

January 15, 2015

Dear Valued Customer,

Virtual OfficeWare Healthcare Solutions is committed to providing the highest quality products and services to our customers. As a technology developer and provider, we understand that technology evolution allows our customers to establish and maintain competitive advantages, achieve operational efficiencies, and provide superior customer service. At VOW, we view product end-of-life as a part of the life cycle that drives new technology and product innovation. All technology products eventually reach the end of their useful life requiring a business decision to discontinue availability and maintenance.

Claim Edit Manager has reached a point in its life cycle where components are increasingly difficult to source because of ICD-10 regulations and the new releases of Centricity Practice Solution. As such, we must make a difficult business decision to announce the end-of-life on the Claim Edit Manager product effective October 1, 2015.

Products that we can offer as a substitute to replace Claim Edit Manager are CEDI Hosted Claims Manager. Please contact your Account Manager at 1-888-950-0688 to discuss your options.

VOW remains committed to providing our customers with the highest service and quality product. We regret any inconvenience that this may cause. For all questions concerning this End of Life notice, or if you no longer utilize Claim Edit Manager, please contact Virtual OfficeWare Customer Service at 1-888-950-0688.

Regards,

Virtual OfficeWare Healthcare Solutions