

# CPS 12.3 Registration Highlights

# Summary

- ▶ New / Enhanced Features:
  - Gender Identity
  - Sexual Orientation
  - Preferred Language
  - Race & Ethnicity Subcategory
  - Patient Access Authorization



# Sexual Orientation / Gender Identity

- ▶ **New: Sexual Orientation and Gender Identity (SOGI) fields added to Registration**
  - More information providers have, the better to serve the patient
- ▶ **For additional information on SOGI and Patient Health**
  - **Click Here:**  
<https://www.lgbthealtheducation.org/topic/sogi/>



# Gender Identity

The screenshot shows a software interface for patient registration. The window title is "Patient Reg". The menu bar includes "File", "Edit", "View", "Options", and "Help". Below the menu bar is a toolbar with various icons. The main area contains a form with several tabs: "Patient", "Guarantor", "Additional", "Insurance", "Contacts", "Appointments", "Financial", and "Pa". The "Patient" tab is active. The form fields are as follows:

- Title: [ ]
- First Name: Jeff
- Middle Name: [ ]
- \*Last Name: Abbey
- Suffix: [ ]
- Preferred: Jeff
- \*Birth Date: 12/25/1979
- Birth Time: : M
- Age: 37 Years
- Sex: Male
- Gender Identity: Additional gender category or other, please :** [ ]
- Sexual Orientation: Something else, please describe [ ]
- Marital Status: Single
- Addresses: Primary selected, Alternate unselected, Swap button.
- Address: 4106 Flintridge Drive
- City/State: Addison IL ZipCode: 60221
- County: [ ] Address Type: [ ]
- Country: [ ]
- Subdivision: [ ]
- Phone: (972) 663-0564 [ ] Home
- SSN: 850-58-2812
- Patient ID: 48
- MRN: [ ]
- Resp. Provider: Bailey MD, William R
- Referring: Rodgers MD, Richard L
- Primary Care: Jackson MD, Reginald P
- \*Home Location: E IM
- Facility: River Oaks Main
- Language: [ ]
- Race: American Indian or Alaska Native Race2: Asian
- Ethnicity: Not Hispanic or Latino Ethnicity2: Not His
- Email: jabbey@aol.com
- \*Patient Data Access Authorized
- Contact by: [ ]

▶ Registration >  
Patient Tab

▶ Gender Identity



# Gender Identity

Sex: Male

Gender Identity: (none)

Sexual Orientation: (none)  
Identifies as Male  
Identifies as Female  
Female-to-Male  
Male-to-Female  
Genderqueer neither exclusively male nor female  
Additional gender category or other, please specify  
Choose not to disclose

SSN: Additional gender category or other, please specify  
Choose not to disclose

Patient ID: 48

- ▶ Gender Identity Options

Sex: Male

Gender Identity: Additional gender category or other, please :

Free Text Here

- ▶ Additional Gender Category or Other, Please Specify
- ▶ Allows Free Text



# Gender Identity

- ▶ Administration > Registration > Gender Identity
- ▶ Preloaded with SNOMED Codes

Administration - NOT FOR PATIENT USE

File Home Options

Application Users Security by Permission Providers and Resources

Activity Log Appointment Types Companies Facilities Insurance Reg Maintenance Batches Charge Maintenance EDI

Main Application Functions Financial Functions

Administration

Registration

Benefit Assignment

Bill Code

CHAMPUS Branch

CHAMPUS Grade

CHAMPUS Status

Contact By

Contact Relationship

Employment Status

Ethnicity

Ethnicity Subcategory

Gender Identity

Marital Status

Patient Billing Note Sub

Description

Identifies as Male

Identifies as Female

Female-to-Male

Male-to-Female

Genderqueer neither exclusively male nor female

Additional gender category or other, please specify

Choose not to disclose

List Item Data

Description	Identifies as Male
SNOMED Code	446151000124109
Notes	



# Sexual Orientation

The screenshot shows a patient registration form titled "Patient Reg". The form includes fields for personal information, demographics, and medical history. A red rectangular box highlights the "Sexual Orientation" dropdown menu, which is currently set to "Something else, please describe".

Patient	Guarantor	Additional	Insurance	Contacts	Appointments	Financial	Pa
Title:	First Name:	Middle Name:	*Last Name:	Suffix:	Preferred:		
	Jeff		Abbey		Jeff		
*Birth Date:	12/25/1979	Birth Time:	M	Sex:	Male		
Age:	37 Years	Gender Identity:	Additional gender category or other, please :	Free Text Here:			
<input checked="" type="checkbox"/> Patient Same As Guarantor	Marital Status:	Single	Sexual Orientation:	Something else, please describe			
<b>Addresses</b>							
<input checked="" type="radio"/> Primary <input type="radio"/> Alternate <input type="button" value="Swap"/>							
Address: 4106 Flintridge Drive							
City/State: Addison IL ZipCode: 60221							
County: Address Type:							
Country:							
Subdivision:							
Phone: (972) 663-0564 [ ] Home							
SSN: 850-58-2812							
Patient ID: 48							
MRN:							
Resp. Provider: Bailey MD, William R							
Referring: Rodgers MD, Richard L							
Primary Care: Jackson MD, Reginald P							
*Home Location: E IM							
Facility: River Oaks Main							

- ▶ Registration > Patient Tab
- ▶ Sexual Orientation



# Sexual Orientation

Gender Identity: Additional gender category or other, please : ▾  
Free Text Here

Sexual Orientation: (none) ▾  
SSN: (none)  
Patient ID: Lesbian, gay or homosexual  
MRN: Straight or heterosexual  
Bisexual  
Something else, please describe  
Don't know  
Choose not to disclose

- ▶ Sexual Orientation Options

Sexual Orientation: Something else, please describe ▾  
Free Text Here

- ▶ Other Sexual Orientation
  - Allows Free Text





# Sexual Orientation

- ▶ Administration > Registration > Sexual Orientation
- ▶ Preloaded with SNOMED Codes

The screenshot displays the 'Administration - NOT FOR PATIENT USE' software interface. The top navigation bar includes 'File', 'Home', and 'Options' tabs. Below this is a ribbon with various icons and labels: 'Application Users', 'Security by Permission', 'Providers and Resources', 'Main Application Functions', and 'Financial Functions'. The 'Main Application Functions' section includes links for 'Activity Log', 'Appointment Types', 'Companies', 'Facilities', 'Insurance', and 'Reg Maintenance'. The 'Financial Functions' section includes 'Batches', 'Charge Maintenance', and 'EDI'. The main content area is titled 'Administration' and features a left-hand navigation tree with categories like 'Ethnicity', 'Gender Identity', 'Marital Status', 'Patient Billing Note Sub', 'Patient Defaults', 'Patient Relationship', 'Preferred Languages', 'Privacy Policy Acknow', 'Race', 'Race Subcategory', 'Referral Source', 'Registration Required F', 'Release of Information', 'Residence Type', 'Sexual Orientation', and 'Signature Source'. The 'Sexual Orientation' item is highlighted with a red box. The right-hand pane shows the 'Description' and 'List Item Data' for the selected item. The 'Description' pane lists several options: 'Lesbian, gay or homosexual', 'Straight or heterosexual', 'Bisexual', 'Something else, please describe', 'Don't know', and 'Choose not to disclose'. The 'List Item Data' pane shows the 'Description' as 'Lesbian, gay or homosexual' and the 'SNOMED Code' as '38628009'.

List Item Data	
Description	Lesbian, gay or homosexual
SNOMED Code	38628009
Notes	



# Preferred Language

Patient Registration - Jeff Abbey (48)

File Edit View Options Help

Patient Guarantor Additional Insurance Contacts Appointments Financial Payment Plan Historical D < >

Title: First Name: Middle Name: \*Last Name: Suffix: Preferred:  Sensitive Patient  
Jeff Jeff Abbey Jeff

\*Birth Date: 12/25/1979 Birth Time: : M Sex: Male  No users denied access  
Age: 37 Years Gender Identity: Additional gender category or other, please :  User Specific Chart Access...

Patient Same As Guarantor Marital Status: Single  \*Patient Status: Active   
Sexual Orientation: Something else, please describe  Date of Death: //

Addresses  Primary  Alternate   
Address: 4106 Flintridge Drive  
City/State: Addison IL ZipCode: 60221   
Country: Address Type:  
Country:   
Subdivision:

Phone: (972) 663-0564 [ ] Home   
( ) - [ ]   
( ) - [ ]

Email: jabbey@aol.com  Patient Data Access Authorized  
Contact by:

SSN: 850-58-2812  
Patient ID: 48  
MRN:   
Resp. Provider: Bailey MD, William R   
Referring: Rodgers MD, Richard L   
Primary Care: Jackson MD, Reginald P   
\*Home Location: E IM  
Facility: River Oaks Main

Language: English

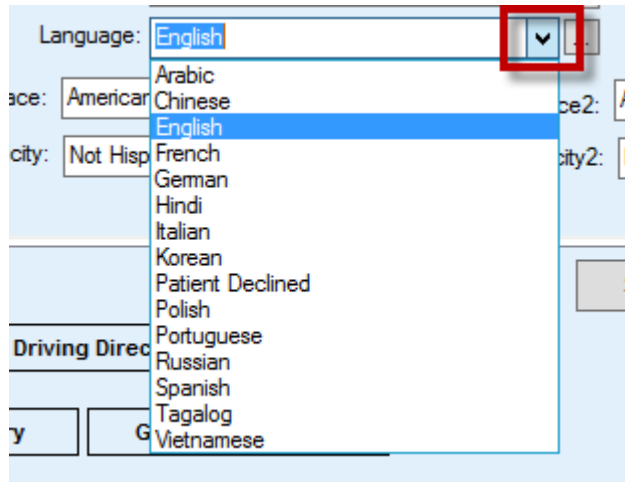
Race: American Indian or Alaska Native  Race2: Asian   
Ethnicity: Not Hispanic or Latino  Ethnicity2: Not Hispanic or Latino

Quick Entry Mode (this session only)

- ▶ Registration > Patient Tab
- ▶ Language



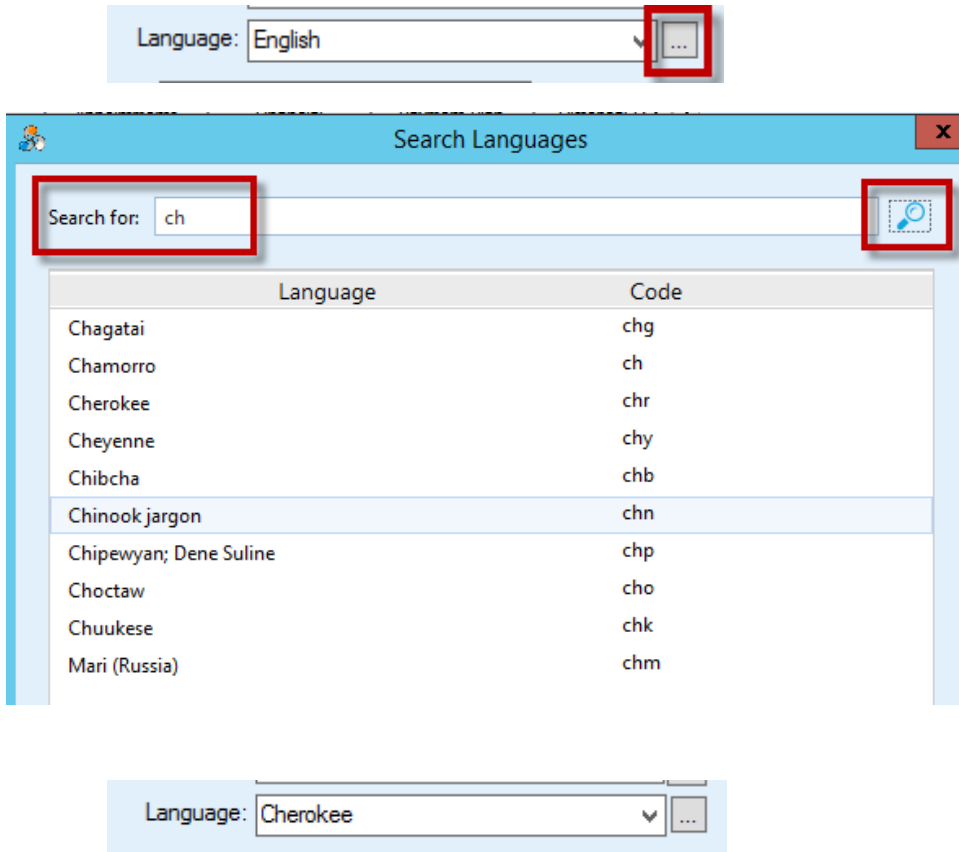
# Preferred Language



- ▶ Click Language Dropdown
- ▶ Preferred Languages Display
- ▶ Select Language



# Preferred Language



- ▶ Click More Icon
- ▶ Click Search to see All Languages
- ▶ Enter Keyword and Click Search to narrow down options
- ▶ Select Language
- ▶ Language will display



# Preferred Language

- ▶ Administration > Registration > Preferred Languages

The screenshot displays the 'Administration - NOT FOR PATIENT USE' application. The navigation pane on the left shows the following structure:

- Administration
  - Charts
  - Electronic Prescription Schedule
  - Registration (highlighted)
  - Registration
    - Denial Assignment
    - Bill Code
    - CHAMPUS Branch
    - CHAMPUS Grade
    - CHAMPUS Status
    - Contact By
    - Contact Relationship
    - Employment Status
    - Ethnicity
    - Ethnicity Subcategory
    - Gender Identity
    - Marital Status
    - Patient Billing Note Sub
    - Patient Defaults
    - Patient Relationship (highlighted)
    - Preferred Languages (highlighted)
    - Privacy Policy Acknow

The main content area is titled 'Registration > Preferred Languages'. It features a list of languages on the left, with 'Akkadian' selected. Below this list are two buttons: 'Add >' and 'Remove <'. To the right is a box labeled 'Preferred Languages:' containing a list of languages: Arabic, Chinese, English, French, German, Hindi, Italian, Korean, Patient Declined, Polish, Portuguese, Russian, Spanish, Tagalog, and Vietnamese.

- ▶ Create Preferred Language List
- ▶ Click Language
- ▶ Click Add



# Race / Ethnicity

Patient Registration - Jeff Abbey (48)

File Edit View Options Help

Patient Guarantor Additional Insurance Contacts Appointments Financial Payment Plan Historical D < >

Title: First Name: Middle Name: \*Last Name: Suffix: Preferred:  Sensitive Patient  
Jeff Abbey Jeff

\*Birth Date: 12/25/1979 Birth Time: : M Sex: Male  No users denied access  
Age: 37 Years Gender Identity: Additional gender category or other, please : User Specific Chart Access...

Patient Same As Guarantor Marital Status: Single Free Text Here \*Patient Status: Active  
Sexual Orientation: Something else, please describe Free Text Here Date of Death: / /

Addresses  
 Primary  Alternate Swap  
Address: 4106 Flintridge Drive  
City/State: Addison IL ZipCode: 60221  
Country: Address Type:  
Country:  
Subdivision:

SSN: 850-58-2812 Patient ID: 48 MRN:  
Resp. Provider: Bailey MD, William R  
Referring: Rodgers MD, Richard L  
Primary Care: Jackson MD, Reginald P  
\*Home Location: E IM  
Facility: River Oaks Main  
Language: Get Photo Remove Photo

Phone: (972) 663-0564 [ ] Home  
[ ] - [ ]  
[ ] - [ ]  
Email: jabbey@aol.com  
 Patient Data Access Authorized  
Contact by:

Race: American Indian or Alaska Native Race2: Asian  
Ethnicity: Not Hispanic or Latino Ethnicity2: Not Hispanic or Latino

Quick Entry Mode (this session only) Save & Exit Save Cancel

- ▶ Registration > Patient Tab
  - Race
  - Ethnicity
- ▶ Capture up to two races/ethnic identities



# Race

Race: (none) Race2: (none)  
Ethnicity: (none) Ethnicity2: (none)  
Asian  
White  
Black or African American  
American Indian or Alaska Native  
Native Hawaiian or Other Pacific Islander  
Patient Declined  
State Prohibited  
Unspecified

Save & Exit Save Cancel

- ▶ Click Race Dropdown – Select Race

Race: American Indian or Alaska Native Race2: (none)  
Ethnicity: Not Hispanic or Latino Ethnicity2: (none)  
Asian  
White  
Black or African American  
American Indian or Alaska Native  
Native Hawaiian or Other Pacific Islander  
Patient Declined  
State Prohibited  
Unspecified





Save & Exit


Get Driving Directions Send E-mail


- ▶ Select Additional Race, if desired







# Race

Race: American Indian or Alaska Native  Race2: White   
Ethnicity: Not Hispanic or Latino  Ethnicity2: (none) 

Search Race Subcategory 

Search for: cher 

Race Subcategory		Base Category
Cherokee	1088-4	American Indian or Alaska Native
Cherokee Alabama	1089-2	American Indian or Alaska Native
Cherokee Shawnee	1100-7	American Indian or Alaska Native
Cherokees of Northeast Alabama	1090-0	American Indian or Alaska Native
Cherokees of Southeast Alabama	1091-8	American Indian or Alaska Native
Eastern Cherokee	1092-6	American Indian or Alaska Native
Echota Cherokee	1093-4	American Indian or Alaska Native
Etowah Cherokee	1094-2	American Indian or Alaska Native
Northern Cherokee	1095-9	American Indian or Alaska Native
United Keetowah Band of Cherokee	1097-5	American Indian or Alaska Native
Western Cherokee	1098-3	American Indian or Alaska Native

Race: Western Cherokee  Race2: White   
Ethnicity: Not Hispanic or Latino  Ethnicity2: (none) 

- ▶ Click More Icon to add Race Subcategory
- ▶ Click Search to see All Race Subcategories
- ▶ Enter Keyword and Click Search to narrow down options
- ▶ Select Race Subcategory
- ▶ Subcategory is displayed in Race field
- ▶ Repeat for Race 2 field, if desired





# Race

▶ Administration > Registration > Race / Race Subcategory

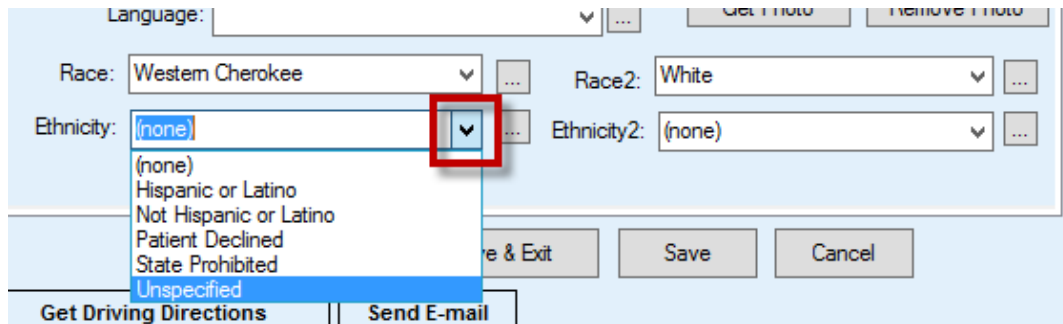
- Obtained from Census Bureau

- Do Not Edit

The screenshot displays the 'Administration - NOT FOR PATIENT USE' interface. The top navigation bar includes 'File', 'Home', and 'Options'. Below this are icons for 'Application Users', 'Security by Permission', and 'Providers and Resources', along with various functional buttons like 'Activity Log', 'Facilities', 'Appointment Types', 'Insurance', 'Reg Maintenance', 'Batches', 'Charge Maintenance', 'EDI', 'Invent', and 'Transa'. The main content area is divided into two sections. The left section shows a tree view under 'Administration' with 'Registration' expanded, and 'Race' and 'Race Subcategory' highlighted with red boxes. The right section shows the configuration details for a selected item. The top right section shows the configuration for 'American Indian or Alaska Native' with fields for Description, ID (5), NIP Code (1), HL7 Code (1002.5), and Notes. The bottom right section shows the configuration for 'Western Cherokee' with fields for Description, ID (3285), NIP Code, HL7 Code (1098-3), Race Category (American Indian or Alaska Native), and Notes.

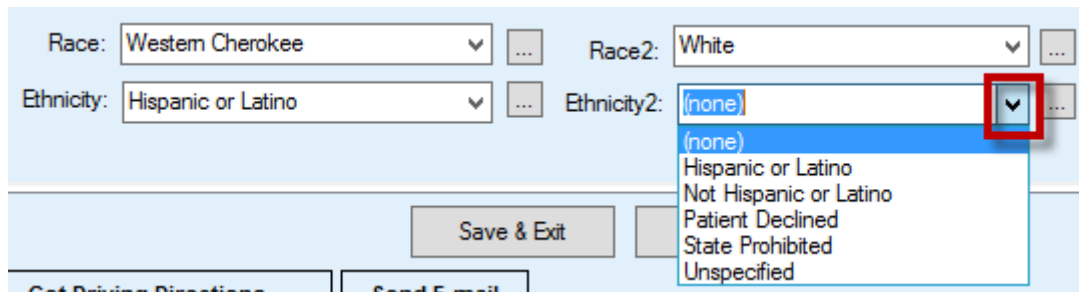


# Ethnicity



A screenshot of a web form with the following fields: Language (dropdown), Race (Western Cherokee), Race2 (White), Ethnicity (none), and Ethnicity2 (none). The Ethnicity dropdown menu is open, showing options: (none), Hispanic or Latino, Not Hispanic or Latino, Patient Declined, State Prohibited, and Unspecified. A red box highlights the dropdown arrow. Buttons for 'Save & Exit', 'Save', and 'Cancel' are visible. At the bottom, there are buttons for 'Get Driving Directions' and 'Send E-mail'.

- ▶ Click Ethnicity Dropdown – Select Ethnicity



A screenshot of the same web form, but now the Ethnicity field is set to 'Hispanic or Latino' and the Ethnicity2 dropdown menu is open, showing options: (none), Hispanic or Latino, Not Hispanic or Latino, Patient Declined, State Prohibited, and Unspecified. A red box highlights the dropdown arrow. The 'Save & Exit' button is visible. At the bottom, there are buttons for 'Get Driving Directions' and 'Send E-mail'.

- ▶ Select Additional Ethnicity, if desired



# Ethnicity

Race: Western Cherokee ... Race2: White ...  
Ethnicity: Hispanic or Latino ... Ethnicity2: (none) ...

Search Ethnicity Subcategory

Search for: mex

Ethnicity Subcategory		Base Category
Mexican	2148-5	Hispanic or Latino
Mexican American	2149-3	Hispanic or Latino
Mexican American Indian	2153-5	Hispanic or Latino
Mexicano	2150-1	Hispanic or Latino

Race: Western Cherokee ... Race2: White ...  
Ethnicity: Mexican American Indian ... Ethnicity2: (none) ...

- ▶ Select More Icon to add Subcategory
- ▶ Click Search to see All Subcategories
- ▶ Enter Keyword and Click Search
- ▶ Select Subcategory
- ▶ Subcategory is displayed in Ethnicity field
- ▶ Repeat in Ethnicity 2 field, if desired



# Ethnicity

The screenshot shows the 'Administration - NOT FOR PATIENT USE' interface. The left sidebar contains a tree view with 'Registration' and 'Ethnicity' highlighted in red boxes. The main area displays the 'Description' and 'List Item Data' for 'Hispanic or Latino'. A second screenshot is overlaid, showing the 'Ethnicity Subcategory' selected in the sidebar, with a list of ethnicities in the main area and 'Mexican American' selected in the 'List Item Data' section.

Hispanic or Latino	
Description	Hispanic or Latino
ID	1
HL7 Code	H
CDC Code	2135-2

Mexican American	
Description	Mexican American
ID	3039
HL7 Code	
CDC Code	2149-3
Ethnicity Category	Hispanic or Latino
Notes	

▶ Administration > Registration > Ethnicity / Ethnicity Subcategory

- Obtained from Census Bureau
- Do Not Edit



# Patient Access Authorization

The screenshot shows a software interface for patient data entry. The form is titled 'Patient' and includes a menu bar (File, Edit, View, Options, Help) and a toolbar. The form is divided into several sections: Patient, Guarantor, Additional, Insurance, Contacts, Appointments, and Financial. The Patient section contains fields for Title, First Name (Jeff), Middle Name, Last Name (Abbey), Suffix, Preferred (Jeff), Birth Date (12/25/1979), Birth Time (: M), Sex (Male), Gender Identity, Marital Status (Single), Sexual Orientation, Address (4106 Flintridge Drive, Addison, IL, ZipCode: 60221), City/State, County, Address Type, Subdivision, Phone ((972) 663-0564), Home, Email (jabbey@aol.com), and Race (American Indian or Alaska Native). The checkbox 'Patient Data Access Authorized' is checked and highlighted with a red box. Other fields include SSN (850-58-2812), Patient ID (48), MRN, Resp. Provider (Bailey MD, William R), Referring (Rodgers MD, Richard L), Primary Care (Jackson MD, Reginald P), \*Home Location (E IM), Facility (River Oaks Main), Language, Ethnicity (Not Hispanic or Latino), and Race2. A 'Save & Exit' button is visible at the bottom right.

- ▶ Allows patients or their delegate to share authorized chart information to a third-party application
- ▶ Example:
  - Lab Results App
  - Image Study Result App
- ▶ Registration > Patient Tab > Check Off Patient Data Access Authorized



# Patient Access Authorization

The screenshot shows a software interface for patient registration. The main window is titled 'Patient Registration - Jeff Abbey'. It features a menu bar (File, Edit, View, Options, Help) and a toolbar with various icons. Below the toolbar is a table with columns: Patient, Guarantor, Additional, Insurance, and Contacts. The 'Contacts' column is highlighted with a red box. The table contains the following data:

Name	Relationship	Phone	Phone Type
Bailey MD, William R*	Provider	(214) 555-1211	Work
Jackson MD, Reginald P	Primary Care Provi...	(972) 551-3232	Work
Rodgers MD, Richard L	Referring Provider	(972) 555-3212	Work
Farrell, Margaret	Sister	(202) 414-7889	Home

The 'Farrell, Margaret' row is highlighted with a red box. To the right of the table is a 'Patient Contact' form. The form fields are: Prefix (dropdown), First (Margaret), Middle (empty), Last (Farrell), Suffix (empty), Address (109 Industrial Way), City/State (Forest Glen, NY), Zip (39012), Phone 1 ((202) 414-7889 [ ] Home), Phone 2 ((202) 491-1099 [ ] Work), Phone 3 (( ) - [ ]), Email (empty), Relationship (Sister), and Notes (empty). A checkbox labeled 'Patient Access Authorized' is checked and highlighted with a red box.

- ▶ Registration > Contacts Tab > Modify Patient Delegate
- ▶ Check Off Patient Access Authorized





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# Questions?

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## Thank You

1.888.950.0688, option 1  
[help@vowhs.com](mailto:help@vowhs.com)

[www.vowhs.com](http://www.vowhs.com)