

more patient time, less screen time

Put patients at the center with an EHR that lets you focus on delivering care, wherever you are.

The service

A medical records service that intuitively organizes the patient visit, helps providers document faster and more accurately, and sets your practice up for future success.

Greater efficiency

- Intuitive workflows save providers and staff time.
- athenaCapture allows providers to securely upload smartphone photos
- We take on administrative work at scale

Future-proof results

- Knowledgeable teams monitor changes to quality programs for your organization
- Quality measures are integrated directly into your workflow
- Clinical guidelines can be adapted quickly as needs change

Results:

- **12%** after-hours documentation rate
- **74%** same-day encounter close rate
- **96%** of physicians avoided PQRS penalties in 2017 vs. 67% industry average

Fast, accurate documentation that saves time

In the moment of care, your providers should be focused on patients. That's why we focus on helping them do everything else more efficiently. We process faxes and scanned documents, and attach them to the appropriate patient record for you. Our check-in process is completely digital, while our standardized five-stage workflow makes it easy for providers to delegate tasks. Our automated workflows continuously learn from the ordering patterns of our network of more than 160,000 providers, and deliver relevant and timely suggestions in the moment of care. And with visibility into your performance at both the provider and organizational level, you can see what's working best, compare your organization with your peers, and continuously improve with our coaching services.

Seamlessly coordinate care

Every minute spent tracking down records from other providers is a missed opportunity to meaningfully engage patients. As healthcare's most connected clinical network, we can assemble a complete patient record from disparate sources, saving practices like yours from making large investments in IT and staff. We do this by building and maintaining the connections that give you access to data outside your practice. That includes connections to local, state, and national Health Information Exchanges. And because we embed this data into patient records, providers can view clinical data over time and access the information they need, when they need it.

Succeed under any reimbursement model

We take on the never-ending work of tracking changes to quality programs for practices like yours. That includes handling the attestation process for you; anticipating and responding to industry change; and picking the best measures for you to attest to, based on your practice's activity. And because updates can be pushed out across the network overnight, our clients are always prepared for industry change.

Coordinate care with patient record sharing

Patient record sharing keeps you connected to other care sites including Epic sites through Carequality, and Cerner, eClinicalWorks, McKesson, and other sites through CommonWell. Patient record sharing allows us to surface patient records from other sites directly in athenaNet.

- athenaNet automatically searches for patient records across the network and all connected care sites.
- Key data from other care sites, including allergies, medications and more, are displayed directly in the patient's chart.
- Patient records are automatically linked only when there is a 100 percent match of the demographic information in the records.
- Access the data you need to make informed care decisions without the extra administrative work.
- Any provider outside the athenahealth network that is part of CommonWell or Carequality can retrieve records from your practice electronically, saving your staff valuable time.

SUCCESS STORY:

Beebe Medical Group

18 medical specialties

25 locations in Southern Delaware

101+ providers

151 support staff

Issues

- Needed ability to share data across disparate ambulatory and inpatient EHRs
- Served a patient population, including retirees and out-of-state vacationers, who received nearly 50% of care outside the local area
- Spent too much time and effort tracking down patient records manually

Results

- Able to seamlessly share records across EHR platforms
- Outside records are automatically surfaced in athenaClinicals, directly in the patient chart
- Access most up-to-date medication data and treatments

Solutions

- athenaOne®

“athena has helped us with our growth and quality of care. They’ve really been there for us, giving us more time to spend with our patients. And if you can devote more time to your patients, you can be a better doctor.”

— Joseph Aloise, M.D., DO Family Practice

Find out more. Call 412.424.2260 or visit us online at vowhs.com

