

March 17, 2017

Dear Valued Customer,

Virtual OfficeWare Healthcare Solutions is committed to providing the highest quality products and services to our customers. As a technology developer and provider, we understand that technology evolution allows our customers to establish and maintain competitive advantages, achieve operational efficiencies, and provide superior customer service. At VOW, we view product end-of-life as a part of the life cycle that drives new technology and product innovation. All technology products eventually reach the end of their useful life requiring a business decision to discontinue availability and maintenance.

The following products have reached a point in their life cycle where components are increasingly difficult to source because of the new release of Centricity Practice Solution. As such, we must make a difficult business decision to announce the end-of-life for these products upon your upgrade to 12.3 or Oracle EMR 9.12. Meaning, we will no longer support or enhance the following products:

Appointment Reminders (VOW)	Generic Image Device Interface (EMR)
Indiana Batch Eligibility	Word Helper

VOW remains committed to providing our customers with the highest service and quality products. We regret any inconvenience that this may cause. For all questions concerning this End of Life notice, please contact Virtual OfficeWare Customer Service at 412-424-2260.

Sincerely,



Jerry Looney
Chief Operating Officer