

ONC 2014 Certified

Prescription Workflow Change

Prescription Renewal Management

Technical Updates

Electronic Prescribing of Controlled Substances

Practice Management Updates

Key Service Pack Updates

New Online User Communities

Centricity™ Practice Solution 12.2 Highlights

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In October 2016, GE released Centricity™ Practice Solution (CPS) 12.2 which continued support for CMS quality reporting programs, implemented clinical workflow changes to the prescribing workflow, and enabled the *optional* ability to activate Electronic Prescribing for Controlled Substances (EPCS).

CPS 12.2 is a certified 2014 ONC product as listed on the <u>Certified</u>

<u>Healthcare IT Product List</u> (CHPL)

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Quality Reporting: MIPS & CPC + Solution Set



2014 ONC Complete or Modular Certification

Centricity Practice Solution

CPS 12.0

- Service Pack 11 recommended
- Service Pack 13 preferred
- CCC Basic 1.4
- Clinical Quality Reporting CQR

CPS 12.2

- Service Pack 2 recommended
- CCC Basic 1.4
- Clinical Quality Reporting CQR

Additional Key Components

Centricity Advanced ePrescribing 4.x

Qvera Interface Engine QIE 2.x

Clinical Messenger & Patient Portal

- Centricity Clinical Messenger & Patient Portal 7.0.9 or higher
- GE Patient Online+ GE SecureMessenger
- Medfusion Patient Portal, ezAccess

Measure Specific Components

Health Information Exchange (HIE/TOC)

- Clinical Messenger, Patient Portal
- QIE Import/Export Package
- Other writing to Event ID 514

Patient Education

 Truven or other Infobutton Compliant option

Registries (QIE/Other)

- Public Health Export
- Specialized Registry Import / Export
- Public Health Reporting export

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Link to the <u>Quality Reporting Community</u> for full requirements



Clinical Quality Reporting (CQR)





CQR is GE's cloud-based EHR quality reporting solution enabling tracking and monitoring of provider performance against quality payment program objectives & measures.



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Quality Reporting Extended Services



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Consulting Services

CQR Refresher Training Ongoing Assisted Monitoring Workflow Optimization Dashboard Advisor Benchmarking

> **Professional Services** Information

Self-Service for All

Quality Reporting Community **Quality Reporting Guide CQR User Manual Educational Webinars**

Join Us Online

Quality Reporting Services (QSS)

Let GE Healthcare do the work of submitting quality data on your behalf

QSS Enrollment Information

CCC Basic



CCC Basic was introduced alongside CPS 12.0 as a GE Healthcareprovided starter set of forms designed to optimize the clinical data capture required for CMS quality reporting programs.

The most recent supported CCC Basic Package for CPS 12.2 is CCC 1.4

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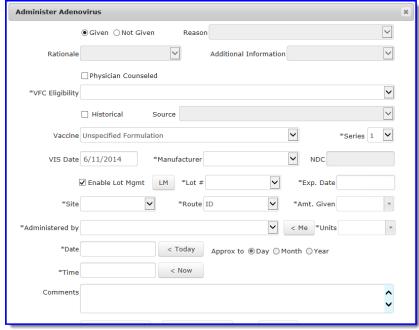
Link to the Clinical Content Service Portal for full documentation

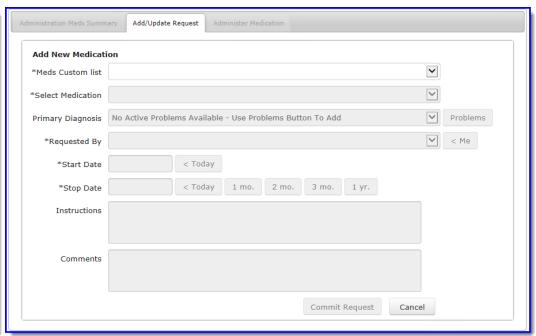


CCC Basic



CCC Basic also includes a subset of forms built using HTML 5 technology for immunization management, medication administration, and care planning.







Link to the <u>Clinical Content Service Portal</u> for full documentation

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Key Prescription Workflow Changes



Renewals from pharmacies do not route through Linklogic

Renewals will no longer *initially* route to a document

Matching patients occurs in new RX Renewals area

Renewing active medications & reviewing refills occurs in a new Prescriptions form component

Delegate Workflow

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Review the Prescription Workflow Training Video



Workflow changes for <u>all users</u> managing prescriptions



Prescription Workflow Areas <u>Un</u>changed



New Medications

In Office Medication Administration

Immunization Management

Phone Notes

Routing of RX Refill Documents

Ability to Use Delegates to Manage, Prepare, and Route Renewals

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Prescription Workflow Change

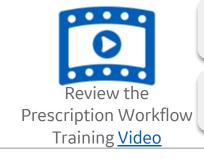
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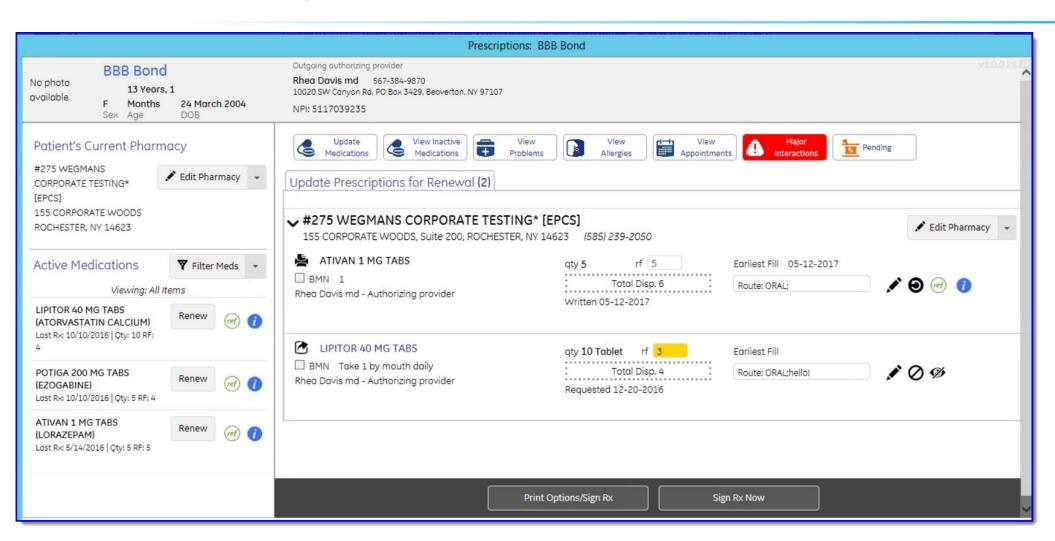
Key Service Pack Updates





Prescriptions Form





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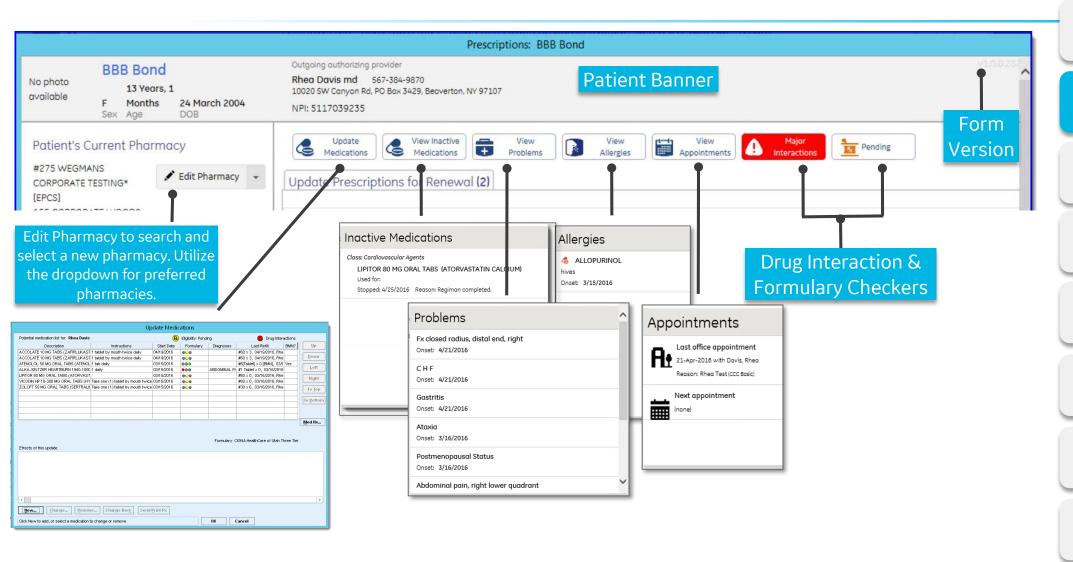
Practice Management Updates

Key Service Pack Updates



Prescriptions Form Navigation





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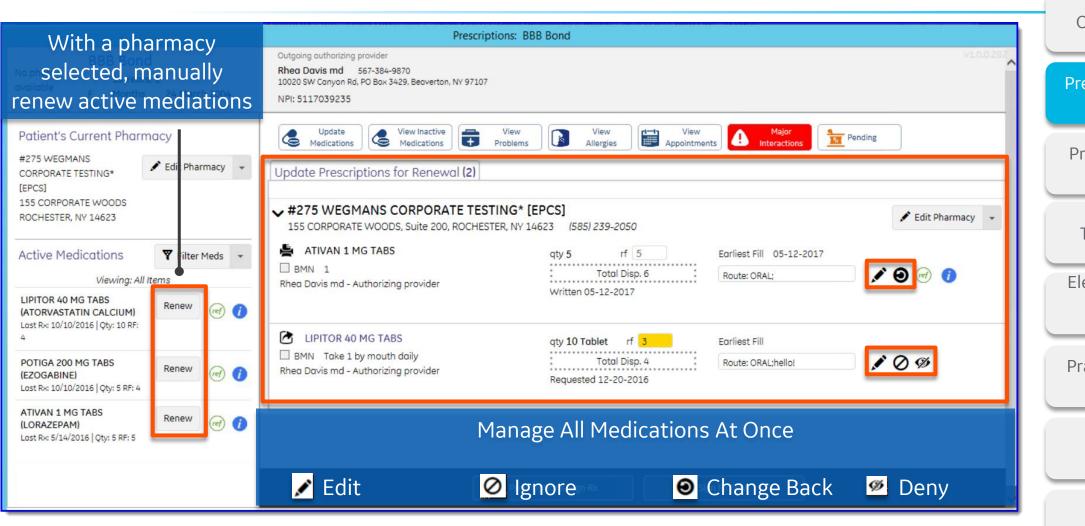
Practice Management Updates

Key Service Pack Updates



Prescriptions Form Navigation





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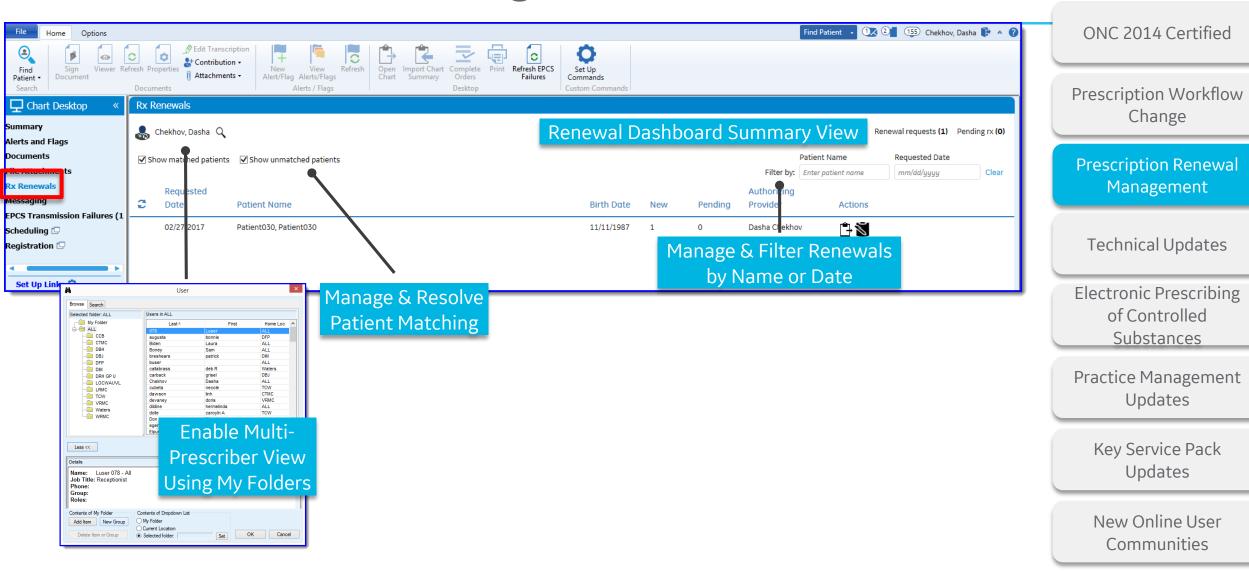
Practice Management Updates

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RX Renewal Management

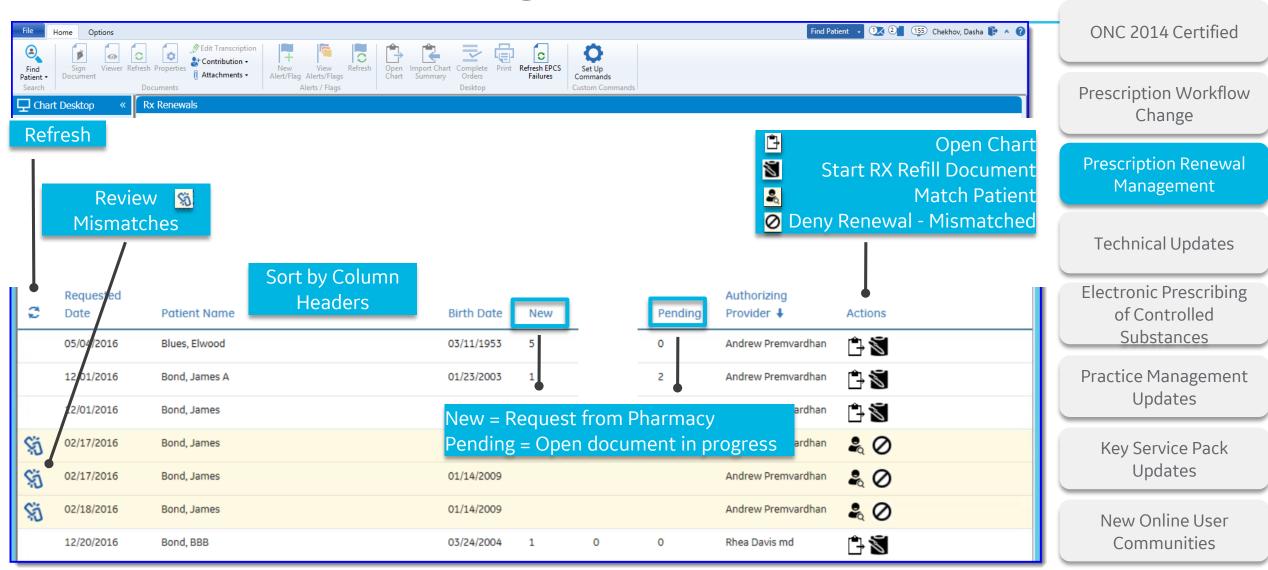






RX Renewal Management







Technical Updates: Install Wizard Update



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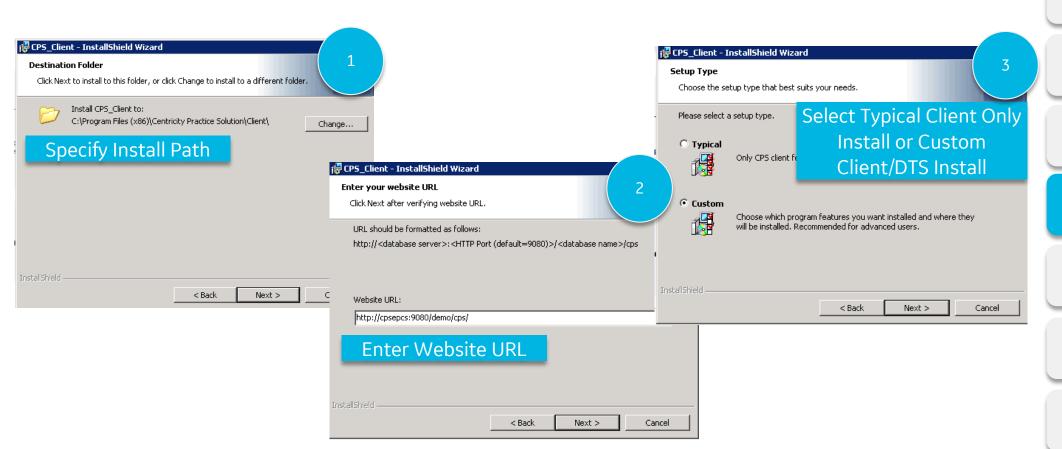
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New Online User Communities



(i)



Technical Updates: Staging Directory Move



• Decrease likelihood of SQL connectivity errors

Reduce load on app server

- Removes need for SQL Client Tools on application servers
- For test systems using the same database server, put staging on a separate application server
- For multiple database environments, place the staging directory for the largest database on the database server and others on the application server

Tip: Disable or rename the old directory to prevent use going forward

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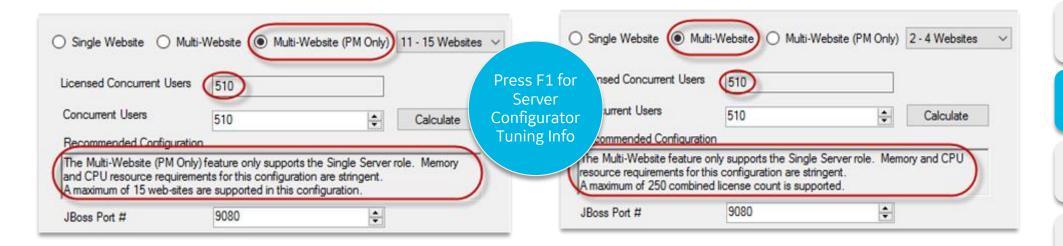




Technical Updates: Multiple Website Support



Server Configurator enables multi-website configurations for joint and PM only deployments



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Technical Updates: Silent Install



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New Online User Communities

Use Group Policy to Save Install Time & Push Application to Workstations

Validate Workstation Prerequisites

- 1. Create a shared network folder accessible by other workstations in the network
- 2. Edit the target URL setup.ini file
- 3. Create a Group Policy Object
- 4. Silent install executes with workstation reboot





Technical Updates: JBoss Load Balancing



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New Online User Communities

Optimize performance in large systems using multiple GUI servers to balance calls across JBoss servers



Environments with multiple GUI servers

More than 500 concurrent users



Optional

Configuration



Technical Updates: MIK Registry Keys



Registry entries now maintained with each upgrade if MIK is staying on the same server

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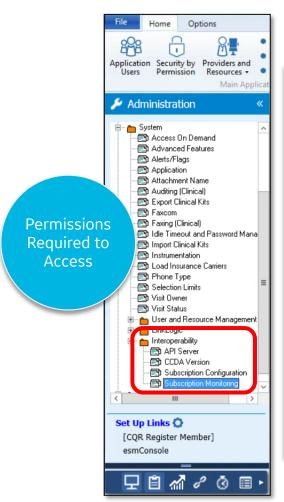
If moving MIK to a new server, import the keys on to the new server after the MIK installation



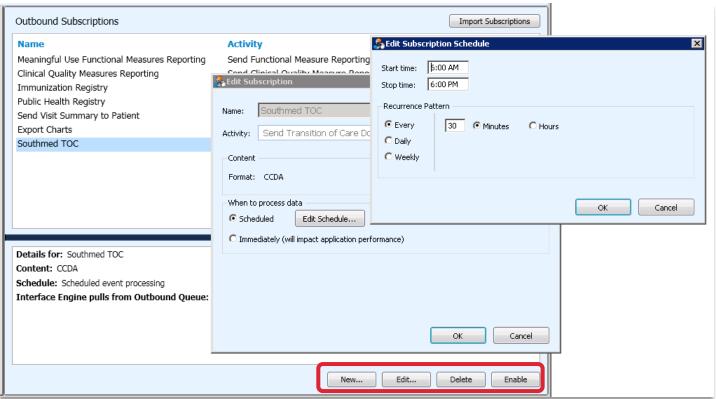


Technical Updates: Common Event Model





Create & Edit Interface Subscriptions



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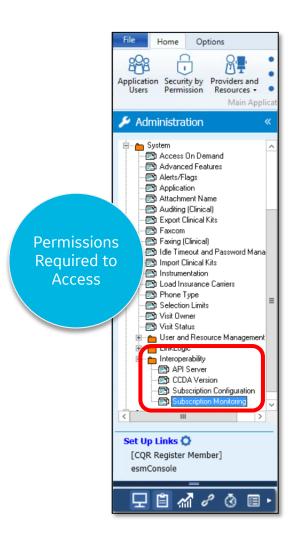
Practice Management Updates

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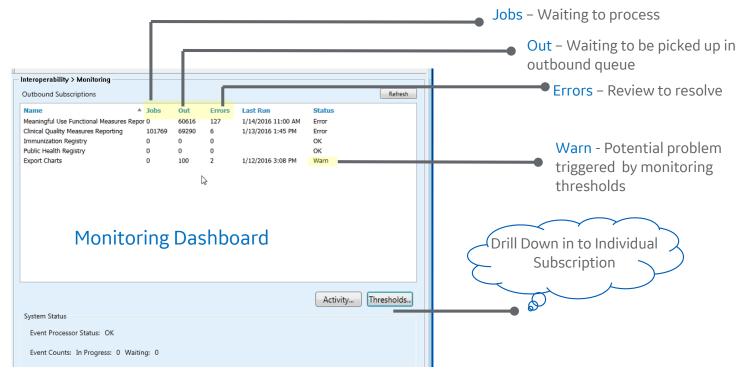


Technical Updates: Common Event Model





Monitor Interface Subscriptions



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EPCS Solution



Optional Feature Centricity EMR 9.10 or Higher ePrescribing & Imprivata Confirm ID **EPCS GE** Assisted Subscription & GE Implementation Activation Services Required

- Prescribing electronically reduces the risk of fraudulent, stolen, or altered prescriptions¹
- Prescribing electronically safeguards the provider's DEA number(s) by providing a direct communication with the pharmacy that is auditable
- Eliminates dual prescribing workflows
- Helps meet Meaningful Use requirements
- Reduces prescription errors and inaccuracies
- Increases patient safety
- Increases patient satisfaction by eliminating repeat provider visits and wait times at the pharmacy

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¹Source: http://www.deadiversion.usdoj.gov/ecomm/e_rx/mtgs/mtg050202.htm



EPCS Implementation



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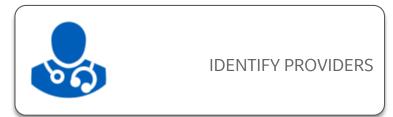
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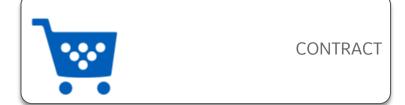
Key Service Pack Updates

New Online User Communities

Visit the EPCS
Community
for Details







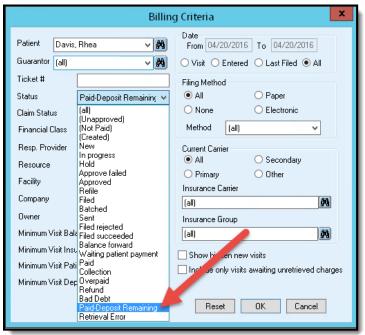


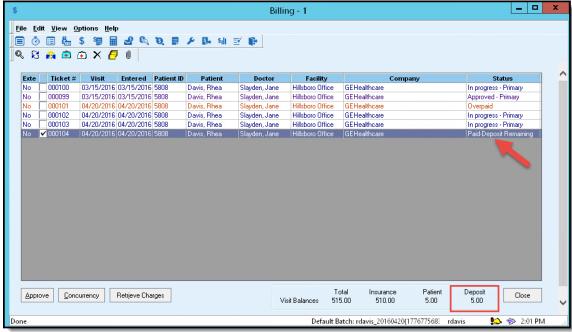
GE Assisted Activation Required





A patient overpayment present on the visit with an initial deposit





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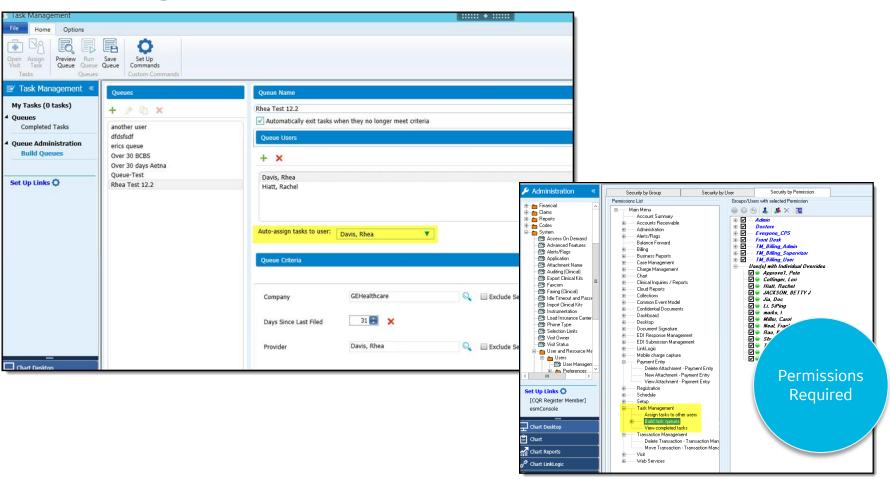
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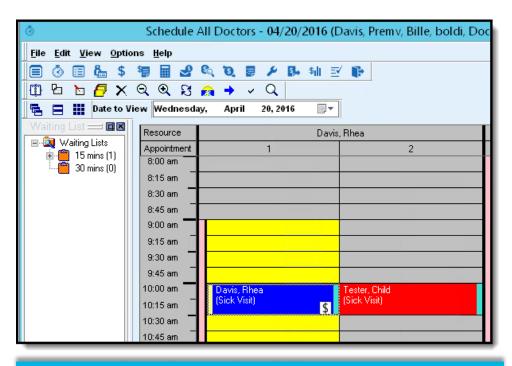
Practice Management Updates

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New Online User Communities

Overbooked Appointments Display in Red

\$ Indicates Balance Due



| Schedule All Doctors - 04/20/2016 (Daris, Premy, Bille, boldi, Doct, D

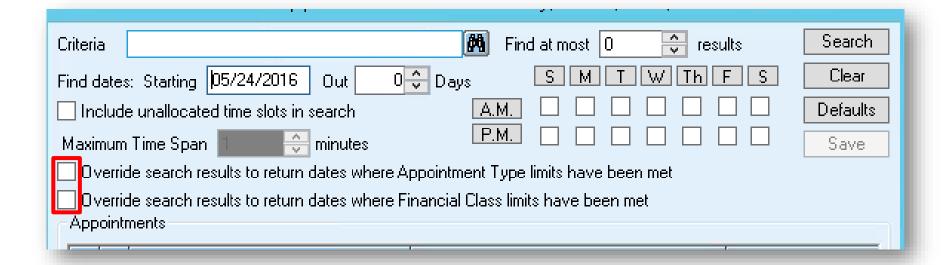
\$ Triggers based on patient balance not guarantor or dependents, credit balances will also show the \$







New Appointment Override Search Options



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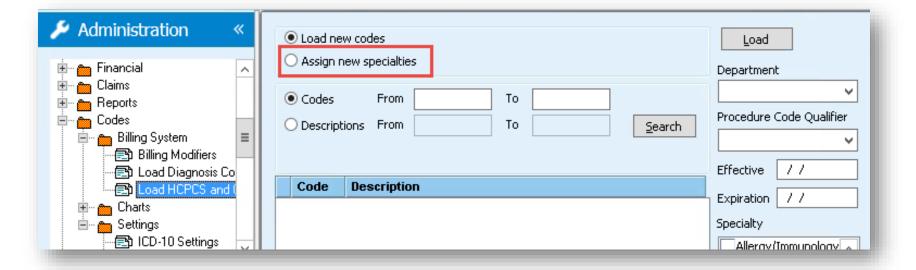
Key Service Pack Updates







Use to assign specialties even when you have already loaded codes



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Key Service Pack (SP) Updates



SP1: Open
external
attachments
with one click

SP1:
Additional
medication
route display

SP1: All charges retrieve in a single import

SP1: CQR subscription processing improvements

SP2: View prescription renewals for multiple providers

SP1: Displaying Birth Date for All on RX Renewals

> SP1: CPS builds no longer available in Server Setup

SP2: Jboss version uplift

SP2: Responsible provider search includes other providers

SP2: UB populates other provider id

SP2: Asterisk pharmacies EPCS enabled

added to
Prescriptions Form
& Failed EPCS
Transmissions

SP2: Enable
Referral
Orders to
default to Lab
or Rad
SP2: Relaxed
clinical list
lock in
prescription
workflow

Prescriptions form opens in sensitive charts SP2:

Immunization Compliance Reports Added ONC 2014 Certified

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Online User Communities





CCC Basic Form Set

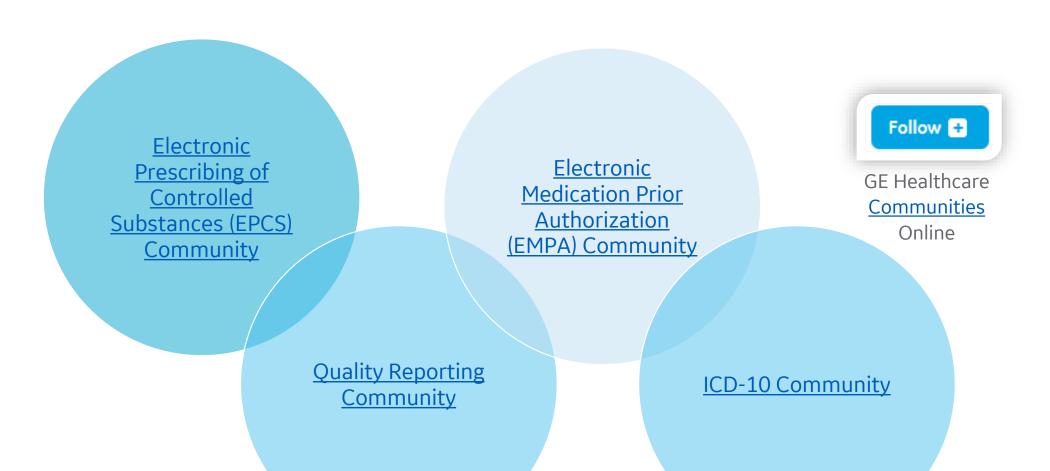
Infobutton

Standard Clinical Documents

Clinical Quality Reporting (CQR)

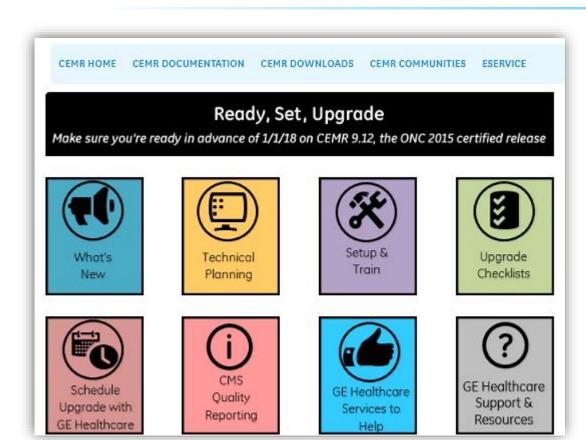
ICD-10 Updates

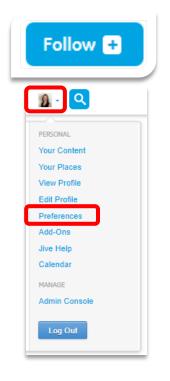
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Upgrade Community







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Be sure to follow the <u>site</u> for ongoing updates.
Configure your profile preferences (top right) for email alerts



Upgrade Services to Help



Optimize Your Upgrade with Help from Centricity™ Services

Our Centricity Services team is here to cover your transition to an ONC2015 ready release as required for CMS Quality Reporting programs like MIPS, ACM, Medicaid Meaningful Use, and CPC+. Moving to the latest release will also increase your system usability, performance, and enable access to the latest Centricity features.

The GE Healthcare Services team offers a flexible suite of services to meet your needs:

| Technical Upgrade Services | Pre-Upgrade Hardware & Software Technical Scoping GE Lead Upgrades & Server Migrations On-Call Only Service for Self-Upgrade Peace of Mind |
|---|--|
| Practice Management Upgrade Training & Workflow Services | New Feature Training with a GE Healthcare Revenue Cycle Consultant: Setup Considerations Workflow End User Training Planning |
| EMR Upgrade Training & Workflow Services | New Feature Training with a GE Healthcare EMR Consultant: Setup Considerations Workflow End User Training Planning |
| Quality Reporting Services | New Quality Reporting Start Up Services Refresher & New Staff Training Ongoing Monitoring & Performance Acceleration Services |
| Centricity Clinical Content (CCC) Upgrade Services | CCC Form Overview Customization Planning & Assessment Upgrade Walk Through Planning Optional After Hours Production Deployment Assistance |
| Project Management | An upgrade planning expert to guide your project end to end: Project Planning & Task Management Resource Coordination Single Point of Contact & Advisor |

Contact <u>GE</u> or your Value Added Reseller for information ONC 2014 Certified

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