athenahealth

QSS Enrollment: CPC Plus 2019

Steve Plant & Lorna Eades

Virence Health

QSS Enrollment: CPC Plus 2019

Agenda

QSS Program Overview

CPC Plus Reporting Requirements

Enrollment Workflows: Renew & Add Practices

Closing Reminders

Quality Submission Services (QSS)

CPC Plus Quality Submission Services (QSS)

- CPC Plus Enrollment opens May 20, 2019 and closes February 3, 2020.
- Athenahealth will submit CPC Plus data directly to CMS on your behalf for provider(s)
- All measures must be reported at the CPC Plus practice-site level.
- Submission Options:
  - Self-submit QRDA 3 file through the MIPS submission portal
  - athenahealth can submit the data on behalf of the CPC Plus practice via QSS
- CPC Plus practices must use the 2015 Edition technology starting in 2019
- Submission data is bookmarked, a benefit that gives participants the ability to view the group practice's results historically, including patient lists associated with each measure

Contact Type:	ADDON			Status:	ACTIVE		
Quote:	O52ALA003UHL			Sign Date:	11/16/2018		
Sales Order:	-			Contract Activator:	Dyer, Mary		
Total Committed Value:							
Project	Manager			Sales Rep(s)			
00000000	Wagner,Laura			Gaskill,Jennifer (SLSREP)			

Line	Product/ Description	Qty	PO/ Project	Labor Limit Amount	Net Fixed-Fee Charges	Recurring (SSA) Annual Rate	Recurring Billing Frequency	Committed Value
1	EXPENSE Expense	0.00	MIPS 00000000	0.00	0.00	0.00		0.00
	Ship To Cust Name & Address:							
	Bill To Cust Name:							
2	V000000060 CPC PLUS PROGRAM 2018 (PRICED PER CLINICIAN)	60.00	MIPS 00000000	0.00	0.00		Annual	
	Ship To Cust Name & Address:							
	Bill To Cust Name:							
			Totals:	0.00	0.00		USD	

End of Report from PRDFSCM

CPC Plus Reporting Requirements

CPC Plus Clinical Quality Measure Reporting Requirements

- Practices must successfully report both required outcome eCQMs for the 2019 Measurement Period that begins on January 1, 2019 and ends on December 31, 2019.

CMS ID#	NQF #	MIPS Quality #	Measure Title	Domain	Meaningful Measure Area
CMS165v7	0018	236	Controlling High Blood Pressure	Effective Clinical Care	Management of Chronic Conditions
CMS122v7	0059	001	Diabetes: Hemoglobin A1c (HbA1c) Poor Control (>9%)	Effective Clinical Care	Management of Chronic Conditions

- Practices must submit their 2019 eCQM results to CPC Plus during the reporting period, which is expected to be January 1, 2020 to February 29, 2020.

- **For the 2019 Measurement Period, eCQMs must be submitted using the QRDA III format.** Based on results submitted for the 2017 Measurement Period, practices reporting by QRDA III are less likely to have calculation errors in the data submitted to CMS. Use of QRDA III also makes a potential audit easier for practices to manage.

- Practices must comply with the 2019 CPC Plus Certified Health IT Requirements.

- All measures must be reported at the CPC Plus Practice Site level that is identified by the CPC Plus Practice ID. Practice Site-level reporting should include all patients (includes all payers and the uninsured) who were seen one or more times at the Practice Site location during the Measurement Period by one or more CPC Plus providers (Taxpayer Identification Number (TIN(s))/National Provider Identifier (NPI(s))), and who meet the inclusion criteria for the initial patient population (IPOP) as specified in each measure.

- Both eCQMs must be reported using the 2019 eCQM versions, which are available in CQR.

https://innovation.cms.gov/Files/x/cpcplus-qualrptpy2019.pdf

QSS Pre-Work

QSS Pre-work: Technical Preparations

- Contract with athenahealth or your Value Added Reseller, if CQR is not installed

- Upgrade - reference software requirement documents

- Maintain updates to the monthly Knowledge Base (KB)

- Monitor CQR

QSS Pre-work: Join the MQIC Consortium

- A new MQIC Agreement is not required each year

- Member or Program Admin role required

- Navigate to the Community > Quality Reporting > Quality Submission Services to access the MQIC FAQ and Agreement

- Sign the agreement and deliver to GE Healthcare per instructions in FAQ

MQIC Member View

No MQIC Membership

Pre-Work: Location & Tax ID

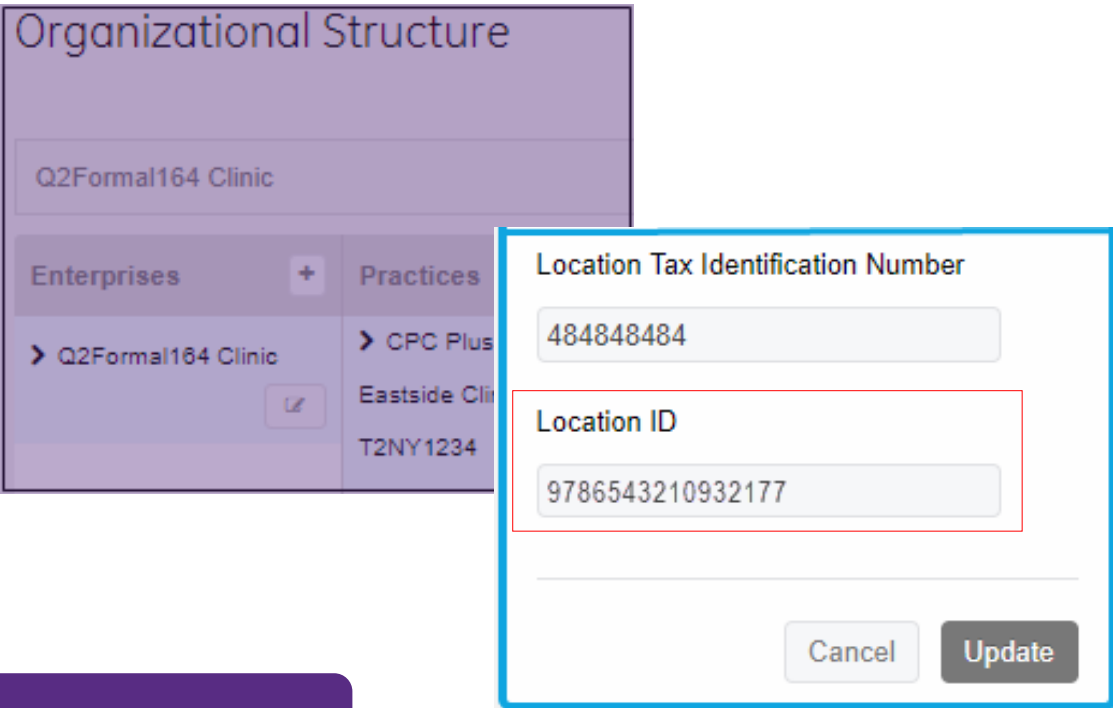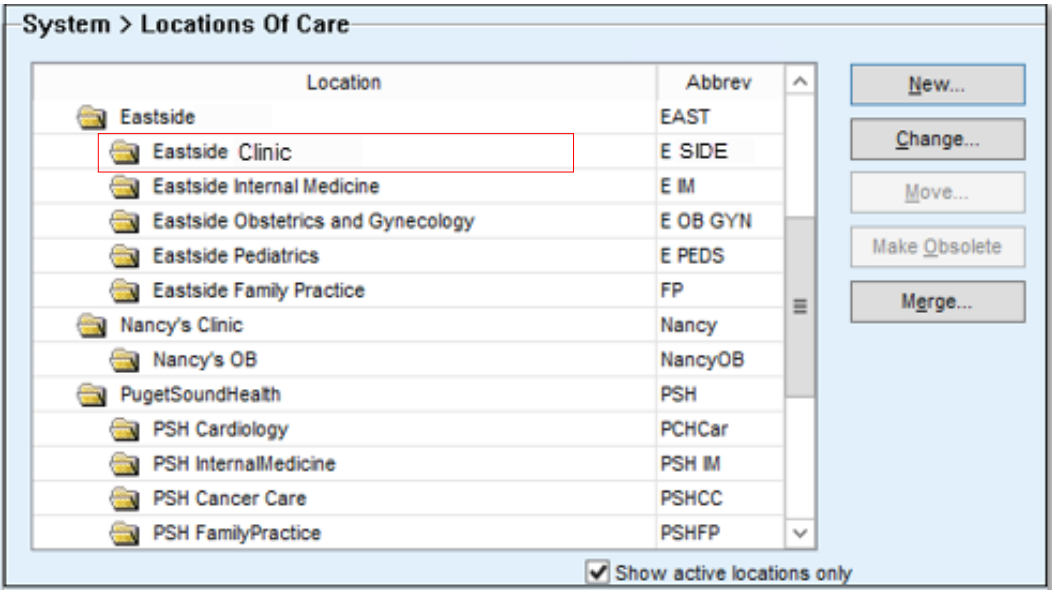# CPC Plus Practices: Location ID (LOCID)

What is LOCID?

- Each location of care in CPS/ CEMR has a unique identifier, only visible via the database.
- Locations of care in CPS / CEMR are imported into CQR as practices
- Some practices may be missing a LOCID

Why does it matter?

- Practices in CQR are the foundation for building a CPC Plus practice
- **Providers must have a visit at a location of care associated with a CPC Plus practice in order to be included in the group's configuration. Providers cannot be manually copied or moved into a CPC Plus practice in Organizational Structure.**
- A practice without a LOCID will not have providers in the CPC Plus practice and cannot be configured to create a CPC Plus practice.

What can I do?

- Validate each practice in CQR that will be used for a CPC Plus practice has a LOCID
- Configuration > Organizational Structure
- If the Location ID is missing for a practice, you'll need to import practices from CPS/ CEMR to CQR, which will include the LOCID.
- Instructions in the Quality Reporting Community >CQR User Manual. In the manual, search 'Importing Practices from CPS/ CEMR to CQR'

A practice must have a LOCID before it is available for selection as a CPC Plus practice.

Location ID (LOCID) Resources

Clinical Quality Reporting (CQR)

CQR is GE Healthcare's cloud-based quality reporting solution for customers using Centricity™ Practice Solution. CQR supports MIPS, CPC+, and Medicaid Meaningful Use via the EHR Reporting method.

Document / Link	Description	Updated
CQR Status	To stay informed of the CQR Network Status, join the VBC Cloud Operations Group* * You can join by going to AVAILABLE COMMUNITIES on the Community Product Page and using the JOIN button(s).	
CQR User Manual	The purpose of this manual is to help you navigate and understand the features and functionality provided by GE's Centricity Clinical Quality Reporting (CQR) portal.	May 2018
CQR Release Notes	Refer to the Release Notes for details on current and previous versions of CQR.	June v1.6.3.1
CQR Release Webinars	1.6.3 Recording | Slides - 2018 Quality measure updates, ACI measure updates, UI changes 1.6.2 Recording | Slides - 2018 Quality measure updates 1.6.1 Recording | Slides - 2018 Quality measure updates 1.6.0.1 and 1.6.0.2 Recording | Slides - fixes 1.6 Recording | Slides - New Quality measures, QRDA updates 1.5.18 Recording | Slides - MIPS Bookmark 1.5.17 Recording | Slides - QSS Enrollment, IA Re-weighting 1.5.16 Recording | Slides - MIPS IA Tab 1.5.14 & 1.5.15 Recording | Slides - MIPS Tab Enhancements 1.5.11 Recording | Slides - MIPS Quality Tab 1.5.10 Recording | Slides - MIPS ACI Tab	May 2018 April 2018
Quality Reporting Guide PDF format CHM format (Help format w/ advanced navigation. See tips to right)	A comprehensive guide on how GE supports CMS Quality Reporting programs. This is our primary source for knowledge on each of the measures we support, including the software, setup and workflows necessary to meet the measures. Note: This guide is updated frequently. Please refer to this site for the latest updates. Tips for viewing the CHM file: • Save the file locally then view. • The content may be blank because Windows is blocking the content. To resolve, Right-click the extracted file on your computer, select Properties, and remove the check for Block Contents, or click the Unblock button. • The content may be blank if the .chm file is saved on a network drive.	May 2018
Monitoring Quality Reporting Data Video Document	Video: An 11 minute session to review monitoring data flow from your Centricity application to CQR including troubleshooting tips. Document: A comprehensive guide on how your CPS data flows to CQR and how to monitor the flow of data from your EMR, through the JMX-console and QIE, and then to CQR for ingestion. Learn how to find errors and identify which ones are important to act upon.	Nov 2016 Jan 2015
Import Locations of Care Clinical Kit	Clinical Kit Report for importing locations of care (CQR practices) from CPS to CQR. Import practice instructions may be found in the CQR User Manual. Clinical Kit Report - Locations of Care List For CQR - CPS.zip Steps for Installing Import Practice Clinical Kit Report	Sep 2017 Oct 2017

What's New

CQR Clinical Quality Reporting

QSS Su...

MIPS Merit-Based Payment System

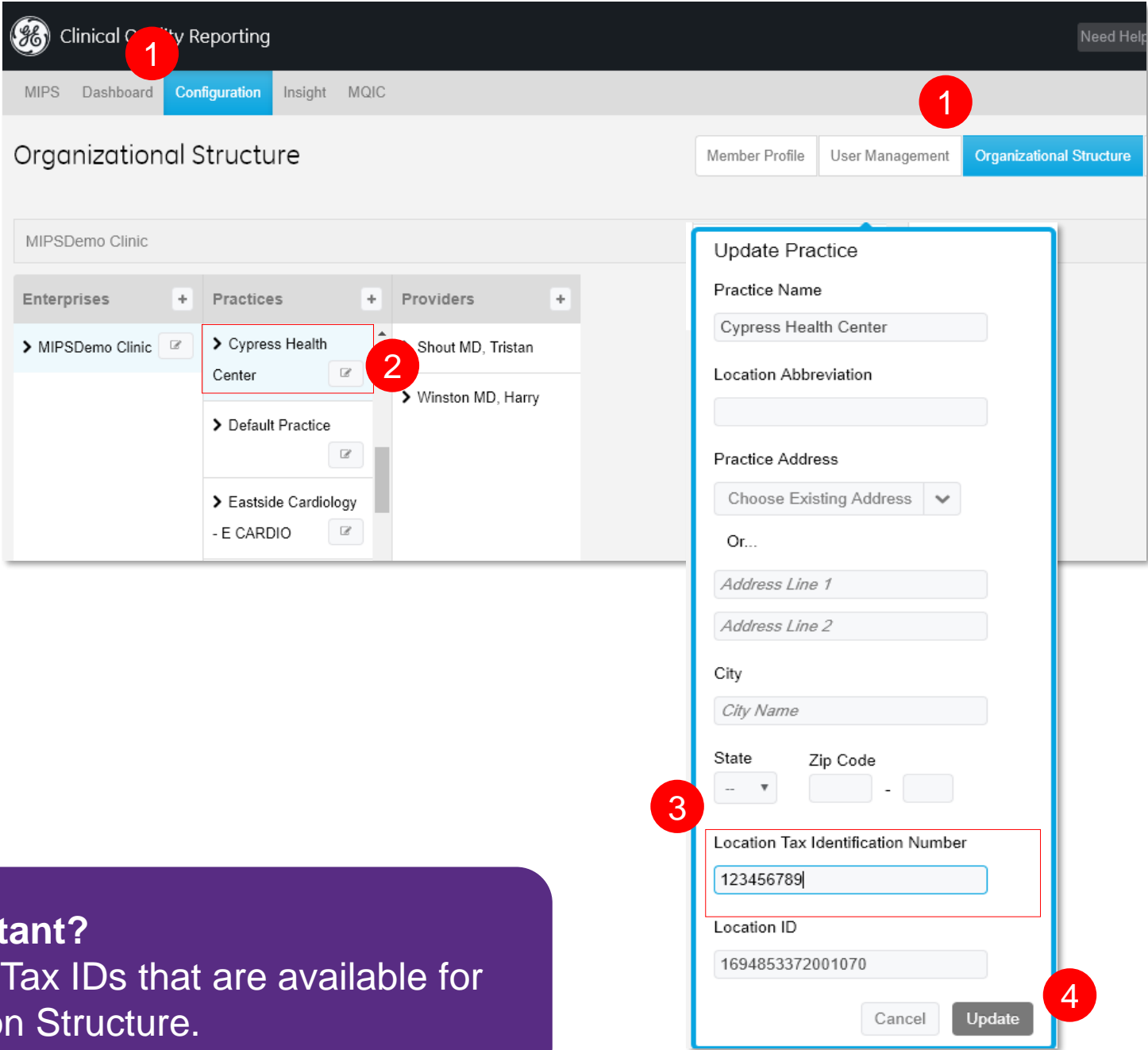CPC+ Comprehensive Primary Care Plus

Patie... Me...

CPC Plus Practice: Associate a Tax ID to each practice

Tax ID required for any practice used to create a CPC Plus practice.

Member or Practice Admin role required

Steps

1. Navigate to Configuration > Organizational Structure

2. Find a practice and select the 'Edit' icon

3. Enter the Tax ID / TIN

4. Select 'Update' and repeat for every practice that will be associated with a CPC Plus practice.

Why is the Tax ID for a practice so important?
CPC Plus Practices are created by first selecting a Tax ID. The list of Tax IDs that are available for selection are pulled from the practices with a Tax ID in the Organization Structure.
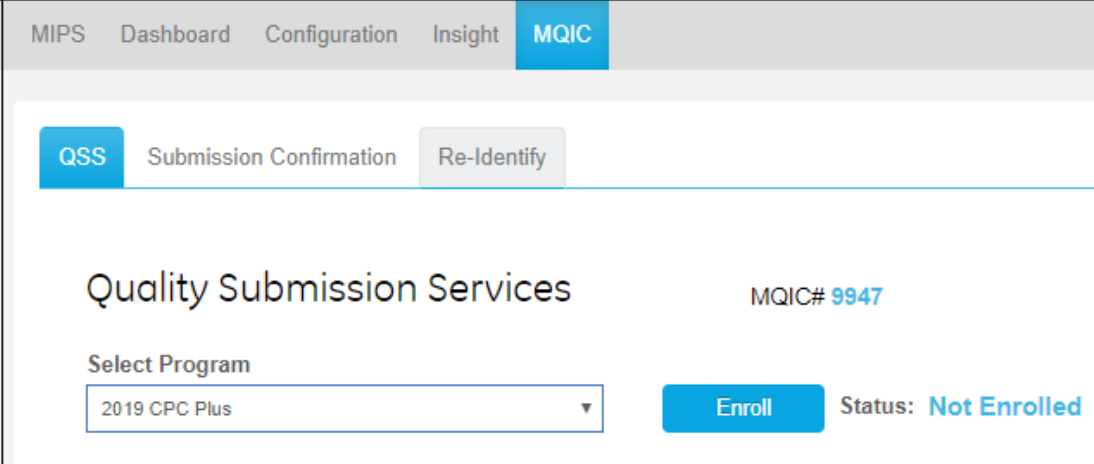
Enroll & Send the QSS Agreement

Select Program

Begin program enrollment by selecting:

- MQIC > QSS tabs > 2019 CPC Plus > Enroll

- Member or Program Admin roles required

2018 CPC Plus practices must renew their practice for the 2019 CPC Plus program in order to continue measure calculations. Calculations will be restricted after July 12, 2019.

Complete Organization and Contact Information

1. **CQR Registration Name**
   Prepopulates based on CQR registration

2. **Organization Name**
   Provide alternate organization name used

3. **Address**
   Prepopulates based on CQR registration

4. **First & Last Name**
   Primary contact name

5. **Phone**
   Primary contact phone number

6. **Email**
   Primary contact email address
   QSS agreement is sent to this address

Remember to select 'Save'

Enroll in 2019 CPC Plus

Organization Information

1. CQR Registration Name
   Eastside Clinic

2. Organization Name (Alternate)

3. Address
   CQR DR
   SEATTLE
   WA
   98012

Primary Contact Information

4. First Name*
   Harry

   Last Name*
   Winston

5. Phone*
   2625895512

6. Email*
   HarryWinston@EastsideClinic.org

QSS Enrollment Saved Successfully

Cancel   Save

* Asterisk indicates mandatory field

Submit QSS Agreement

One QSS Agreement per organization must be signed each year.

The agreement is sent to the email address of the person designated as the primary contact.

It may be forwarded to another person for signing.

Workflow:

1. Complete and save Primary Contact Information. Scroll to the bottom of the page.
2. Select 'Send Agreement'.

Next:

- Watch for the QSS agreement in your email.
- Follow the DocuSign workflow to review, sign and submit the agreement.

1 Primary Contact Information

First Name*

Last Name*

Phone*

Email*

Submit Agreement

A QSS agreement must be submitted in order to access provider information. Access granted 3 hours after agreement is submitted.

Agreement will be sent to the email ID mentioned in Primary Contact information above.

2

Send Agreement

NOTE: Allow up to 3 hours to process the QSS Agreement and receive access to enrollment.

Enrollment Status

Enrollment Status

A successful enrollment status is 'Enrolled'.

Just signing the QSS agreement is not considered 'Enrolled'.
After the QSS agreement is signed, further action must be taken to create or renew a CPC Plus practice

1. Enrollment Status
2. 'Action Button'

Enrollment Status
Indicates your organization's progress in the MIPS enrollment process. The action button is a link to the enrollment workflow.

Status	Button	Actions
Not Enrolled	Enroll	Select the 'Enroll' button to complete 'Primary Contact' information Send the QSS Agreement.
Form Sent	Edit	Select the 'Edit' button to edit contact information. No action can be taken on individual or group enrollment until the QSS Agreement is signed.
QSS Agreement Signed	Complete Enrollment	Select the 'Complete Enrollment' button to complete enrollment.
Enrolled	Edit	Select the 'Edit' button to return to the enrollment workflow and edit the individual provider enrollment or to change the configuration of a CPC Plus practice.
Enrollment Cancelled	Enroll	Select the 'Edit' button to re-enroll in CPC Plus.
Void (QSS agreement expired)	Edit	Select the 'Edit' button and select 'Unenroll'. Complete 'Primary Contact' information and send the QSS Agreement again.

Electronic Signatures

Electronic Signatures

- QSS Agreement is required for each organization each year

    Must be signed electronically

    Emailed to the primary contact

    May be forwarded

    Open and read the agreement without obligation to sign

- Consent forms are **not** required for CPC Plus providers

DocuSign.

QSS Program sent you a document to review and sign.

REVIEW DOCUMENT

QSS Program
qss.program@ge.com

Quality Submission Services (QSS) program for CPC Plus 2019 requires that your organization sign a QSS agreement. This agreement must be electronically signed each year during the enrollment period. The document may be viewed prior to signing. Select 'Review Document' to proceed.

Once the QSS agreement is signed, please allow approximately 3 hours to access clinician information in CQR's MQIC tab. Comprehensive enrollment guidance, including timelines, may be found on the Community at Quality Reporting > Comprehensive Primary Care Plus (CPC+).

DocuSign Reminders and Expiration

- 1st reminder is sent in 5 days
- Subsequent reminders are sent every 3 days
- Document expires in 30 days

DocuSign: After a QSS Agreement is sent….

1. Monitor your email

   • QSS Agreement is sent to the primary contact

   • Look for an email from DocuSign
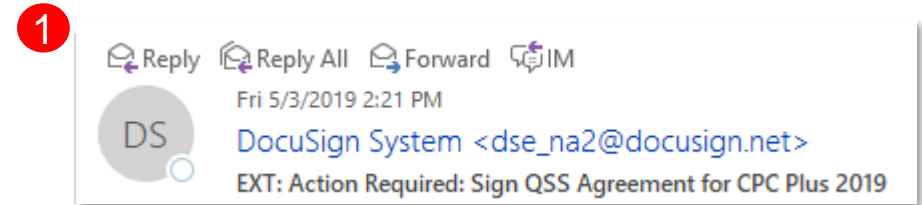
2. Select 'Review Document'   REVIEW DOCUMENT
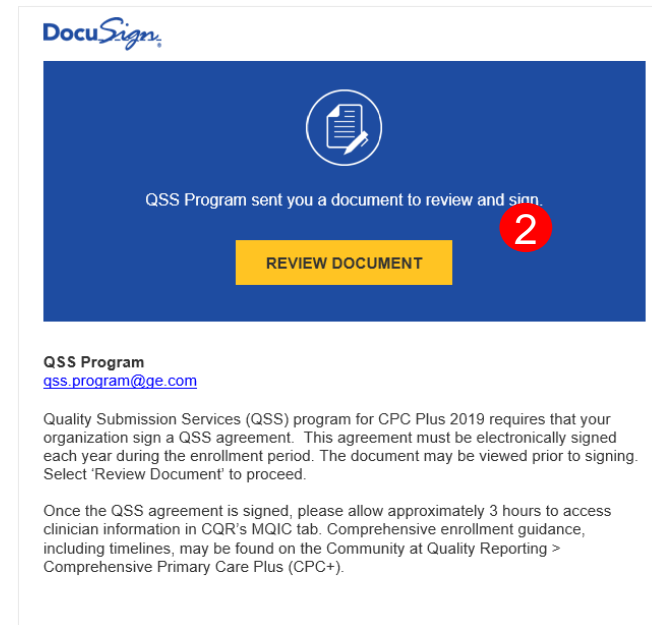
3. If there is a delay in reviewing the QSS agreement, DocuSign may send you a new link for security purposes
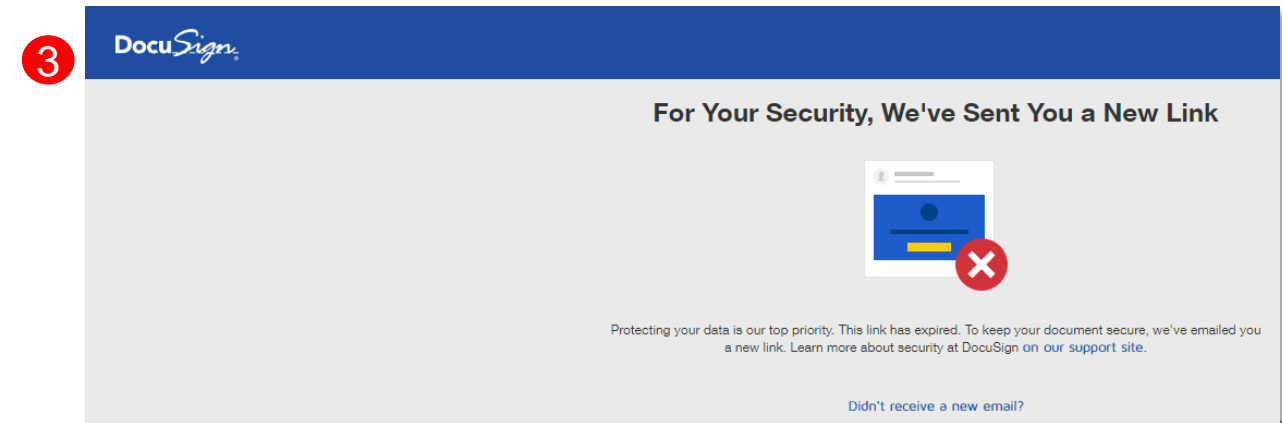
DocuSign Workflow

If it is your first time using DocuSign, agree to use electronic records and signatures.

1. Select 'Continue'

2. 'Other Actions' provide additional options
   - Finish later
   - Assign to someone else
   - Decline to sign

3. Scroll to the bottom of the document to sign

Electronic Signatures: QSS Agreement

1. Enter your title & Select 'Sign'

VVC Holding Corp.

Name: Tami Gehring

Signature: *Tami Gehring*   Digitally signed by Tami Gehring Date: 2019.05.01 14:06:26 -05'00'

Title: Commercial Operations Analyst

Address: 311 Arsenal Street
Watertown, MA 02472

Date: 05/01/2019

QSS Participant

Name: Mary Smith

Signature: [Sign] 1

Title: Program Manager 1

Eastside Clinic

Organization Name: _____

Organization Address: _____
6860 Dallas Parkway
_____
Plano
TX
75024

MQIC Member Number: 9998

Date: May 7, 2019 | 07:18 PDT

2. In this popup window, select 'Adopt and Sign'

Adopt Your Signature

Confirm your name, initials, and signature.

* Required

Full Name*
Mary Smith

Initials*
MS

SELECT STYLE

PREVIEW   Change Style

DocuSigned by:
Mary Smith
2556365B661D466...

DS
MS

By selecting Adopt and Sign, I agree that the signature and initials will be the electronic representation of my signature and initials for all purposes when I (or my agent) use them on documents, including legally binding contracts - just the same as a pen-and-paper signature or initial.

ADOPT AND SIGN   CANCEL   2

3. Select 'Finish"

Done! Select Finish to send the completed document.   3   FINISH

VVC Holding Corp.

Name: Tami Gehring

Signature: *Tami Gehring* Digitally signed by Tami Gehring Date: 2019.05.01 14:06:26 -05'00'

Title: Commercial Operations Analyst
311 Arsenal Street

Address: Watertown, MA 02472

Date: 05/01/2019

QSS Participant

Name: Mary Smith

Signature: DocuSigned by: *Mary Smith* 77E4800A4A01410...

Title: Program Manager
Eastside Clinic

Organization Name: _____

Organization Address: _____

After signing a document electronically

Look for confirmation messages & emails

1. You're Done Signing.

2. Print or Download the document

3. Select Continue

4. You're done!
   QSS Agreement is signed.

5. QSS Agreement is automatically emailed as an attachment.
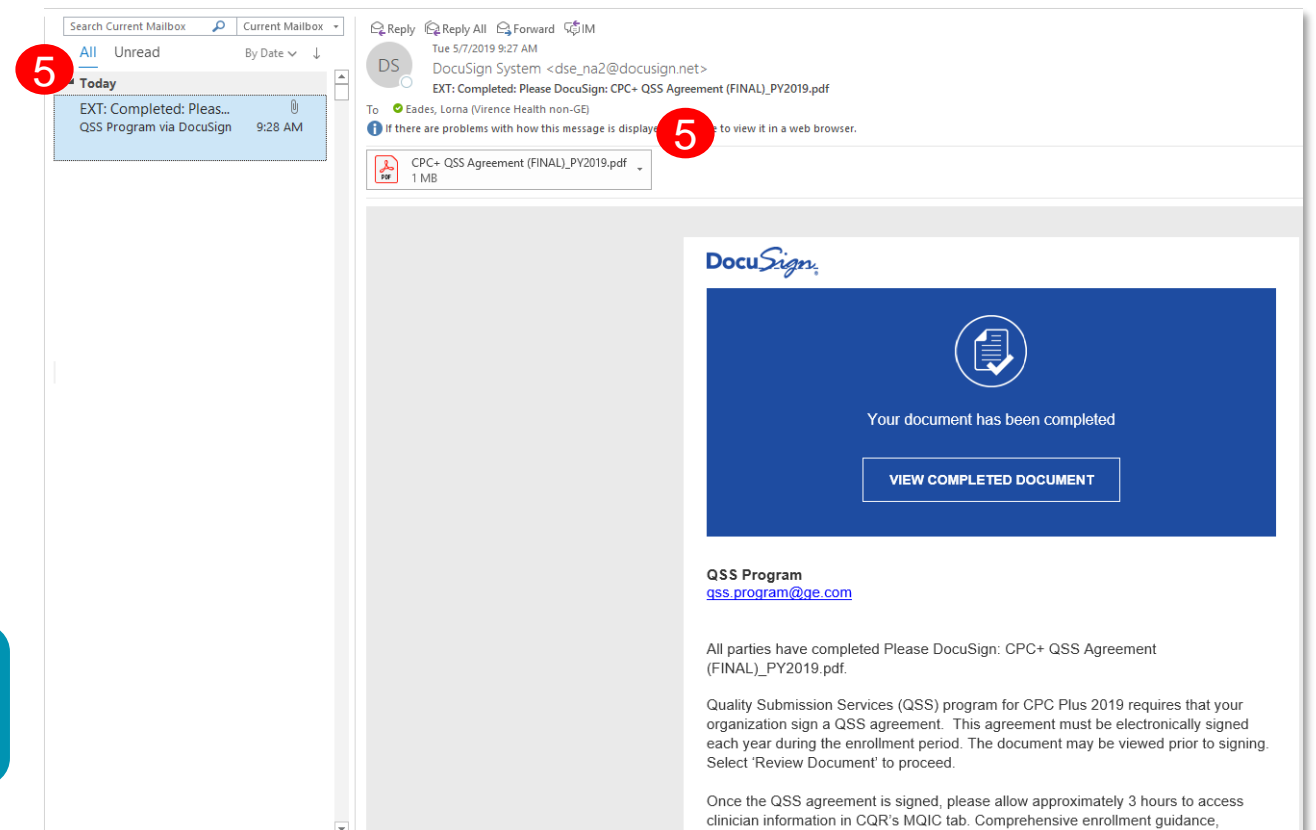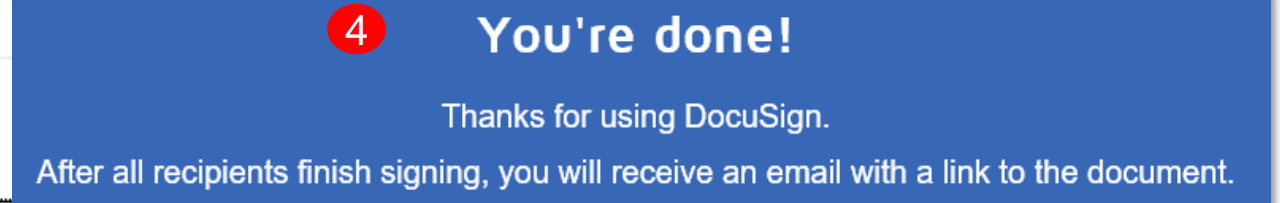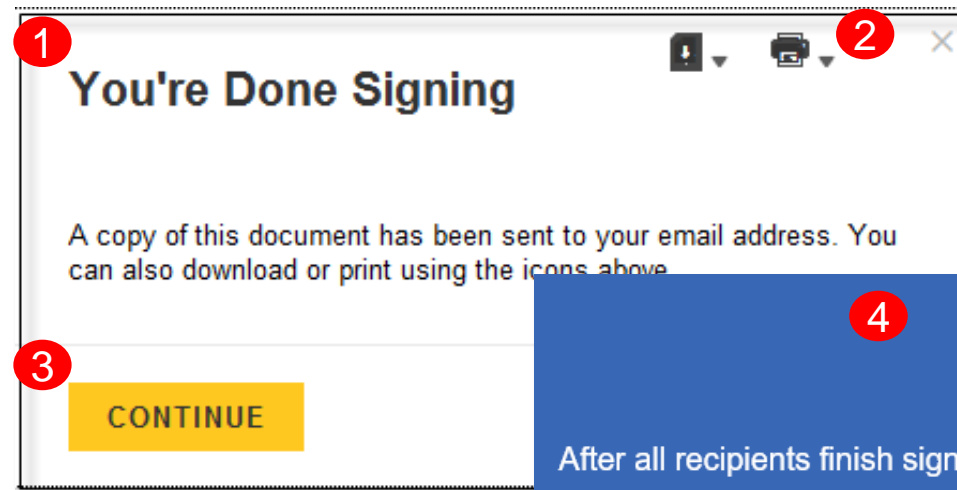
This does not complete CPC Plus enrollment. Additional actions required!

Renew a CPC Plus Practice

After the QSS Agreement is signed
(Allow 3 hours for processing)

1. Navigate to the MQIC Tab > QSS tabs

2. Select Program: 2019 CPC Plus

3. Select 'Complete Enrollment'.

4. Scroll down to 'CPC Plus Enrollment' to renew a 2018 CPC Plus practice.

Renew a CPC Plus Practice

The QSS 'Renew' feature will allow organizations that created a CPC Plus practice in the previous year to renew their group practice for the current program year. This will facilitate enrollment and eliminate the need to recreate an existing CPC Plus practice, although some configuration may be required based on any group changes.

There are two sections in CPC Plus Enrollment.

1. '**Practices: Previous Program Years**' includes all previously created CPC Plus practices which may be selected for renewal.

2. '**Practices: Program Year 2019**' includes renewed and newly added CPC Plus practices.

3. 'I' button provides guidance for renewing a CPC Plus practice. 🛈

The renewal feature is only available if a CPC+ practice existed in the previous year. For example, a 2017 group practice that was not renewed in 2018, would not be available for renewal in 2019. A new practice would have to be added.

Workflow: Renew a CPC Plus practice

1. In **'Practices: Previous Program Years'** section, check the CPC Plus practices from the previous year that you intend to renew for the current program year.

2. Select 'Renew CPC Plus Practice' button

3. Once a practice is renewed, the practice will become inactive in **'Practices: Previous Program Years'**.

4. After renewal, the practice will display as active in **'Practices: Program Year 2019'**.

5. Renewed practices may be edited.

6. Save the renewed practice.

Fees are assessed when a CPC Plus practice is renewed.

Add a CPC Plus Practice

After the QSS Agreement is signed
(Allow 3 hours for processing)

1. Navigate to the MQIC Tab > QSS tabs

2. Select Program: 2019 CPC Plus

3. Select 'Complete Enrollment'.

4. Scroll down to 'CPC Plus Enrollment' to add a new 2019 CPC Plus practice.

Add a CPC Plus Practice

1. Enter the CPC Plus Practice Name
2. Enter the CPC Plus Practice ID
3. Select the Tax ID (TIN) from the dropdown of available TINs.
   - If a TIN is not available for selection, a Tax ID was not associated w/ a practice in Organizational Structure. Refer to slide 16

Add a CPC Plus Practice (continued)

4. Once a TIN has been selected, the associated Locations become available in the 'Location (Address)' drop-down.

   The 'Location (Address)' drop-down defaults to "Select All." Unchecking a location and clicking "OK" will further filter the available provider list.

5. For large practices, allow a few seconds for the provider list to populate

Add a CPC Plus Practice

Saving the newly created CPC Plus practice

- Once you've configured the provider list in the CPC Plus practice, click Save.

Add or Edit CPC Plus Practice

CPC Plus Practice Name*

WinstonCPC

CPC Plus Practice ID*

T1WA1234

Track1

Select Tax ID(TIN)*

200024680

Location(Address)*

Cypress Health Center (212 Oak Street,... ▼

Clinician Count : 1

CPC Plus Practice Provider List

Search: [   ]   Copy CSV PDF

	Provider Name	NPI	Specialty	Excluded

CPC Plus Practice details saved successfully   X

Close

ous 1 Next   Last

Include Clinician   Exclude Clinician

Save   Cancel

Fees are assessed when a CPC Plus practice is added.

Add a CPC Plus Practice

- Once the new CPC Plus practice is saved, it will display in the 2019 practice list.

- CPC Plus practices can be further 'Edited' by selecting the pencil icon .

CPC Plus Provider List

Provider List

The Provider List displays all of the providers in the CPC Plus practice including their NPI and exclusion status.

NPI

- Every provider in a CPC Plus practice requires an NPI. '*Missing NPI'* indicates the provider still requires an NPI entered. Navigate to Configuration > Organizational Structure to enter the provider's NPI.

  No red messaging indicates the NPI is entered.

Tax ID (TIN)

- A Tax ID is associated with the CPC Plus practice at the time the practice is created or renewed. The individual provider does not require a Tax ID.

Consent Form

- A consent form is **not** required for providers in a CPC Plus practice.

New

Previously MIPS and CPC+ group practices displayed in the clinician list regardless of program selection. Now group practices will display based on program selection.

Exclude / Include Providers

Exclude a provider from the CPC Plus Practice

1. Select one or more providers you would like to exclude from the CPC Plus Practice. This will activate the "Exclude Clinicians" button.

2. Click the now active "Exclude Clinicians" button to change the "Excluded" status for the selected clinicians to "Yes".

A provider with his or her first eligible visit after the practice creation date will display in the list with a default status of 'Excluded'.

Exclude / Include Feature (continued)

Exclude a clinician from the CPC Plus practice

1. The excluded clinician(s) will now be grayed out with a "Yes" in the "Excluded" column.
2. Search ("Yes") and sort to locate the excluded clinician(s).

Include a clinician in the CPC Plus practice

3. Include one or more excluded clinicians into the group by checking their name(s) and selecting the "Include Clinician" button.

Update NPI

Update an NPI for a CPC Plus Practice Provider

1. Navigate to 'Configuration' > 'Organizational Structure'.

2. Select the CPC Plus practice

3. Select a provider

4. Select the 'Edit' Button in Provider Details

5. Add the NPI for each provider in the practice & select 'Update'

Dynamic Update of Providers

Dynamic Update of Providers in a CPC Plus Practice

Providers in a CPC Plus practices are updated based on changes made to providers in the group practice or to the group practice's configuration. These changes are reflected in the practice's provider list and changes are either immediate or updated nightly.

Immediate Update

1. A provider status that changes from active to inactive & vice versa will be reflected in the provider list immediately.

2. A provider that is included or excluded from the MIPS practice will be reflected in the provider list immediately.

Nightly Update

3. The provider list for a MIPS group will update nightly if:

   • changes are made to locations of care (LOC) associated with the group practice

   • a provider has an encounter at a location of care associated with the MIPS group practice.

   Note: Users that do not want to wait for the nightly update can manually make changes in 'Add or Edit MIPS Group'

> **Remember to recalculate after any configuration changes in the CPC Plus practice.**

Good to Know

The Anatomy of a CPC Plus Practice

1. When a CPC Plus Practice is added, the new CPC Plus practice will display in the MIPS tab. The new CPC Plus practice includes the practice's CPC Plus Practice ID in the name.

2. A CPC Plus 'group provider', 'T1WA1234 CPC Plus' is always located below the CPC Plus practice name.

3. The providers included in the CPC Plus practice are listed below the practice names.
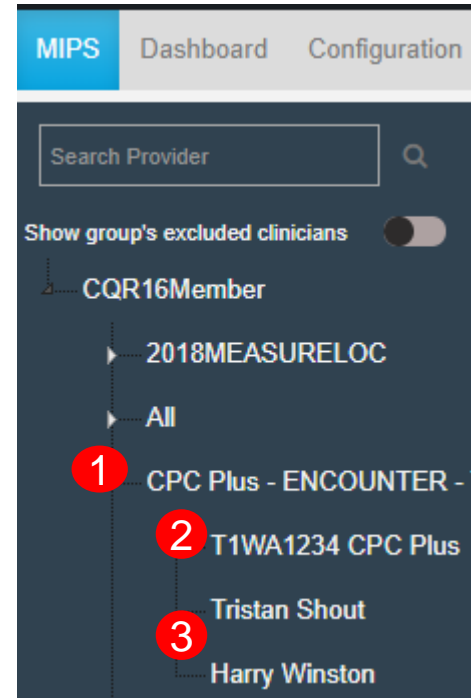
Access to a CPC Plus Practice

CQR access is based on roles and privileges. After creating a CPC Plus practice, users may not see the CPC Plus practice in their dashboard.

- Navigate to Configuration > User Management

- Select a user and check the box to give them access to the new CPC Plus practice!
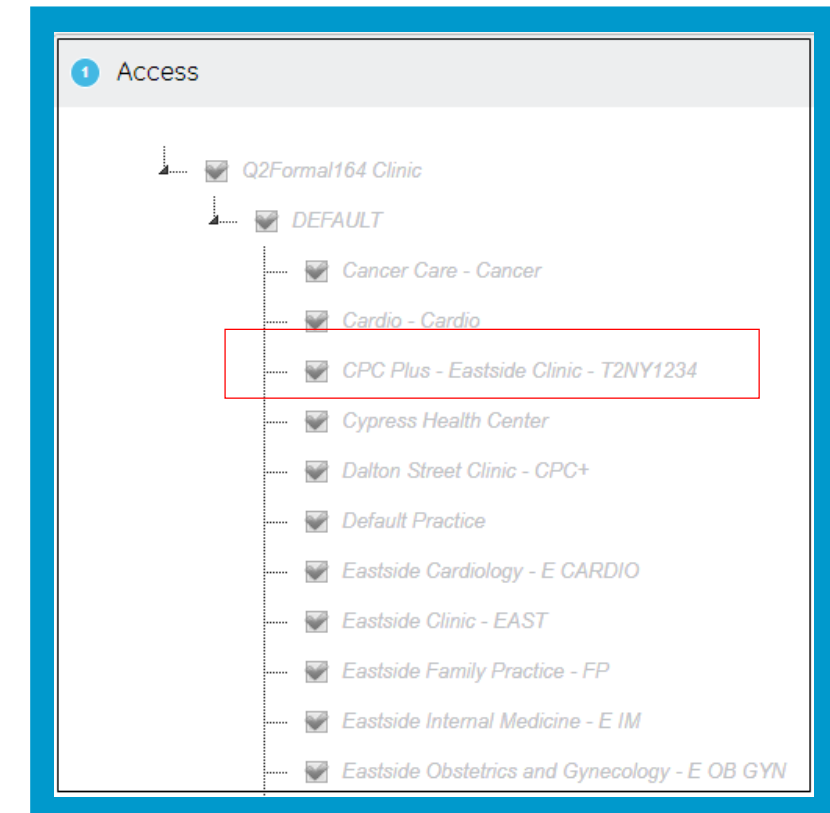
Group Practices: Hide/ Show Excluded Providers

This new feature allows a QSS participant to show or hide excluded providers in a CPC Plus practice using a toggle on the MIPS tab above the practice/ provider tree.

- Only displays if the member has created a CPC Plus group practice and the user has access to the group practice.

- Defaults to hide excluded providers in a group.

- **Hide / Show selection in the MIPS tab is reflected in the Dashboard, Organizational Structure, and Measurement Settings tabs but not the MQIC tab.**

- Excluded providers appear in lighter gray font than included providers when the 'show' option is selected.

- The Hide / Show toggle button is at user level. Each user can set their own preferences.

- The Hide / Show toggle selection is static. The display of excluded providers depends on the user's last selection.

- QSS provider list will always show all providers in a CPC Plus practice.

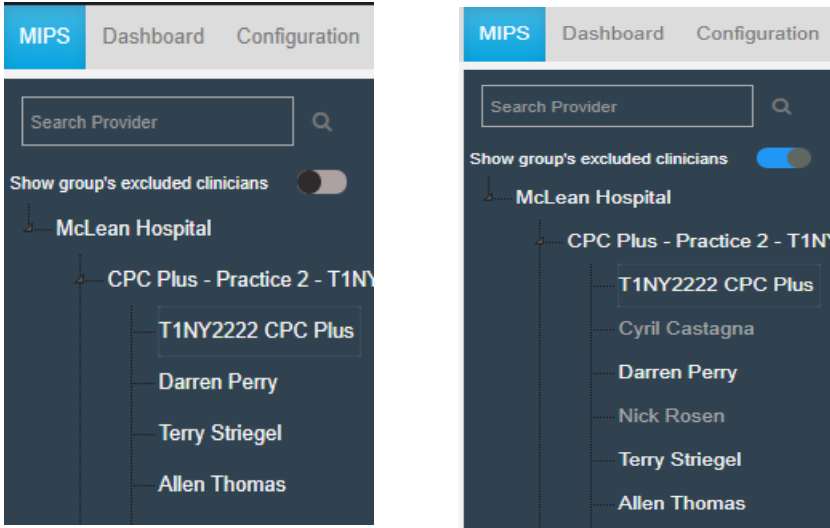**Show Excluded Providers**
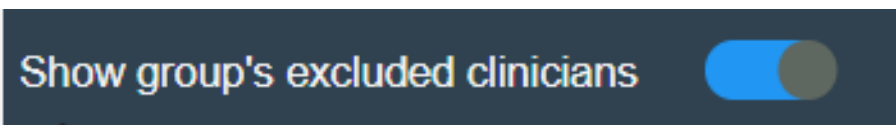
Hide Excluded Providers
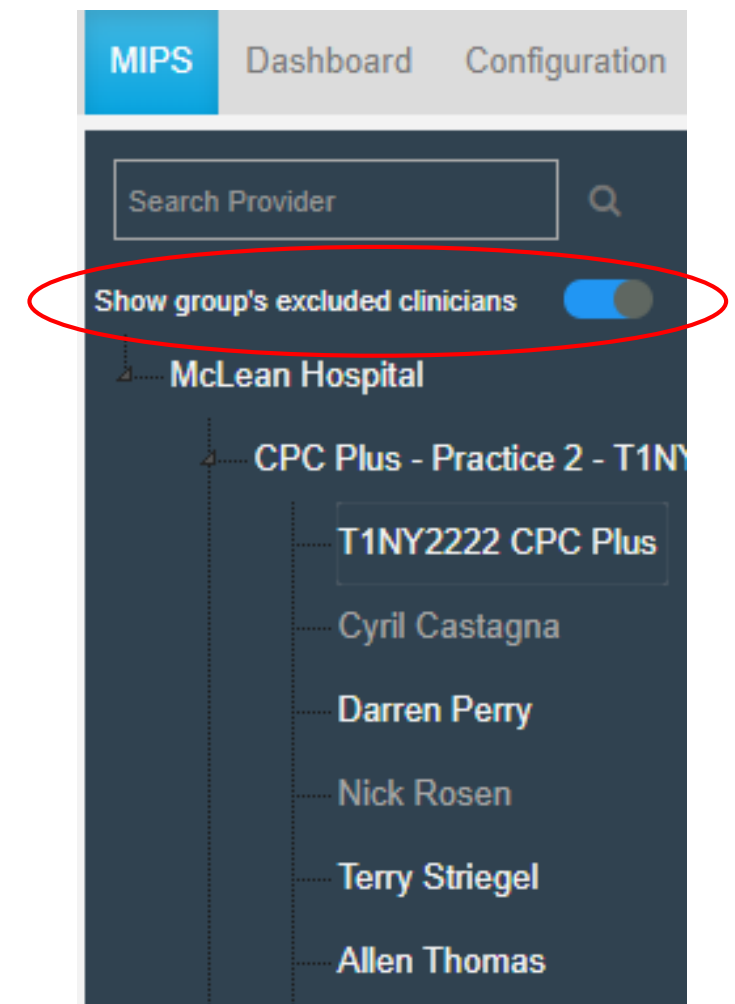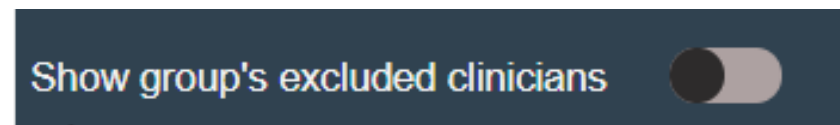
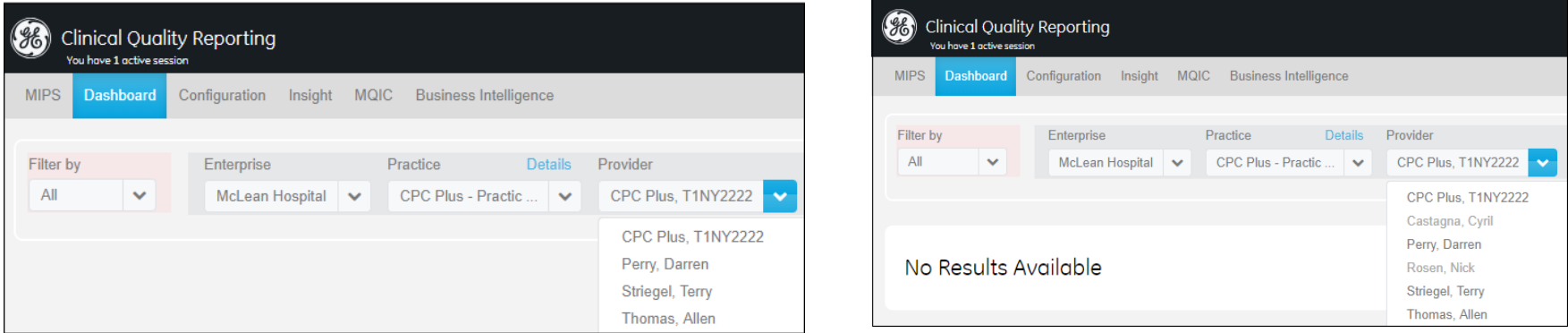# CPC Plus Hide / Show Excluded Providers continued

MIPS Tab

Dashboard Tab

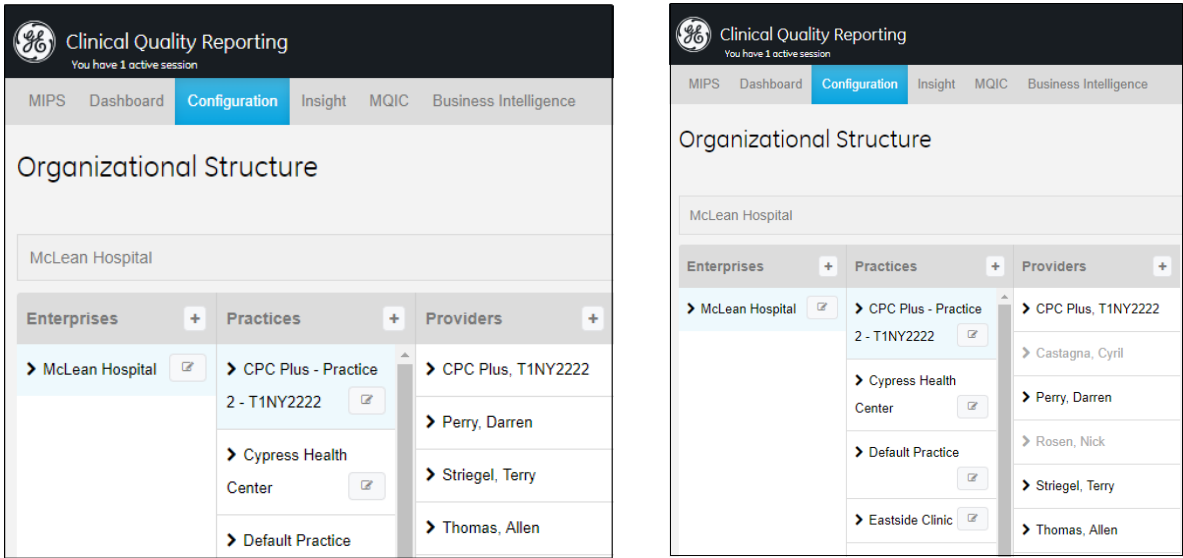## Organizational Structure

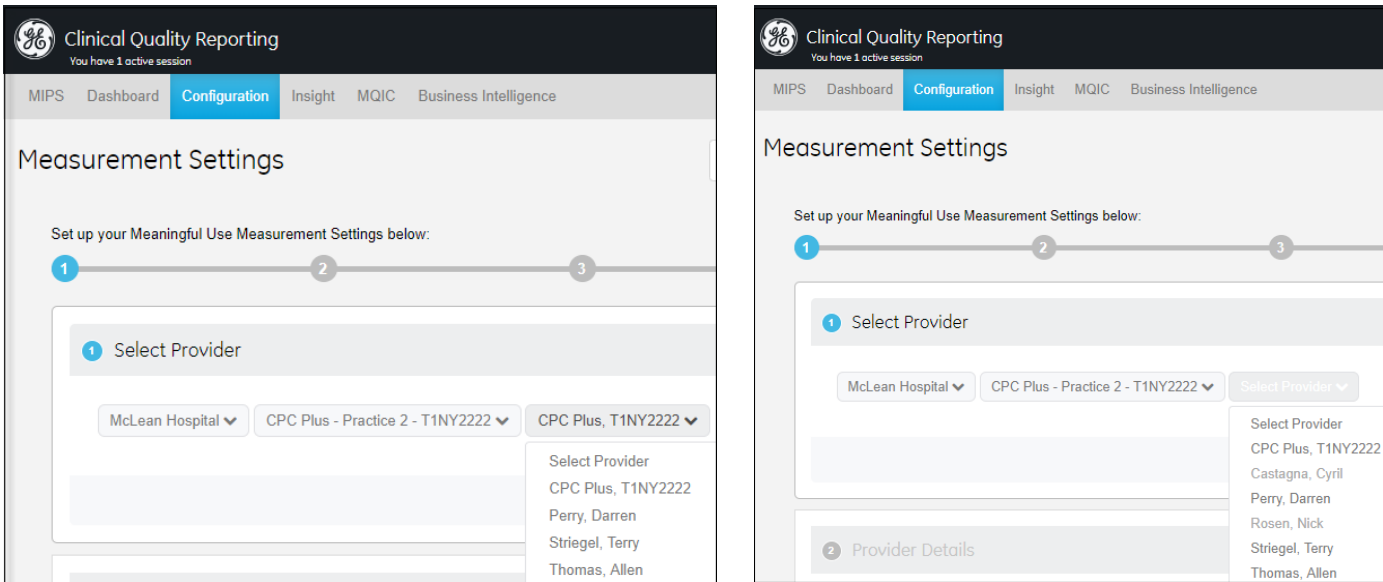## Measurement Settings

Renewal Deadline

Access After QSS Enrollment Opens for PY2019

Existing CPC Plus practices have through July 12th to enroll in the 2019 QSS program year after enrollment opens. Once the grace period has expired, group practices will receive a popup message in the dashboard or MIPS tab when the calculation button is selected indicating:

"Quality Submission Services (QSS) enrollment has opened for the current CPC Plus program year. Group practices must be enrolled in QSS in order to continue calculating CPC Plus practices. Navigate to the MQIC tab to enroll and resume access to group calculations."

For example, in 2019, QSS enrollment opens on May 20th. Existing 2018 CPC Plus practices will have through July 12, 2019 to enroll in QSS and renew their group practice without losing access to calculations. Calculations are restricted after July 12th if the CPC Plus practice is not renewed.
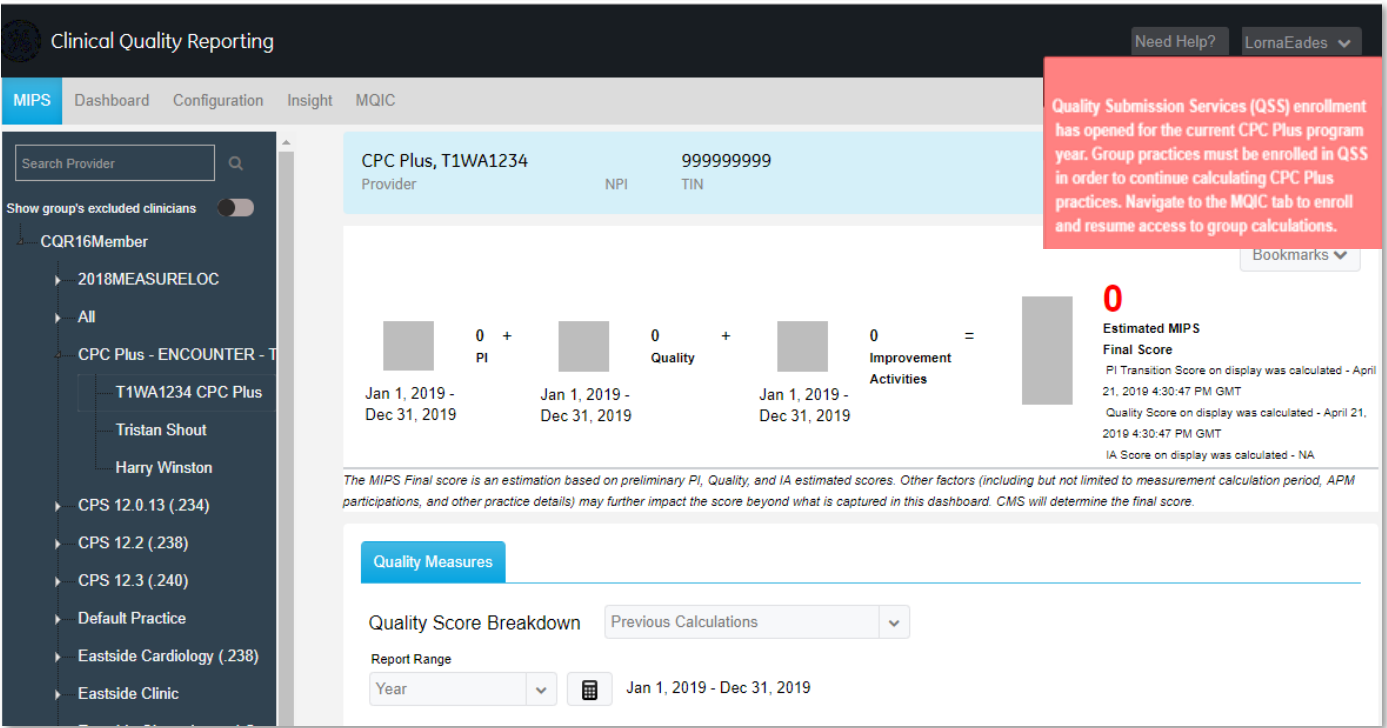
2018 CPC Plus practices can continue to enroll for PY2019 after the July 12th deadline.

Closing Reminders

Closing Reminders

- Carefully select the Point of Contact
- Occasional communication/reminders may come via email from the qss.program@ge.com
- Be sure to hit the deadlines
- Lots of resources available on communities

QSS Order & Invoice

QSS Order & Invoice

QSS Fees for CPC Plus are posted in the community

athenahealth Direct customers

- The sales team will generate a QSS order shortly after enrollment.

- CPC Plus group practices have a two week window of time once the group practice is created or renewed to configure the clinicians in the group before a clinician count is calculated for billing purposes. As an example, if a group practice is created on July 12th, the first billing count of the clinicians in the group practice would be calculated on July 27th.

- Sign and return the order within one week of receipt.

- A hold will be placed on your organization's ability to authorize pending return of the order. Group access will be taken away pending return of the order.

- If a practice misses the enrollment deadline, please reach out to support to request an extension. If granted the extension, a signed EMR consulting quote for 4 hours (1 hour minimum) to assist in the enrollment process is required.

- Fees are incurred upon access to CPC Plus practice data. Invoices will be sent in Q2 of 2020.

VAR customers

- Contact your VAR for your billing process

CPC Plus Practices & Provider Counts for QSS Orders

CPC Plus practices have a two week window of time once the group practice is created or renewed to configure the providers in the group before a provider count is calculated for billing purposes.

As an example, if a CPC Plus practice is created or renewed on June 3rd, the first billing count of the providers in the group practice would be calculated on June 17th.

CPC Plus group configurations should be completed within the two week window to ensure an accurate provider count for billing. **The invoice will include a count of all providers in the CPC Plus practice after the 2 week configuration window regardless of the count highlighted in red.**

Practices: Program Year 2019

Add Practice   Search:

Tax ID (TIN)	CPC Plus Practice Name	CPC Plus Practice ID	Track	Provider Count	Location(s) of Care	Active	Inactive	Edit	Delete
999999999	CPC Plus - ENCOUNTER - T1WA1234	T1WA1234	Track1	2	2 Selected	05/06/2019		✏	🗑

Showing 1 to 1 of 1 entries   First   Previous   1   Next   Last

The QSS order will include a count of all providers in the CPC Plus practice after the 2 week configuration window expires.

Customer Portal

Clinical Quality Reporting

CQR User Manual
- Information for navigating CQR

Quality Reporting Guide
- Guidance for the measures

Quality Reporting Community
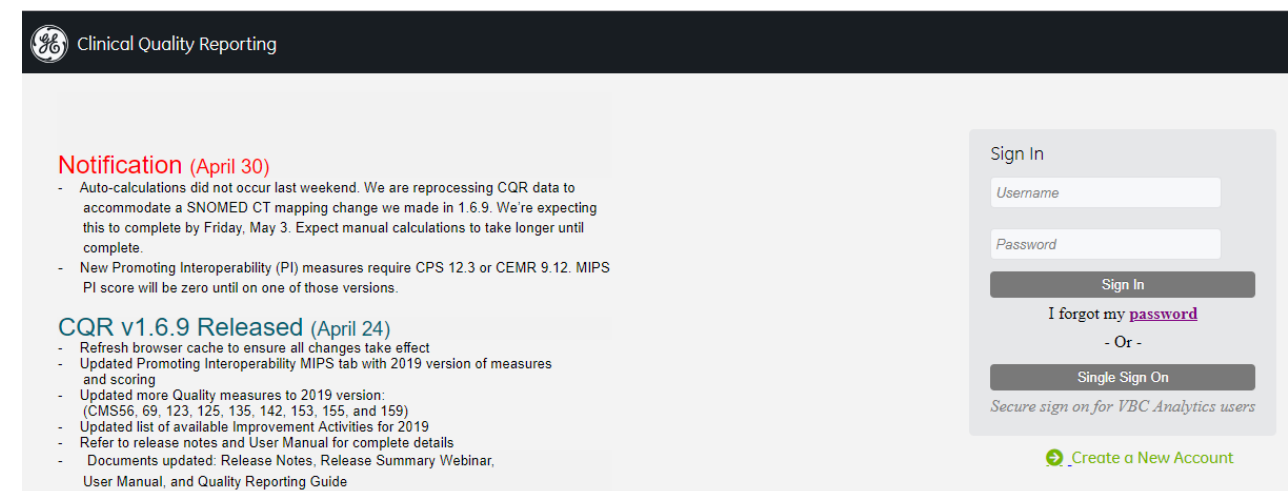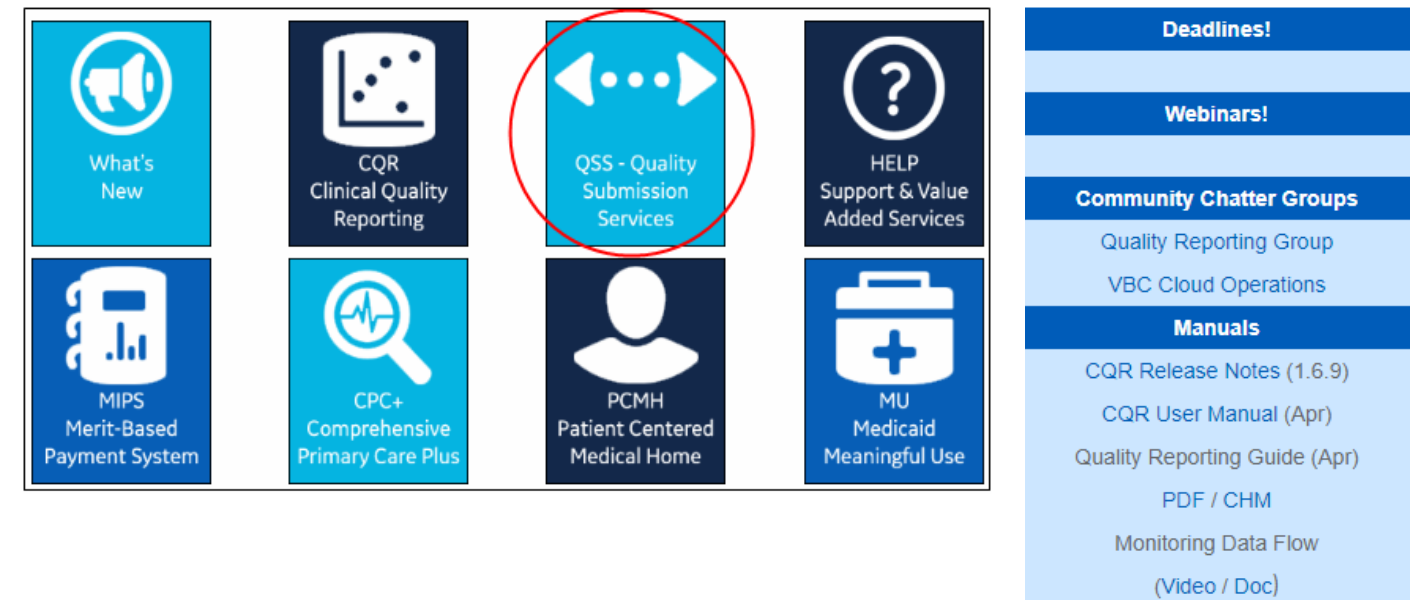- Central hub for quality reporting
- Documentation
- Webinars

Community Chatter Groups
- Announcements
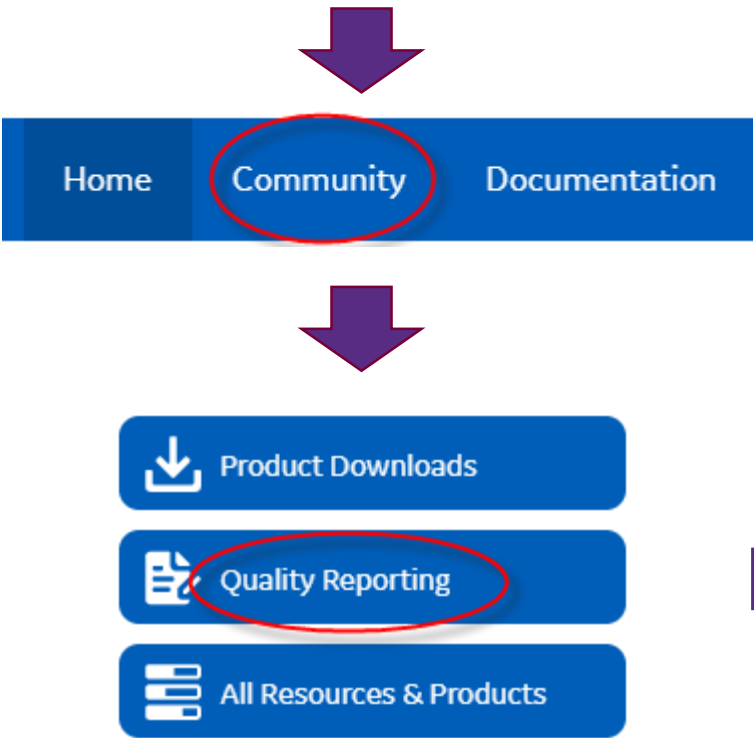- Q&A posts

CQR Login Screen announcements

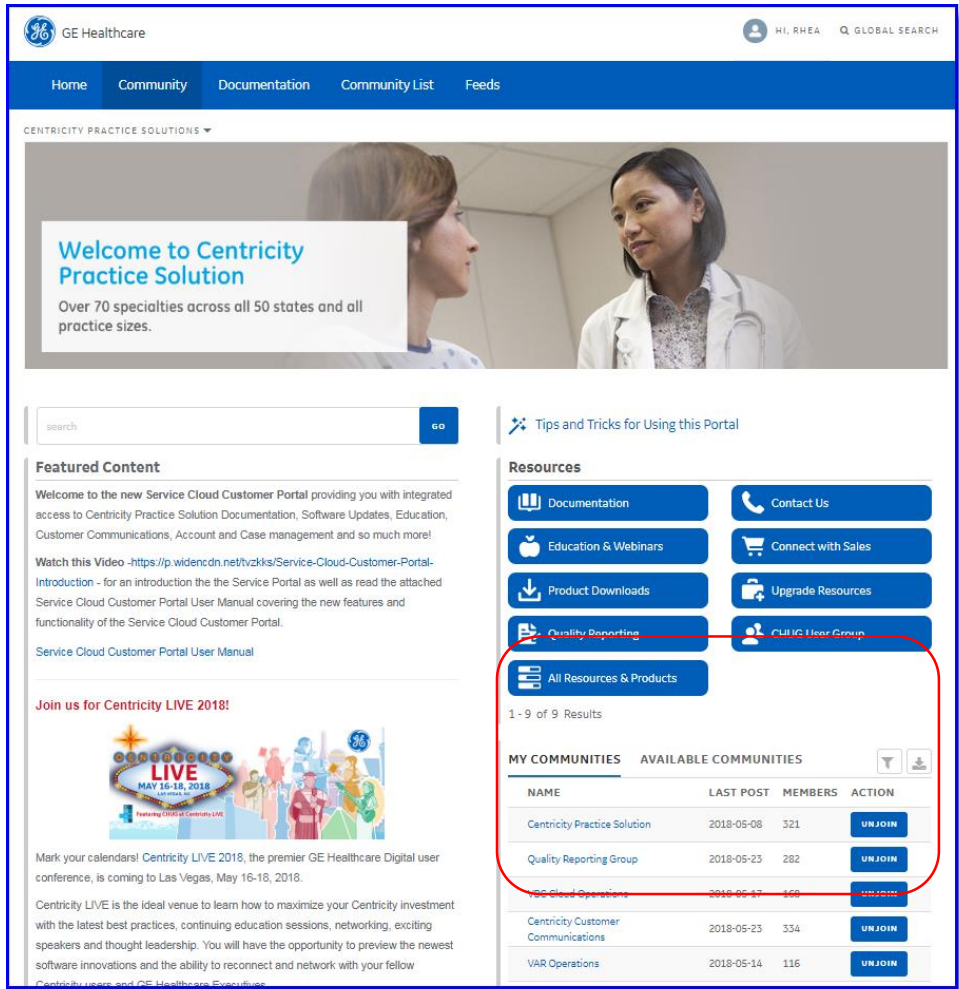Clinical Support Teams
- 888-436-8491 (Option 2, Option 3)

Quality Reporting on the Customer Portal

http://digital.gehealthcare.com

Community Chatter Groups

Customer Portal:
http://digital.gehealthcare.com

- Select "Available Communities"
- Select "Join" next to communities of interest
  - Quality Reporting Group (Quality Reporting Updates, Q&A)
  - VBC Cloud Operations (CQR down time notices)
- Select each community you join to configure email notifications (default is weekly)

Thank You