Edit Prescriptions On Hold



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Ways to sign – End > Sign Document

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Date User Priority Reason Com	✓ OPTUMRX MAIL SERVICE* [EPCS] 2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010 (800) 791-7658 ✓ ● WELLBUTRIN SR 200 MG ORAL XR12H-TAB qty 30 Tablet ▼ rf 0 Earliest Fill 09-20-2017 □ BMN Take one (1) tablet by mouth twice daily. rf 0 Earliest Fill 09-20-2017 Rhea M Davis - Authorizing provider Written 09-20-2017 Route: ORAL; Associated Dx:Colitis ; Hematuria Written 09-20-2017
Drug interactions	
Discard Document Sign Document Hold Docu	Complete Rx Review Edit Prescriptions On Hold





Who is the default Authorized By provider?

Chart						0 X
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Find Patient - Search Update	Image: New Print New View Alert/Flag Image: New Print Image: New Print	ds				
📋 Chart 🤍	Patient 001 Patient 001 Resp. Provider: Patient	ient ID: 5963				
Documents for Edit (0)	38 Years Male DOB: 11-Nov-1978 Insurance: Home: 617-423-4234 [2344] Group:					
	Problems		Medications			
Chart Summary Problems	🕂 Enter search text 👂 🖉 🗙 🦘 😋 🛛 Active Only 🔻 🖊	🐏 🔡 🔍 Medscape G	🕂 🧷 🗙 🥱 🛛 🦾 🛛 Interactions:	● Active Only ▼	🖊 💌 🔛 👘 🦉	Lexi-Drugs (
Medications 🕕			Description Instruction	ons Route	Last Rx	🛛 Generia
Allergies			■ LIPITOR 40 MG ORAL 3 per day		20-Oct-2016 #4 X 3	ATORV4
Alerts / Flags				ORAL	20-Oct-2016 #4 X 4	AMOXIC
Decuments						
Flowsheet						
Orders						
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Registration 🕞				! From	Message	
	Allergies not documented			🗉 🔤 Rhea Dav	. Successful Transmission	: ePrescr 🔺
Chart Desktop					Dr Name: Davis, Rhea; Pharmacy: #275 WEGM/	ANS COR
Chart					Medication: LIPITOR 40	MG ORA
Chart Reports					Quantity: 4;	
Chart LinkLogic					Transaction ID: Test184	247-201
🔇 Scheduling				🗉 🖬 Rhea Dav	. Successful Transmission	: ePrescr
▤ ё \$ \$₽ ▤ •					Dr Name: Davis. Rhea:	



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How can I tell the difference between an electronically requested medication and a manually renewed medication?

Update Prescriptions for Renewal (2) (2) #275 WEGMANS CORPORATE TESTIN 155 CORPORATE WOODS, Suite 200, ROCHESTER	IG* [EPCS] , NY 14623 (585) 239-2050	🖍 Edit Pharmacy 👻	
AMOXICILLIN 500 MG ORAL TABS	qty 4 Tablet - rf 4 Earliest Fill 09-2 Total Disp. 5 Route: ORAL; Written 09-20-2017	20-2017	Manually renewed items will only have 2 black icons: Edit and change back.
E UPITOR 40 MG ORAL TABS	qty 4 Tablet - rf 2 Earliest Fill 10-20 Total Disp. 3 Route: ORAL;test Written 09-20-2017	-2016	Electronic requests will have 3 black icons. If edited, a "change back" icon appears but will always show the deny icon.



What if I do not have EPCS?

Update Medications View Inactive Medications Prob	ew View Allergies Controlled Drug Report	View Moderate Appointments Appointments
AZASAN 100 MG TAB BMN Take one (1) tablet by mouth twice daily. Rhea M Davis - Authorizing provider Associated Dx:Atrial Fibrillation	qty 30 Tablet - rf 0 Earliest Fill 08- Total Disp. 1 Route: ORAL; Written 09-20-2017	-29-2017
BMN rhea test 5 Rhea M Davis - Authorizing provider	qty 8 Tab rf 0 Earliest Fill 09- Total Disp. 1 Note to pharmate Written 09-20-2017	-20-2017 cy 💉 🗿 🥣 🄇
WELLBUTRIN SR 200 MG ORAL XR12H- TAB BMN Take one (1) tablet by mouth twice daily. Rhea M Davis - Authorizing provider Associated Dx:Colitis : Hematuria	qty 30 Tablet - rf 0 Earliest Fill 08- Total Disp. 1 Route: ORAL; Written 09-20-2017	-29-2017



Can I prescribe to more than one pharmacy in the same update?

No photo available Jake Hurst 16 Years, 6 M Months 25 Feb 2001 Sex Age DOB	Outgoing authorizing provider Supervisor Rhea M Davis t admin 777 Portlandic Drive, Address 3, Portland, OR 97203 DEA#: DE7845123-001 VIPI: 2346136585	12.3.0.1719
Patient's Current Pharmacy CA Pharmacy 10.6MU* [EPCS] 65432 Cabernet Turn Sonoma, CA 95476	Update View Inactive View View Controlled View Moderate Medications Problems View Allergies Controlled Drug Report View Moderate Interaction Pending View View View View View View Moderate Update Prescriptions for Renewal (2) View Vie	
Active Medications Y Filter Meds Viewing: All Items PHENOBARBITAL 100 MG ORAL TABS (PHENOBARBITAL) Lost Rx: Pending ENALAPRIL MALEATE 20 MG ORAL TABS (ENALAPRIL MALEATE) Lost Rx: 9/20/2017 Qty: 30	 #275 WEGMANS CORPORATE TESTING* [EPCS] 155 CORPORATE WOODS, Suite 200, ROCHESTER, NY 14623 (585) 239-2050 PHENOBARBITAL 100 MG ORAL TABS qty 60 Tablet rf 5 BMN Take twice daily with meals Controlled Substance Acknowledgement Required Written 09-20-2017 Rhea M Davis [DE7845123-001] - Authorizing provider 	Yes. More than one pharmacy can be used. When manually renewing, the displayed current pharmacy will be utilized.
RF: 12	CA Pharmacy 10.6MU* [EPCS] 65432 Cabernet Turn, Sonoma, CA 95476 (707) 555-7071 ENALAPRIL MALEATE 20 MG ORAL TABS BMN Take one (1) by mouth at night, Rhea M Davis - Authorizing provider By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the above infor the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number ap Print Options/Sign Rx Sign Rx Now	y v v v v v v v v v v v v v v v v v v v



Refill workflow examples: From pharmacy From patient In an office visit



Conclusion



Untouched Medication-Related Workflows

- Routing documents
- New medication workflow
- In office medication administration
- Immunization management
- Phone notes



Get familiar!

Chart Desktop					_ 0 ×
File Home Options					Find Patient , 🏧 🤣 Davis MD, Rhea 🦹 🔺 ໃ
Find Patient + Search	C C C C C C C C C C C C C C C C C C C	iption n - ts - New Alert/Flag Alerts/Flags Alerts / Flags	Refresh Open Import Chart Chart Summary	Complete Orders Desktop	ds
🖵 Chart Desktop 🤍 «	Rx Renewals				
Summary Alerts and Flags Documents	Bavis MD, Rhea Q Show matched patients	✓ Show unmatched patients	5ummary: «	Update - Amy Seb	Desauel requests (10) Chases requests (7) Deading or (4) Desta Rx Refill at GEHC on 8/28/2017 2:14:56 PM by Rhea M Davis MD [Doc ID: 90]
File Attachments Rx Renewals Messaging	Requested Date	Patient Name	Forms	No photo available B Years, 11 M Months 22 Sept 2008 Sex Age DOB	Outgoing outborising provider Supervisor V12.3.0.1354 Rhea M Davis t admin DEA#: DE5454257-001 777 Portionalio Drive, Address 3, Portland, OR 97203 DEA#: DE5454257-001
Scheduling 💭 Registration 🗇	10/20/2016	Patient 001, Patient 001 Root, Joe	Prescriptions	Patient's Current Pharmacy OPTUMRX MAIL SERVICE* (EPCS)	Update View Inactive View Medications View Problems View View Allergies Controlled Image Appointments View Interactions
Set Up Links Q	10/20/2016	Patient022, Patient022		2858 Loker Avenue East Carlsbad, CA 92010	Update Prescriptions for Renewal (1)
[05/04/2017	Patient 10, Patient 10 Patient020, Patient020		Viewing: All Items OXYCONTIN 15 MG Renew ()	✓ OPTUMRX MAIL SERVICE* [EPCS] ≥ Edit Pharmacy → 2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010 (800) 791-7658 ⓒ ◎ OXYCONTIN 15 MG T12A qty 8 Tablet rf 0 Earliest Fill 08-24-2017
	11/07/2016	Bond, Zak		HCL) Last Rx: 8/24/2017 Qty: 8 RF: 0	Brein Theorem S. S. Total Disp. 1 Note to pharmacy
Chart Desktop	08/03/2017	Bond, Ajay		ALLEGRA ALLERGY 180 MG ORAL TABS	
Chart	10/10/2016	Bond, BBB		(FEXOFENADINE HCL) Lost Rx: 8/18/2017 Qty: 30	
Chart Reports	03/09/2017	DOCKENDORF, Tad A	Attachments Add	N7: 2	
Scheduling	03/16/2017	DOCKENDORF, Tad A			
_ ⊟ (ta \$ %9	08/03/2017	Seattle, Sal	Favorites Add ^[1] Blank image ^[2] Care Plan Management ^[2] Prescriptions		By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the above information to the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear above. Print Options/Sign Rx Sign Rx Now
				Prev Form (Ctrl+PgUp) Next Form (Ctrl+PgDn)	



