CPS 12.3 Prescription Highlights

Summary

The prescription refill workflow changed in CPS 12.2 and CEMR 9.10 and continues to evolve in CPS 12.3 and CEMR 9.12.

These changes will enhance care quality, increase provider efficiency, and reduce the time it takes to manage prescriptions.

What's New with Prescriptions

- Rx Renewals
- Viewing Another User's Renewals
- Creating Multiple Prescriber View
- Unmatched Patients
- Change/Cancel/Fill Status
- Pharmacy Change Requests
- Ignore Electronic Requests
- Bulk Editing
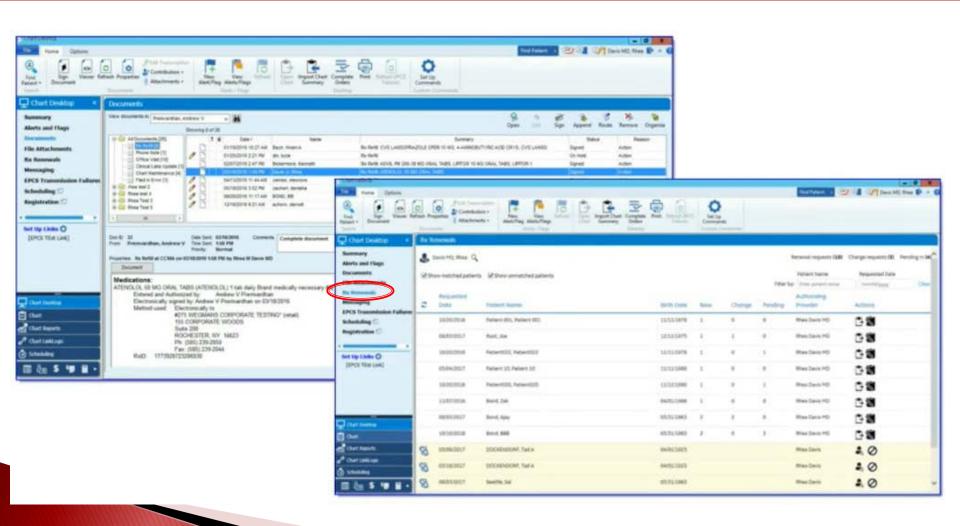- Medication Coupons & Alerts
- PDMP

Rx Renewal Changes

1) Unmatched patients are worked in Rx Renewal tab rather than in LinkLogic.

2) All requested medications will be in one document.

3) Delegates have the opportunity to ensure refill is appropriate prior to document being routed to the provider's Desktop.
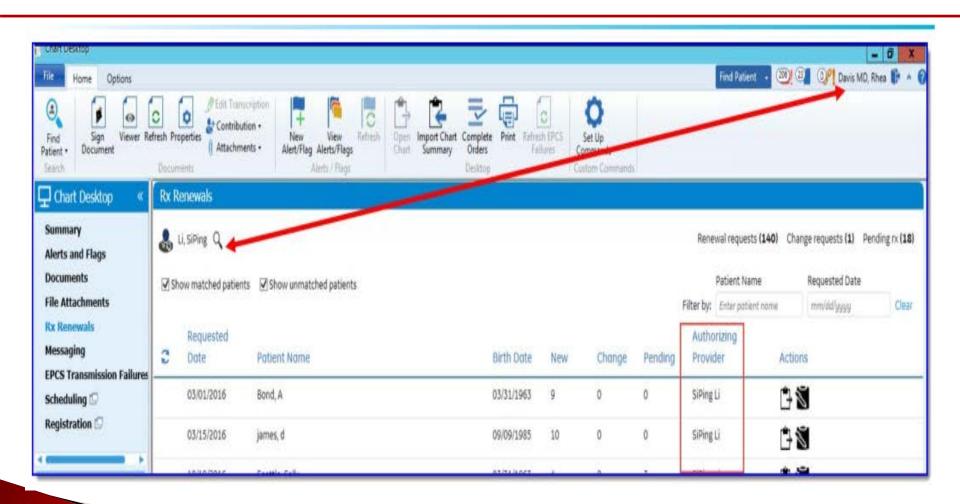
Rx Renewals Section of Desktop

All Renewals in One Tab

View Another User's Renewals

Creating Multiple Prescriber View

Step 1: Select magnifying glass
Step 2: Select "More"
Step 3: Select "New Group" and name the folder
Step 4: Select Search tab and search for prescribers
Step 5: Select provider and select "Add Item" – Select group
Step 6: Repeat
Ensure in Browse tab your new folder is selected and click OK

Rx Renewal Workflow Changes

CPS 12.2 and Below

eSM verifies and sends to LinkLogic to match. *Unmatched patients are worked in LinkLogic*
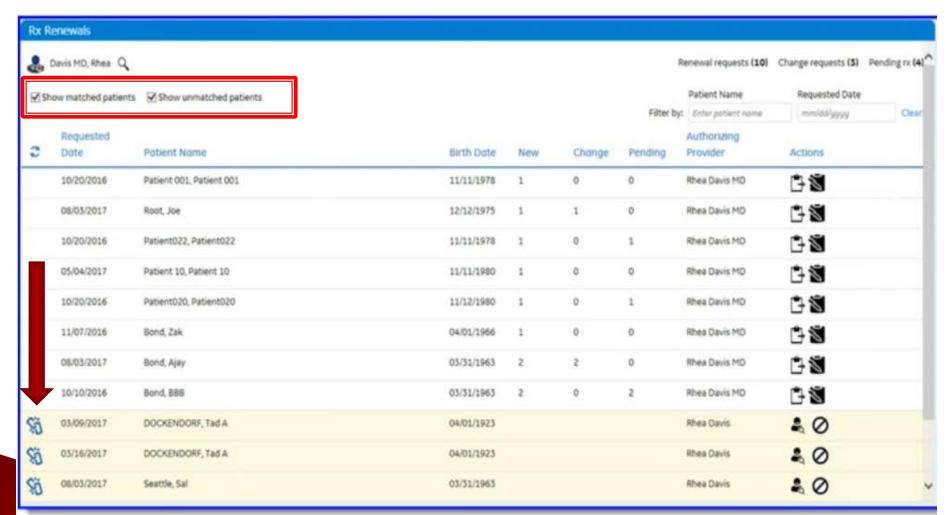
CPS 12.3

eSM verifies and sends direct to Rx Renewals via API.
Unmatched patients are worked in Rx Renewals

Rx Renewal Workflow Changes – Unmatched Patients
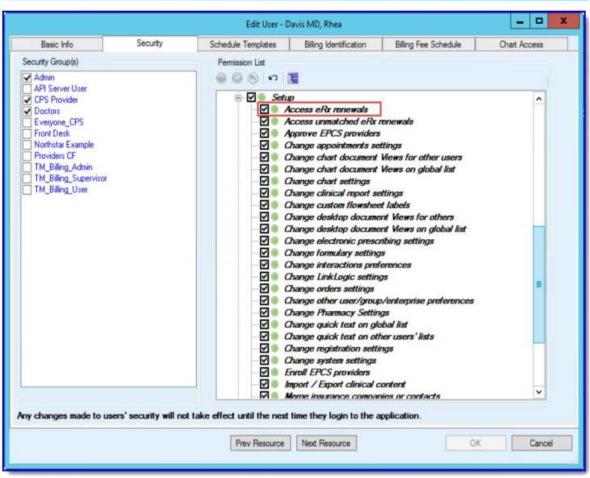
Security Settings To View Rx Renewals

Administration>Application Users> User Management> User> Security> Setup> Access eRx renewals

- Any user addressing prescription refills needs access to "Access eRx renewals".
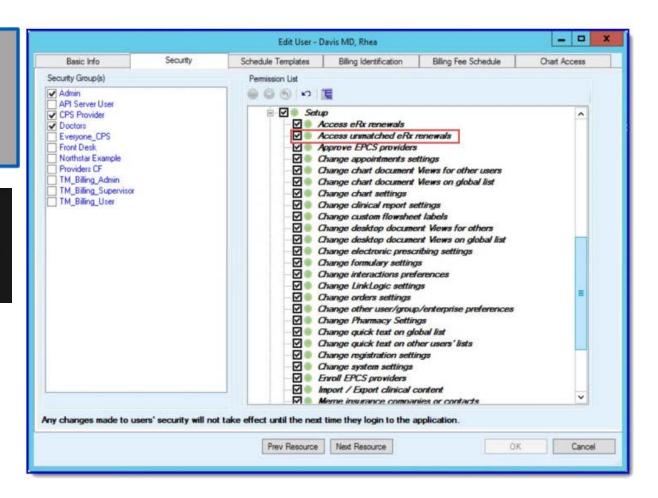
Security Settings to View Unmatched Patients

Administration>Application Users> User Management> User> Security> Setup> Access unmatched eRx renewals

If providers do not need to work "unmatched" patients, simply do not grant the security permission.
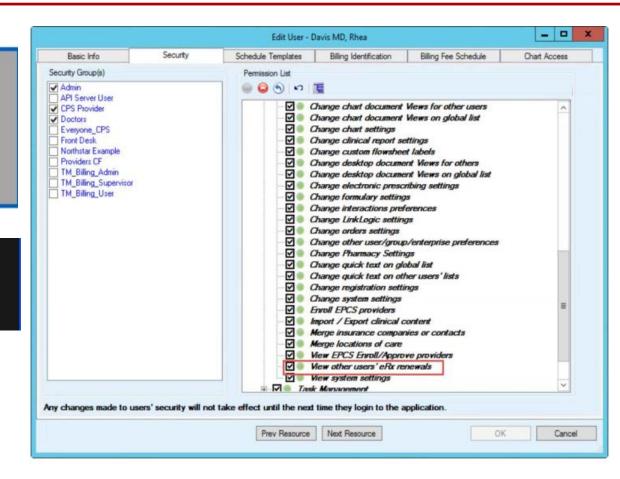
Security Settings To View Other Users Rx Renewals
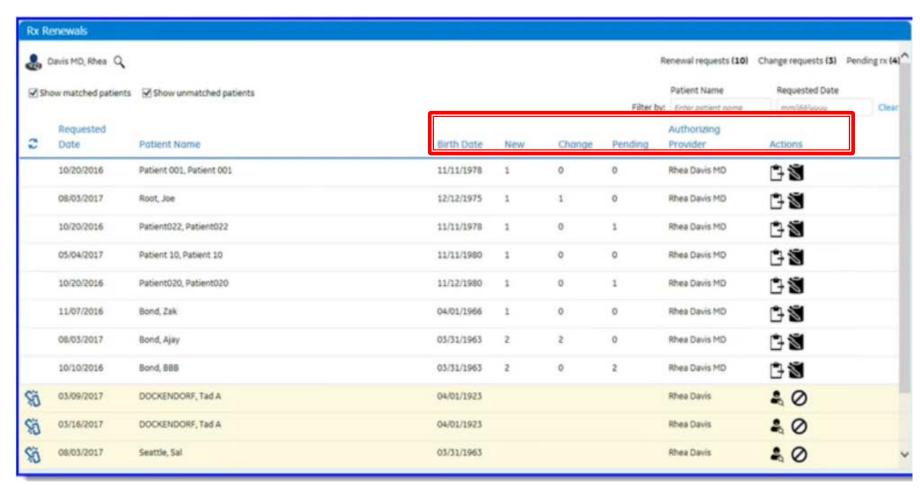
Administration>Application Users> User Management> User> Security> Setup> View other users' eRx renewals

- Delegates should have permission to view other users' eRx renewals

Rx Renewal Workflow Changes
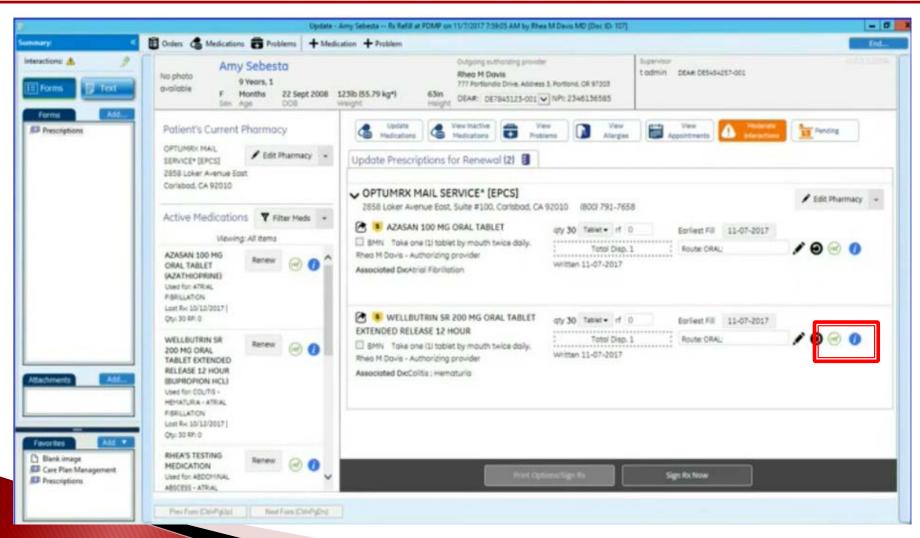
White icon opens chart   Black icon opens prescription form

Rx Renewal Workflow Changes

- Requested Date has not changed
- Birth Date is now visible
- New = how many electronic Rx Refills are coming in for the patient; these can now be addressed in one document.
- Pending = there is a document already started with a medication that hasn't been addressed yet. This could be a document with a Refill or a refill within an office visit.
- Change = new for 12.3. This is a Pharmacy communicating with a practice without picking up the phone.
- A Change request could be due to:
- Drug Change (formulary compliance, day's supply, prescription clarification)
- Generic substitution
- Prior Authorization

Rx Renewal Workflow Changes – Prescription Form

Prescription Workflow Changes

Electronic Prescribing - 45 CFR 170.315(b)(3) – MU 3

(i) Enable a user to perform all of the following prescription-related electronic transactions in accordance with the standard specified in § 170.205(b)(2) and, at a minimum, the version of the standard specified in § 170.207(d)(3) as follows:

- (A)Create new prescriptions (NEWRX).
- (B) Change prescriptions (RXCHG, CHGRES).
- (C) Cancel prescriptions (CANRX, CANRES).
- (D)Refill prescriptions (REFREQ, REFRES).
- (E) Receive fill status notifications (RXFILL).
- (F) Request and receive medication history information (RXHREQ, RXHRES).

The items in red are new requirements for Quality Reporting

Change/Cancel/Fill Status

Change

▸ Change could be due to Drug Change (formulary compliance, days' supply, prescription clarification), generic substitution, or prior authorization.
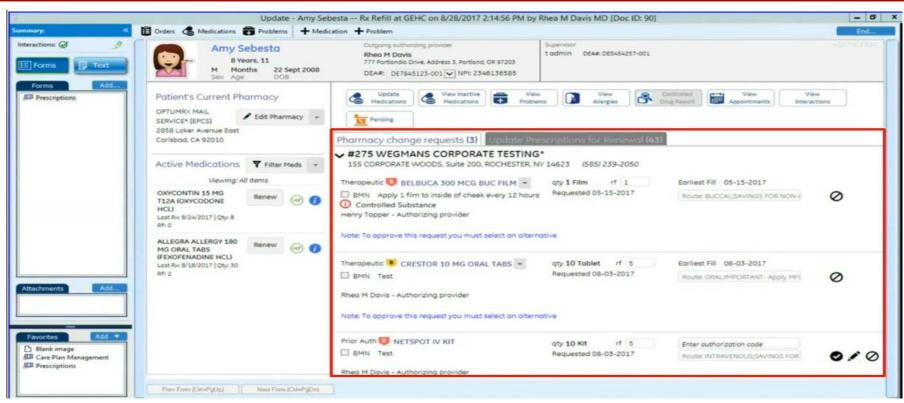
Cancel

▸ This follows the normal 'remove medication' workflow. The pharmacy will receive a 'cancel' request.
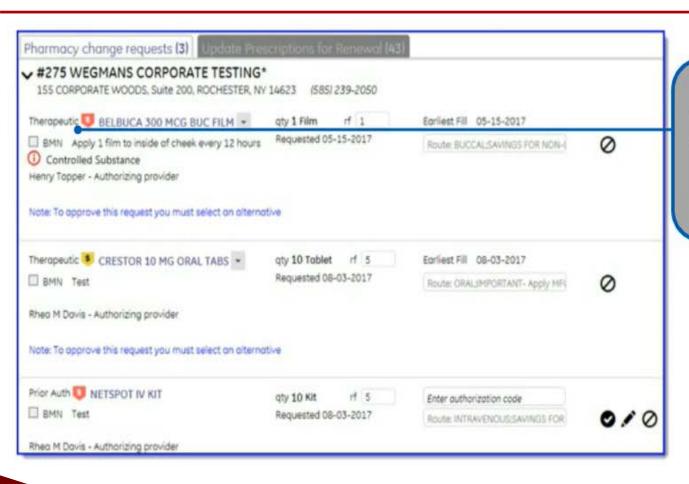
Fill Status

▸ Centricity is ready to handle this, but Pharmacies are not yet equipped for this.

Pharmacy Change Requests

◦ New tab at top, 'Pharmacy change requests'
◦ Cannot address Prescriptions for Renewal until the Pharmacy change requests are addressed

Prescription Form Change Requests

Pharmacy change requests (3)   Update Prescriptions for Renewal (43)

#275 WEGMANS CORPORATE TESTING*
155 CORPORATE WOODS, Suite 200, ROCHESTER, NY 14623   (585) 239-2050

Therapeutic 🛡 BELBUCA 300 MCG BUC FILM ▾   qty 1 Film   rf 1   Earliest Fill   05-15-2017
☐ BMN   Apply 1 film to inside of cheek every 12 hours   Requested 05-15-2017   Route: BUCCAL;SAVINGS FOR NON-i   ⊘
① Controlled Substance
Henry Topper - Authorizing provider

Note: To approve this request you must select an alternative

Therapeutic 💲 CRESTOR 10 MG ORAL TABS ▾   qty 10 Tablet   rf 5   Earliest Fill   08-03-2017
☐ BMN   Test   Requested 08-03-2017   Route: ORAL;IMPORTANT- Apply MF;   ⊘

Rhea M Davis - Authorizing provider

Note: To approve this request you must select an alternative

Prior Auth 🛡 NETSPOT IV KIT   qty 10 Kit   rf 5   Enter authorization code
☐ BMN   Test   Requested 08-03-2017   Route: INTRAVENOUS;SAVINGS FOR   ✔ ✏ ⊘

Rhea M Davis - Authorizing provider

Reason for medication change request. "Change" could be due to: drug change (formulary compliance, days' supply, prescription clarification), generic substitution, or prior authorization.

Prescription Form Change Requests

Prescription Form Change Requests

Pharmacy change requests (3)   Update Prescriptions for Renewal (43)

#275 WEGMANS CORPORATE TESTING*
155 CORPORATE WOODS, Suite 200, ROCHESTER, NY 14623   (585) 239-2050

Therapeutic   qty 30 Tablet   rf 5   Earliest Fill   05-15-2017
buprenorphine 8 mg sublingual tablet   Requested 05-15-2017
☐ BMN   Place 2 tablets under tongue until dissolved...   Patient requests to take one 20 mg
Ⓘ Controlled Substance
Henry Topper - Authorizing provider

Therapeutic 🛡 CRESTOR 10 MG ORAL TABS   qty 10 Tablet   rf 5   Earliest Fill   08-03-2017
☐ BMN   Test   Requested 08-03-2017   Route: ORAL;IMPORTANT- Apply MFf
Rhea M Davis - Authorizing provider
Note: To approve this request you must select an alternative

Prior Auth 🛡 NETSPOT IV KIT   qty 10 Kit   rf 5   Enter authorization code
☐ BMN   Test   Requested 08-03-2017   Route: INTRAVENOUS;SAVINGS FOR
Rhea M Davis - Authorizing provider

To view additional detailed information about the therapeutic interchange, select the medication.

Prescription Form Change Requests

Pharmacy change requests (3) | Update Prescriptions for Renewal (43)

∨ #275 WE
155 CORPO

Therapeutic

buprenorp
☐ BMN   Pla
ⓘ Controlle
Henry Toppe

Therapeutic
☐ BMN   Tes
Rhea M Davis
Note: To appr

Prior Auth
☐ BMN   Tes
Rhea M Davis

Therapeutic Interchange

Pharmacy considered alternatives (1):
buprenorphine 8 mg sublingual tablet   05/15/2017   Qty: 30   Tablet   RF: 3   BMN: no
NDC: 00054017713
Place 2 tablets under tongue until dissolved. once per 24 hours
Pharmacy note: Patient requests to take one 20 mg tablet once daily

Prescriber: Henry Topper
100 market st. Portland. OR 97203 Ph: (503) 360-4444

Prescribed:
BELBUCA 300 MCG BUC FILM   05/15/2017   Qty: 1   Film   RF: 1   BMN: no
NDC: 63481034860
Apply 1 film to inside of cheek every 12 hours
Pharmacy note: Route: BUCCAL:SAVINGS FOR NON-COVERED MEDICATIONS-For claims:
BIN:003585 PCN:ASPROD1 Group:AME08 ID:DR25: Questions: MedImpact (877)489-6402
Pharmacy: #275 WEGMANS CORPORATE TESTING*
155 CORPORATE WOODS, Suite 200. ROCHESTER. NY 14623 Ph: (585) 239-2050

To:
Ajay Bond. Male. DOB 03-31-1963

The original, as prescribed, medication appears at the bottom and the alternative, with details, at the top.

Prescription Form Change Requests

Prescription Form Change Request Options

Once approved, the medication will move from the "Pharmacy change requests" tab to the "Update Prescriptions for Renewal" tab

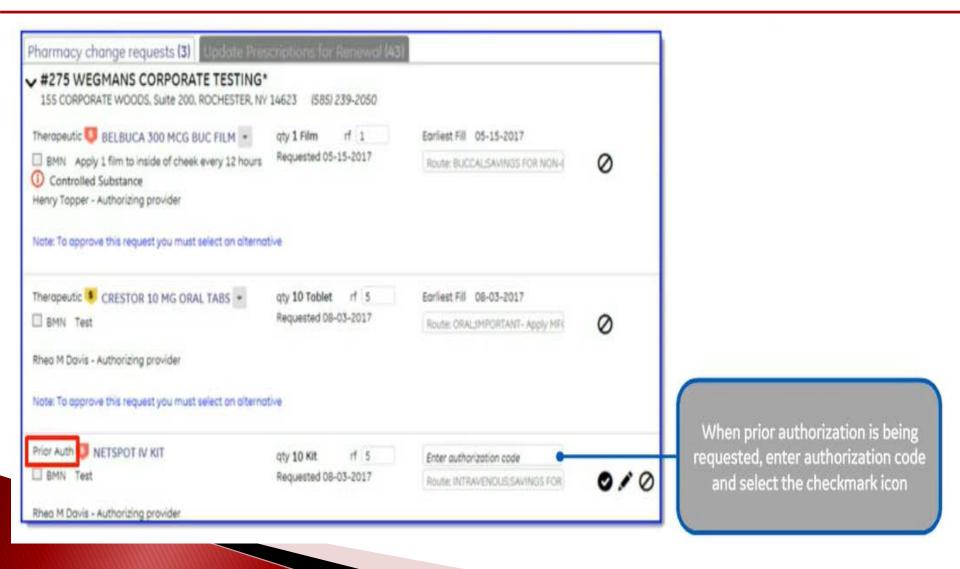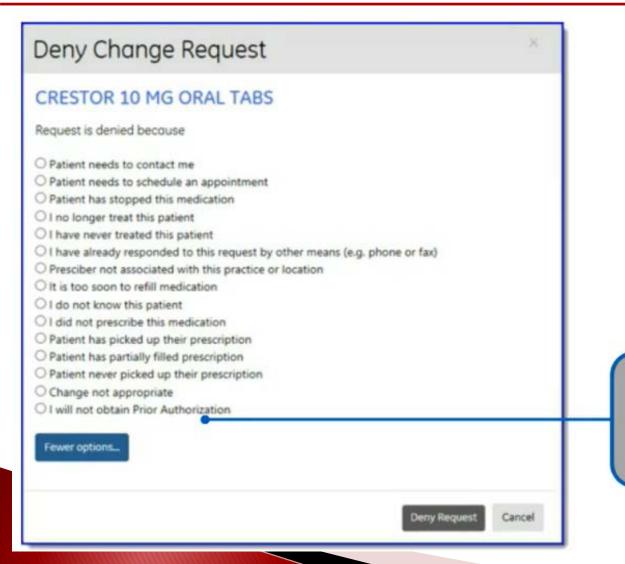Opens up familiar Edit Prescription dialog box. Will then move to "Update Prescriptions..." tab.

Requires user to select a denial reason. Will then move to "Update Prescriptions..." tab

Prescription Form Change Requests

Prescription Form Change Requests

Prescription Form Change Requests

Deny Change Request   ✕

CRESTOR 10 MG ORAL TABS

Request is denied because

- ○ Patient needs to contact me
- ○ Patient needs to schedule an appointment
- ○ Patient has stopped this medication
- ○ I no longer treat this patient
- ○ I have never treated this patient
- ○ I have already responded to this request by other means (e.g. phone or fax)
- ○ Presciber not associated with this practice or location
- ○ It is too soon to refill medication
- ○ I do not know this patient
- ○ I did not prescribe this medication
- ○ Patient has picked up their prescription
- ○ Patient has partially filled prescription
- ○ Patient never picked up their prescription
- ○ Change not appropriate
- ○ I will not obtain Prior Authorization

[Fewer options...]

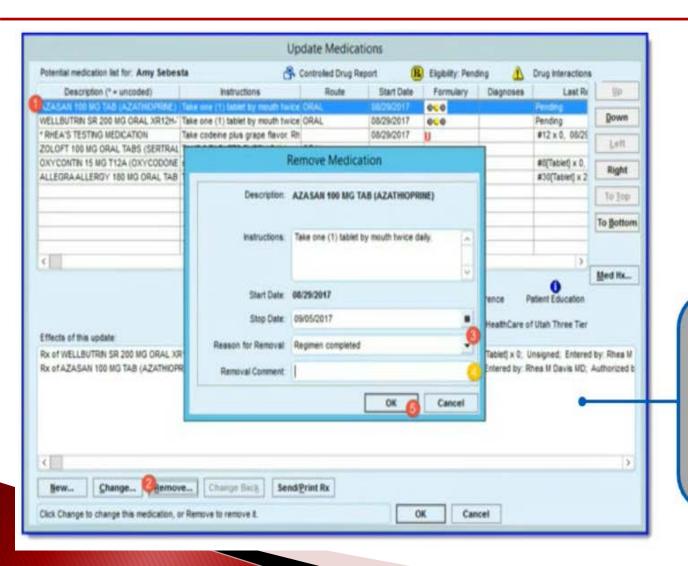[Deny Request]   [Cancel]

> When denying a Prior Authorization, note this is a denial option.
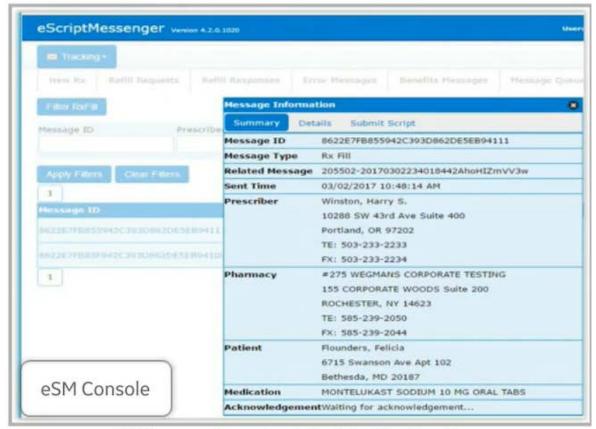
Cancel Request

To send notification of removing a medication from the patient's active medication list, follow normal remove medication workflow. The pharmacy associated with the prescription will get a "cancel" request.

Prescription Fill Status

Pharmacist to Provider

- Notify Prescription Dispensed

- Notify Prescription Partially Dispensed

- Notify Prescription not Dispensed

eSM Console

!! Pharmacies not yet Enabled for Use !!
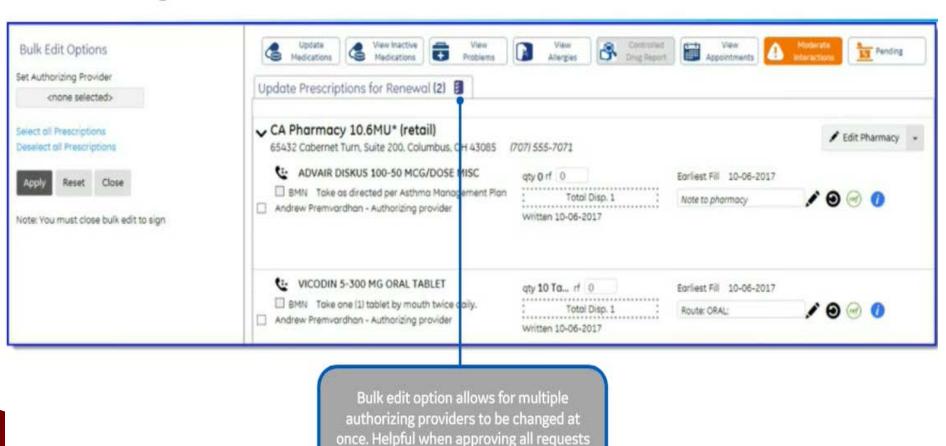
Prescriptions Form Updates

New "Ignore" Icon for Electronic Requests

Update Prescriptions for Renewal (1)

OPTUMRX MAIL SERVICE* [EPCS]
2858 Loker Avenue East, Suite #100, Carlsbad, CA 92010   (800) 791-7658

OXYCONTIN 15 MG T12A   qty 8 Tablet   rf 0   Earliest Fill   08-24-2017
☐ BMN Take two (2) by mouth daily to decrease pain.   Total Disp. 1   Note to pharmacy
☐ Controlled Substance Acknowledgement Required   Requested 08-24-2017

Rhea M Davis - Authorizing provider

Remember! Use this option if multiple prescribers are in the same request and you receive the red font in the banner.

Ignore prescription (electronic prescription refill request only)

Prescriptions Form Updates

Bulk Editing Feature

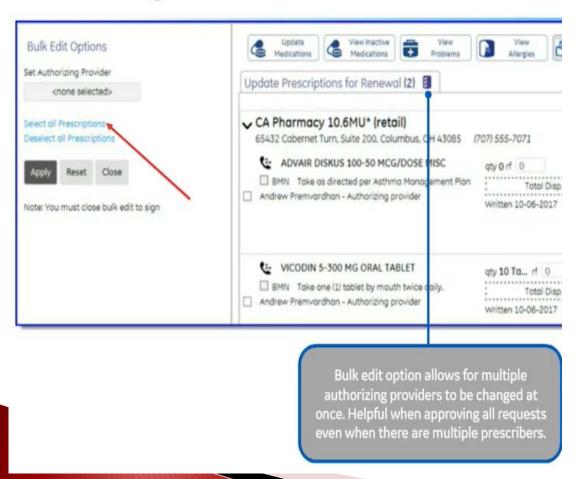Bulk edit option allows for multiple authorizing providers to be changed at once. Helpful when approving all requests even when there are multiple prescribers.

Prescriptions Form Updates

Bulk Editing Feature

Select Bulk Edit Icon
Select all Prescriptions
Boxes next to prescriptions will check
Set Authorizing Provider
Click Apply

Medication Coupons & Alerts

Medication discount information and alerts are now available for printed and electronic prescriptions. When a medication with a discount is prescribed, that information is automatically printed with the prescription or is sent to the patient's pharmacy electronically within the pharmacy note for redemption.
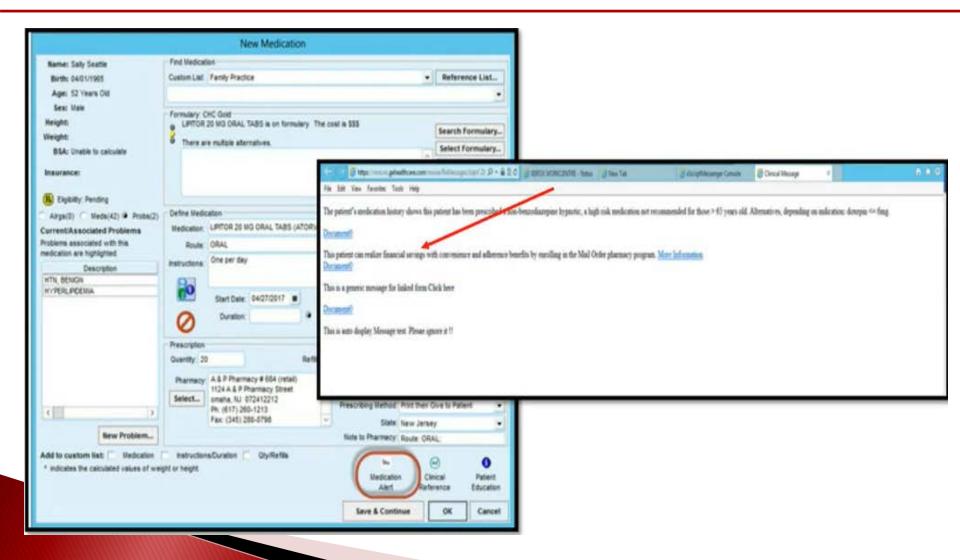
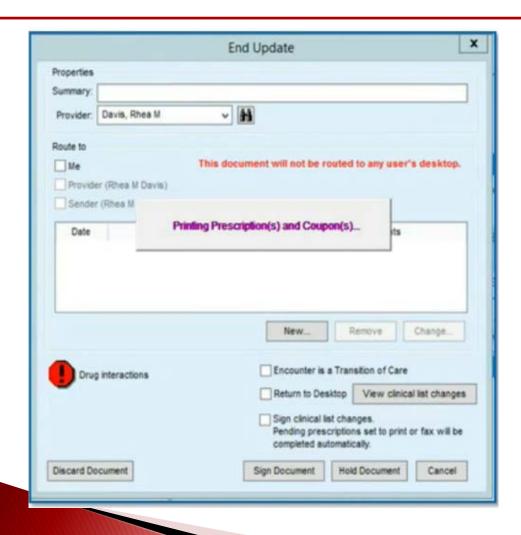**Rx CRESTOR 10 MG ORAL TABS**
Generic: ROSUVASTATIN CALCIUM

Note: Route: ORAL, IMPORTANT – Apply MFG. Coupon: BIN 004682, PCN: CN, Group: EC57002155, ID#413786145640, PATIENT PAYS AS LITTLE AS $3 PER FILL. Submit secondary claim to Therapy First Plus. 800.422.5604

Medication Coupons & Alerts
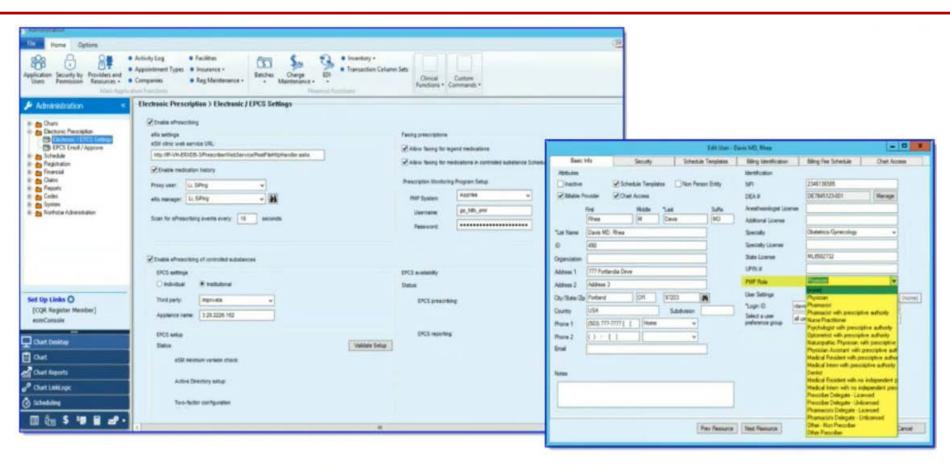
Medication Coupons & Alerts

You will see "Printing Prescription(s) and Coupons whether there is a coupon or not.

Coupons print to the Handouts printer.
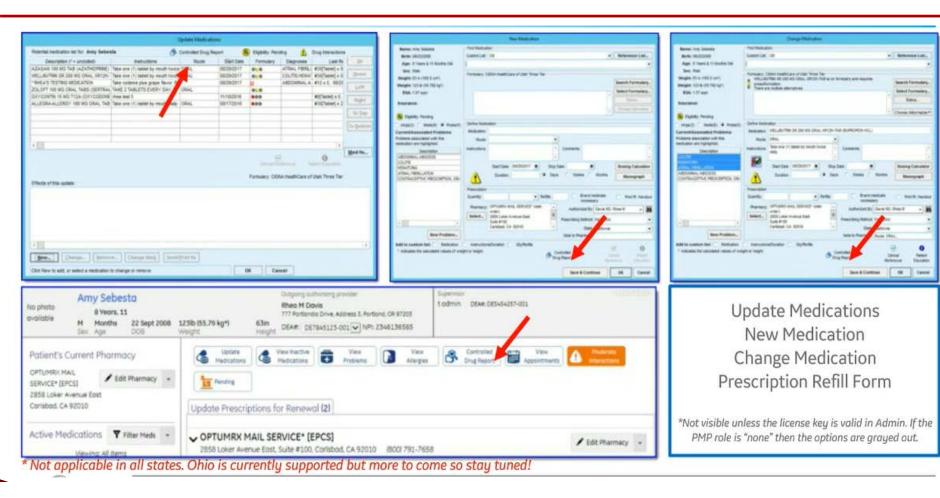
Prescription Drug Monitoring Program (PDMP OR PMP)

› New in CPS 12.3

› States are in the process of implementing this program to combat prescription drug abuse.

› It will allow a prescriber to see what their patients are picking up at the pharmacy that they did not prescribe.

› This information is available whether the patient pays cash or goes through insurance.

› Current Medication History functionality only returns what was purchased with insurance.

› This taps into a State-maintained database.

PDMP Setup

Upon upgrade, PMP role and setup area will be present in Administration whether you have PDMP enabled or not.

PDMP Setup

Update Medications
New Medication
Change Medication
Prescription Refill Form

*Not visible unless the license key is valid in Admin. If the PMP role is "none" then the options are grayed out.

* Not applicable in all states. Ohio is currently supported but more to come so stay tuned!
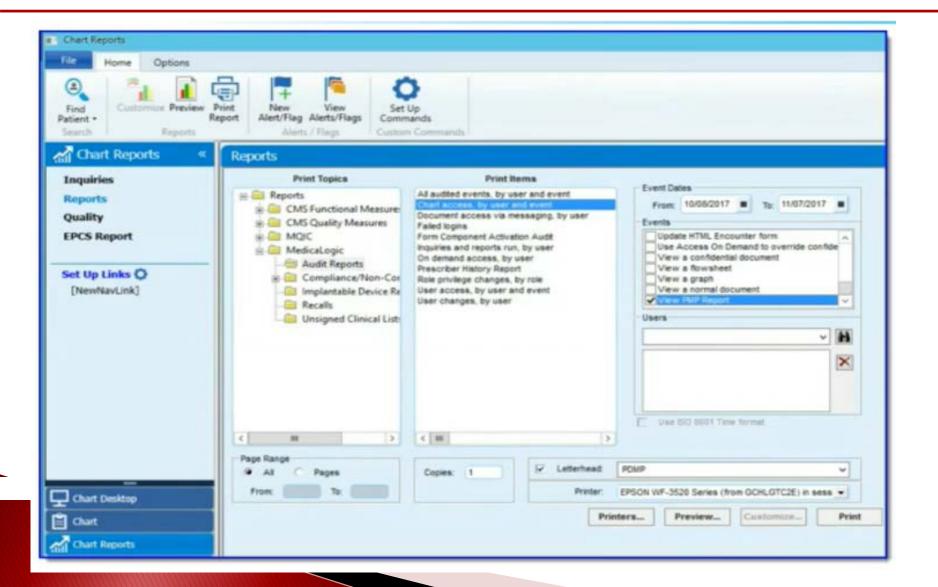
PDMP Patient Report

Reporting includes:

Date of fill, the drug product and strength, the quantity dispensed, the anticipated number of days the prescription should last, the prescriber, the dispensing pharmacy, and the method of payment (including cash transactions).
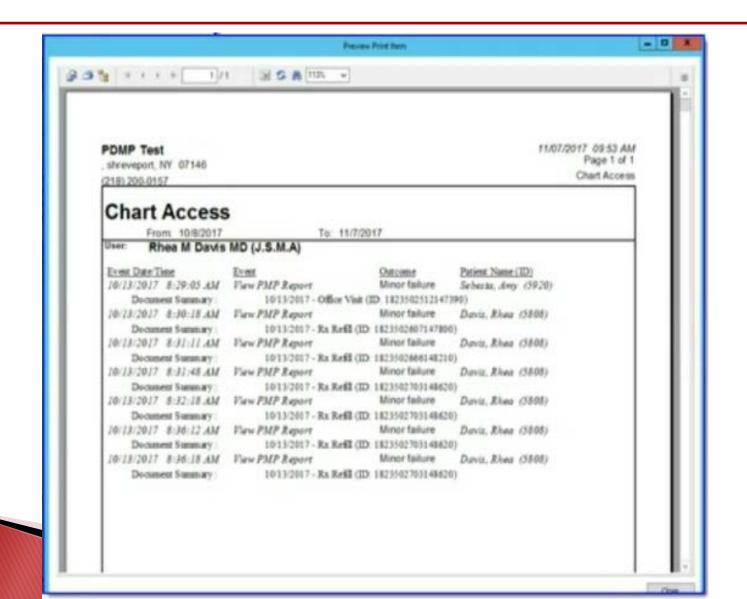
The default Rx lookup history is 2 years.

TESTPATIENT, CAMERON

Age: 36   demographics

Data as of: 6/30/2017

No prescription data is available from your state PMP for this patient.

Per CDC guidance, the conversion factors and associated daily morphine milligram equivalents for drugs prescribed as part of medication-assisted treatment for opioid use disorder should not be used to benchmark against dosage thresholds meant for opioids prescribed for pain.

Prescriptions   Total Prescriptions: 78   Private Pay: 0   Active Daily MME: 0.00

Fill Date	PT	Drug	Qty	Days	Prescriber	Pharmacy	Refill	MgEq	MgEq/Day	Pymt Type	PMP
12/18/2016	3	GUAIFENESIN W/CODEINE SYRUP	90	5	FAHOS	Fake C	0	27.00	5.40	Comm Ins	KS
12/16/2016	3	DIAZEPAM 5 MG TABLET	12	12	JO PIL	Fake C	0	6.00	-	Comm Ins	KS
12/16/2016	3	HYDROCODON-ACETAMINOPHEN 5-325	15	4	JO PIL	Fake C	0	75.00	18.75	Comm Ins	KS
12/12/2016	1	OXYCODONE-ACETAMINOPHEN 5-325	15	3	CA FAM	Real C	0	112.50	37.50	Comm Ins	KS
12/11/2016	2	OXYCODONE-ACETAMINOPHEN 5-325	12	12	GO DOC	Real C	0	90.00	7.50	Comm Ins	KS
12/10/2016	3	HYDROCODON-ACETAMINOPHEN 5-325	40	4	JO PIL	Fake C	0	200.00	50.00	Comm Ins	KS
12/09/2016	1	DIAZEPAM 5 MG TABLET	60	30	OH DOC	Pills N	0	30.00	-	Comm Ins	KS
11/23/2016	1	ACETAMINOPHEN/COD #3 TABLET	12	3	CA FAM	Real C	0	54.00	18.00	Comm Ins	KS
11/19/2016	1	ACETAMINOPHEN/COD #3 TABLET	16	4	CA FAM	Real C	0	72.00	18.00	Comm Ins	KS
11/17/2016	3	HYDROCODON-ACETAMINOPHEN 5-325	12	3	FAHOS	Fake C	0	60.00	20.00	Comm Ins	KS
11/16/2016	1	ACETAMINOPHEN/COD #3 TABLET	10	2	JO PIL	Real C	0	45.00	22.50	Comm Ins	KS
11/15/2016	1	ACETAMINOPHEN/COD #3 TABLET	8	2	BR HEA	Real C	0	36.00	18.00	Comm Ins	KS
11/13/2016	1	HYDROCODON-ACETAMINOPHN 10-325	5	2	CA FAM	DrugWa	0	50.00	25.00	Comm Ins	KS
11/10/2016	1	DIAZEPAM 5 MG TABLET	60	30	OH DOC	Pills N	0	30.00	-	Comm Ins	KS
11/06/2016	2	OXYCODONE-ACETAMINOPHEN 10-325	15	4	GO DOC	Real C	0	225.00	56.25	Comm Ins	KS
10/31/2016	1	HYDROCODON-ACETAMINOPHN 10-325	15	4	FAHOS	DrugWa	0	150.00	37.50	Comm Ins	KS
10/29/2016	2	HYDROCODON-ACETAMINOPHEN 5-325	12	12	GO DOC	Real C	0	60.00	5.00	Comm Ins	KS
10/26/2016	1	HYDROCODON-ACETAMINOPH 7.5-325	6	2	BR HEA	DrugWa	0	45.00	22.50	Comm Ins	KS
10/25/2016	2	HYDROCODON-ACETAMINOPHEN 5-325	15	4	GO DOC	Real C	0	75.00	18.75	Comm Ins	KS
10/24/2016	2	GUAIFENESIN W/CODEINE SYRUP	12	12	FAHOS	Real C	0	3.60	0.30	Comm Ins	KS
10/23/2016	2	ACETAMINOPHEN/COD #3 TABLET	15	4	JO PIL	Real C	0	67.50	16.88	Comm Ins	KS
10/21/2016	1	HYDROCODON-ACETAMINOPHEN 5-325	40	4	GO DOC	Real C	0	200.00	50.00	Comm Ins	KS
10/20/2016	2	GUAIFENESIN W/CODEINE SYRUP	12	12	FAHOS	Real C	0	3.60	0.30	Comm Ins	KS
10/19/2016	1	HYDROCODON-ACETAMINOPH 7.5-325	12	3	CA FAM	DrugWa	0	90.00	30.00	Comm Ins	KS
10/18/2016	2	GUAIFENESIN W/CODEINE SYRUP	15	4	FAHOS	Real C	0	4.50	1.12	Comm Ins	KS
10/14/2016	2	DIAZEPAM 5 MG TABLET	12	12	OH DOC	Real C	0	6.00	-	Comm Ins	KS
10/14/2016	1	HYDROCODON-ACETAMINOPHEN 5-325	60	10	BR HEA	DrugWa	0	300.00	30.00	Comm Ins	KS

PDMP Compliance Report

PDMP Compliance Report

Questions and Answers

ASK US

A QUESTION

Thank you for attending!